versaspa® PRO



Owner's Manual

INNOVÉ
BEAUTY & WELLNESS
MYSTIC | NORVELL | versaspa | WELLFIT

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VISIT WEBSITE

OWNER'S MANUAL

Please find your serial number and record it below. The serial number is located on the lower back cover of the spray column next to the RCBO power switch. Please use this serial number when calling for service or replacement parts.

SERIAL NUMBER: _____

INSTALLATION DATE: _____

VERSASPA® PRO

INNOVÉ, INC.
8909 S. FREEWAY DRIVE
MACEDONIA, OH 44056

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SAFEGUARDS

Your safety and the safety of others are very important. We have provided important safety information in this manual. Please read and obey all safety messages before operating the VersaSpa Pro.

It is the responsibility of the owner and operator of the VersaSpa Pro to comply with all appropriate safety and health laws, as well as other applicable national, state, and local laws and ordinances when operating and maintaining the VersaSpa Pro equipment.



DANGER!!: To reduce the risk of burns, fire, electric shock, death or injury to persons, read the following important safety information and all instructions before operating/using the VersaSpa Pro.

IMPORTANT SAFETY INFORMATION

1. Carefully read this manual and follow ALL instructions before using VersaSpa Pro. Warning labels and symbols are used throughout this manual to alert you to hazards that can be harmful and/or fatal to you or others.

2. Always disconnect the VersaSpa Pro from electrical power supply before servicing, wiring, or opening internal covers. Risk of electrical shock could occur when panels are opened while the unit is plugged in.

3. Do not modify the VersaSpa Pro plug in any manner. U.S. installations: Always plug the power cord into a properly configured 230-volt Nema L630 outlet only as shown below in Figure A. 230 VAC International Installations: Always plug the power cord into a properly configured, grounded and dedicated outlet which matches the respective power cord shipped with the booth at installation – plug ends vary by country. Note: Some international connections require VersaSpa Pro to be hardwired to a dedicated 230V/30A disconnect box in accordance with local electrical codes. See Figure B below for reference on hardwired disconnect boxes.



Figure A: U.S. Plug

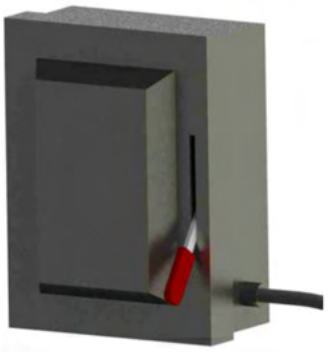


Figure B: International Disconnect

4. It is recommended that the VersaSpa Pro unit be used on a dedicated 230V/30AMP circuit which powers only the VersaSpa Pro, and has no additional outlets or branch circuits. If the provided plug does not fit into your outlet, consult a qualified electrician to evaluate the power outlet, and to safely update wiring if necessary. All wiring must be in accordance with local and national electrical standards.

5. Never disconnect the plug by pulling on the cord. To safely disconnect from the outlet, grasp the head of the plug firmly, and pull away from the outlet.

6. Do not overload wall outlets. Overloaded wall outlets, loose or damaged wall outlets, extension cords, frayed power cords, or damaged or cracked wire insulation are dangerous! Any of these conditions could result in electric shock or fire. Periodically examine the cord of the VersaSpa Pro unit, and if the appearance indicates damage or deterioration, unplug it, and immediately discontinue use of the VersaSpa Pro booth. Please contact Innové, Inc. Technical Support at (855) 450-3500 for instructions on how to obtain replacement parts when necessary.

7. Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon. Pay special attention to plugs, wall outlets, and the point where the power cord exits the VersaSpa Pro booth.

8. Keep cords away from heated surfaces.

9. Do not allow water to accumulate on the floor around or near the VersaSpa Pro booth.

10. Never handle the plug, electrical cord, or touch the wall outlet with wet hands.

11. To reduce the risk of fire or electric shock, do not expose this unit to rain or moisture.

12. Your VersaSpa Pro booth is equipped with a Residual Current Breaker with Overload, RCBO. RCBO's are designed to disconnect the electrical circuit quickly in case of a ground fault or electrical overload.

13. Make sure machine is not operating before unplugging.

14. Close adult supervision is necessary when this product is used near children. Do not allow children to play in or around the booth, or to play with the touchscreen controller. Severe injury or harm could occur due to moving parts and electrical features of the VersaSpa Pro booth.

15. Use this product only as intended per the instructions in this manual. Do NOT use solutions that are not recommended by Innové, Inc..

16. Never operate or do routine maintenance to the VersaSpa Pro booth while drowsy or impaired.

17. VersaSpa Pro is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions regarding safety.

18. Never touch or grab the nozzle housing while it is moving or not moving.

19. The nozzle housing contains 3 high power heat ports. Never touch or place hands close to them.

20. Performance adjustments and periodic service must be done by trained and qualified personnel.

21. Consult a physician before using VersaSpa Pro if you are pregnant or think you may be pregnant, or if you have a diabetic condition.

22. Move slowly and use caution to avoid slipping after applying barrier cream to hands and feet when moving around inside the booth and outer areas.

23. VersaSpa Pro formulations are not a sunscreen or a substitute for proper sun protection.

TABLE OF CONTENTS

1. Introduction
1.1. Welcome....1
1.2. Features....1
1.3. Specifications....3

2. Getting to Know Your VersaSpa Pro
2.1. How it Works....5
2.2. Key Component Illustrations....5
2.3. Plugging in and Turning on Your VersaSpa Pro....12
2.4. Understanding Your Touchscreen Controller....13
2.5. T-MAX and Salon Timer Systems....16

3. Set Up
3.1. VersaSpa Pro Installation....17
3.2. Connecting to Wi-Fi....17
3.3. Pulse Portal Access....18
3.4. Setting Pincodes and Access Type....18
3.5. Smart Container System....19
3.6. Installing and Removing Solutions....20
3.7. Setting Session Parameters....21
3.8. Customizing Machine Settings....24

4. Using Your VersaSpa Pro
4.1. How to Tan Tanning Tips....25
4.2. Setting Your Favorites....31
4.3. Starting a Session Using Favorites....31
4.4. Starting a Session Using Session Builder....32
4.5. Starting a Session Using T-MAX....33
4.6. Starting a Session Using Portal....34
4.7. Canceling a Session....35

5. Maintenance and Cleaning
5.1. Automatic Washdown....36
5.2. Booth Cleaning....36
5.3. Primary Exhaust Fan Filter Cleaning....36
5.4. Secondary Exhaust Fan Filter Cleaning....37
5.5. Sump Pump Filter Basket Cleaning....37

5.6. HVLP Blower Filter Cleaning.....38
5.7. Sump Pump Basin Cleaning.....38
5.8. Nozzle Cleaning.....40
5.9. Powering Down Booth.....40
5.10. Turning off Water Supply to Booth.....40
5.11. Ordering Replacement Parts.....40

6. Advanced Touchscreen Controller Functions
6.1. VersaSpa Pro and the Pulse Portal.....41
6.2. Dashboard General Settings.....42
6.3. Dashboard Component Settings.....43
6.4. Manage Passcodes.....45
6.5. Dashboard Tools.....46
6.6. Manage Favorites.....47
6.7. Hardware.....47
6.8. Maintenance.....50

7. Troubleshooting.....51
8. Appendix A - T-MAX Codes.....54

9. Appendix B - Booth Maintenance Checklists.....56

1.1 WELCOME!

Welcome to VersaSpa Pro. Designed with a multitude of industry-first features that can turn even the newest employees into true spray professionals, beginning with a revolutionary touchscreen that allows you to formulate flawless, customized applications with the swipe of a finger. With another swipe, you can save and edit your salon's favorite sessions. With one more, you can view daily, weekly, monthly, or even yearly statistics. It's everything you'd expect from Innové, Inc. All in one revolutionary system. Congratulations on your purchase of your new VersaSpa Pro!

1.2 FEATURES

Your VersaSpa Pro is loaded with many groundbreaking features including:

- **One-of-a-Kind Heated Application**
  With 3 integrated heat ports above each spray nozzle, every spray pass will feel like a warm inviting spa-like experience. Your clients will stay warm and dry from start to finish.

- **Revolutionary Touchscreen Controls**
  Introducing the first-ever true touch screen sunless system controller powered by Android technology, and Innové, Inc.'s Operating System.

- **4 Solutions, 4 Levels of Color, Unlimited Multi-Treatments**
  Customizing your clients' treatment sessions and color has never been easier using the Favorites and Session-Builder functionality. From a light glow to a rich dark bronze, combinations and upgrades are endless.

- **Auto Wash-Down and Draining Pump System**
  With an upgraded drain pump and automatic wash-down feature, you'll welcome every client to a completely refreshed environment with minimal pre-session preparation.

- **Smart Container System**
  A win-win for both your bottom line and your customer's sunless results. VersaSpa Pro utilizes a smart container system allowing for the most efficient and consistent spray applications in the industry.

- **High-Volume Self-Cleaning Extraction Fan System**
  With a high-volume, self-cleaning extraction fan system, your clients will experience an overspray-free environment, and you'll experience hands-free maintenance. Plus, the exhaust filter cleans itself after every session!

• **Height Sensor Technology**
Each spray application will accurately target your client from head-to-toe, reducing environment overspray while increasing efficient solution usage.

• **Auto-Calibrating Solution Volume**
Click in, click out. VersaSpa Pro will do the rest. With our auto-calibration solution feature, the VersaSpa Pro will automatically calibrate our smart container system solutions so you don't have to.

• **Three Revolutionary HVLP Spray Nozzles**
Re-engineered, and better than ever. Our redesigned HVLP trio of spray nozzles ensures complete, accurate coverage for all body types.

• **Built-In Solution Reservoir**
The built-in VersaSpa Pro solution reservoirs allow you to completely utilize every ounce your Bag-in-Box has to offer, while also ensuring seamless solution changing.

• **Precision Metering Pumps**
Introducing a solution metering system with precision accuracy ensuring the correct amount of solution is used for each session treatment, creating consistent applications every time.

• **Auto-Alert Solution Replacement**
Stay ahead of the daily rush with a built-in auto-alert which notifies you when solution is running low, allowing you to switch out solutions seamlessly.

• **Auto-Smart System Diagnostics**
Self-monitoring diagnostics, 24/7

• **Easy Integration with T-MAX and Salon Systems**
Full integration in just minutes.

• **Customized Session Building with Favorites Feature**
Build custom session quickly.

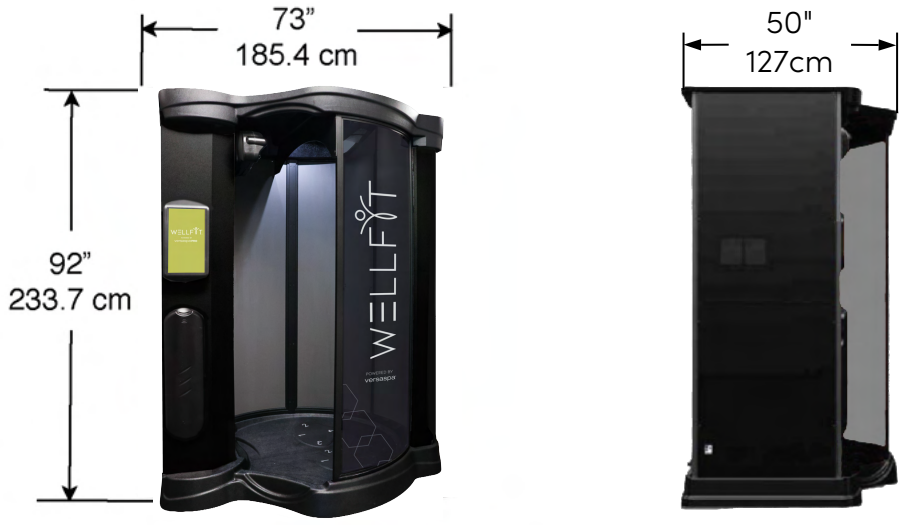
• **Easy-Access System Analytics**
Access Data with the swipe of a finger.

• **Wi-Fi Ready**
Real-time OS updates and notifications.

• **Easy-To-Use Standing Position Plates**
Intuitive spray tanning positions.

1.3 SPECIFICATIONS

- Minimum Recommended Room Size: 8' x 8' x 8' (244cm x 244cm x 244cm)
- Booth Size (LxWxH): 73" x 50" x 92" (185.4cm x 127cm x 233.7cm)



- Electrical Service: 230VAC, 30 AMP, Single Phase, Nema L630 outlet for U.S installations, see Figure C below. International installations: The VersaSpa Pro shall be plugged into a grounded and dedicated outlet which matches the respective power cord shipped with the booth at installation – plug ends vary by country and some countries may require hardwiring into dedicated disconnect box in accordance with local electrical codes.



Figure C: U.S Plug

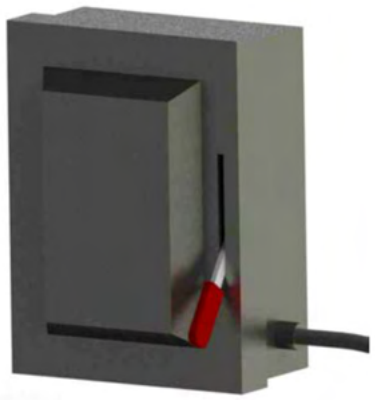


Figure D: International Disconnect

- **Water and Drain**

A hot and cold water service and drain are required for sanitizing and wash down after each session. Cold water is required; hot water is highly recommended along with the cold. The rinse cycle will work without hot water, but having the hot and cold mixed together greatly increases cleaning efficiency and also customer experience. The following is required:

• Hot and cold water service is required with a minimum of 40 psi (276 kPa) and a maximum of 80 psi (552 kPa), and capable of 8 GPM (30 LPM). The cold water supply needs to be within 4 feet (122 cm) of the back of the VersaSpa Pro. A standard U.S. male garden hose fitting is required with a shut-off valve.

• The drain service needs to be within four feet of the back of the VersaSpa Pro. The drain should be terminated with a standard male garden hose fitting and a shut off valve for ease of disconnection nightly. The VersaSpa Pro is equipped with a fully automatic fluid discharge system. This system is capable of overcoming 12 feet (335cm) of head pressure. A minimum drainpipe diameter of 5/8" (16 mm) is required. Drainage should be directed to the sewer system.

• All plumbing work must be completed according to local building codes.

2.1 HOW IT WORKS

The VersaSpa Pro is an HVLP Automatic Skin Treatment System that mixes air and one of four treatment solutions into a fine mist. The mist is then sprayed using 3 HVLP spray nozzles onto the body to produce an even, whole-body application. Using Favorite sessions, there can be up to 4 applications per session using any of the solutions and spraying different parts of the body. The solutions are housed in a smart container system so your VersaSpa Pro knows exactly what to do by reading important session information from the solution container.

During the misting process, the excess mist and air is drawn into the exhaust column and extraction fan system, flows through a lifetime stainless steel filter, and clean air exits out the back of the unit. A waterfall type wash-down system is included to rinse down the inside of the VersaSpa Pro after use along with the lifetime stainless steel filter and the inside of the extraction fan system. A floor draining system removes excess water and solution after the misting and wash-down processes.

2.2 COMPONENT ILLUSTRATIONS

The following illustrations show all of the important components of your VersaSpa Pro:



Figure 1



Figure 2

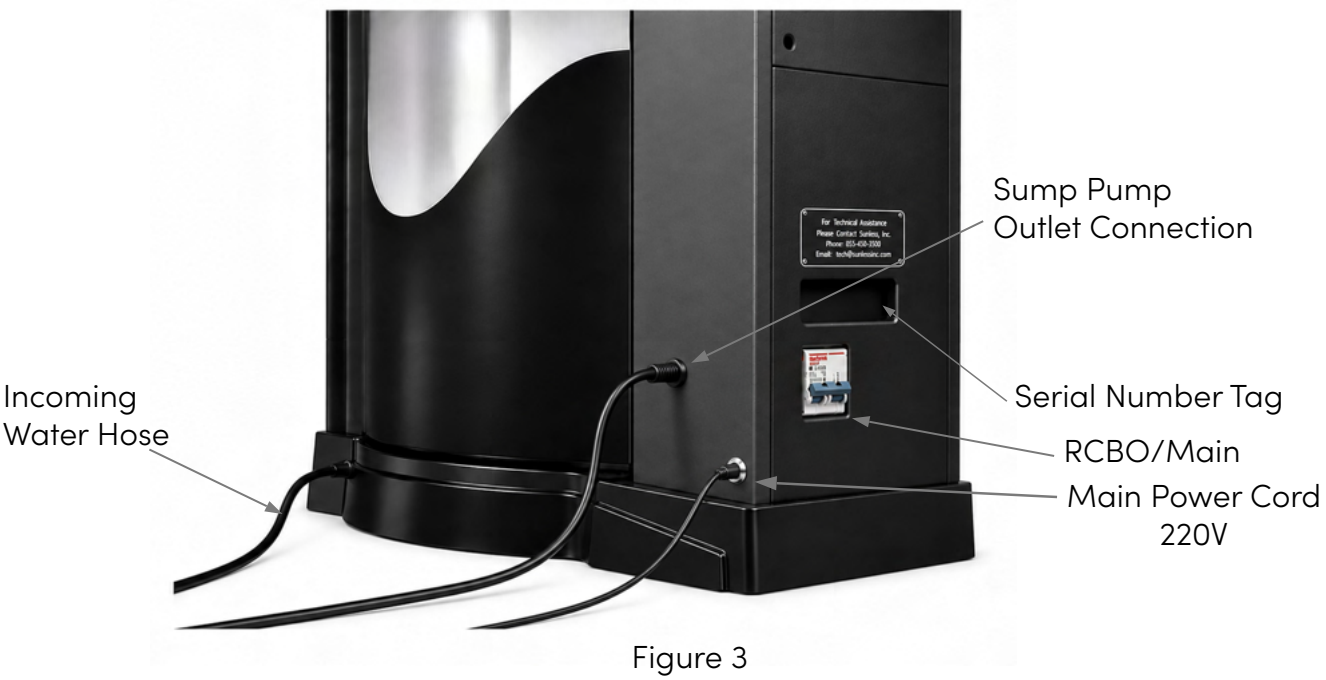


Figure 3





Figure 5
(Nozzle Housing)

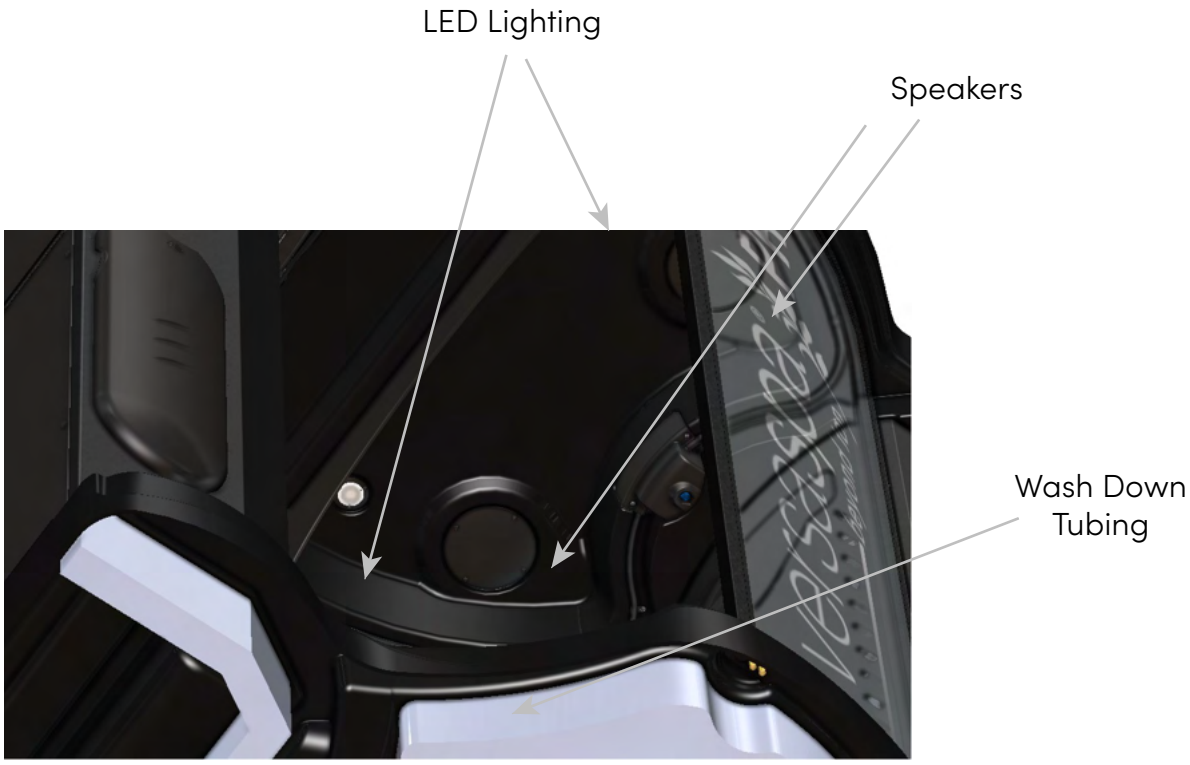


Figure 6



Figure 7

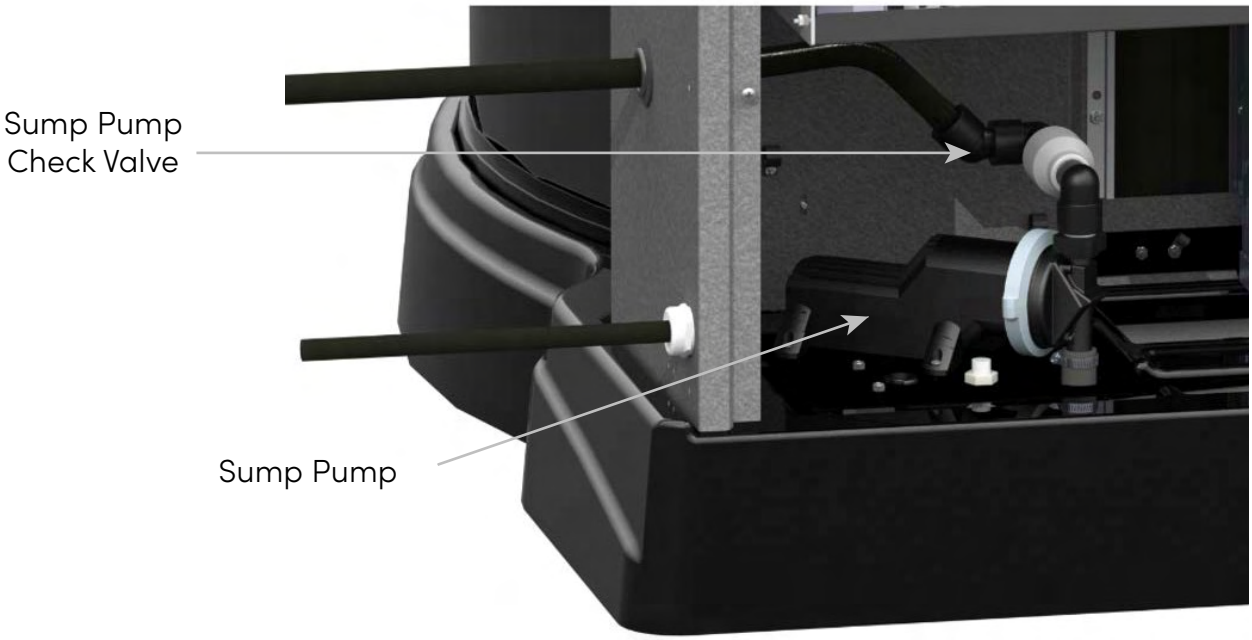


FIGURE 8



FIGURE 9

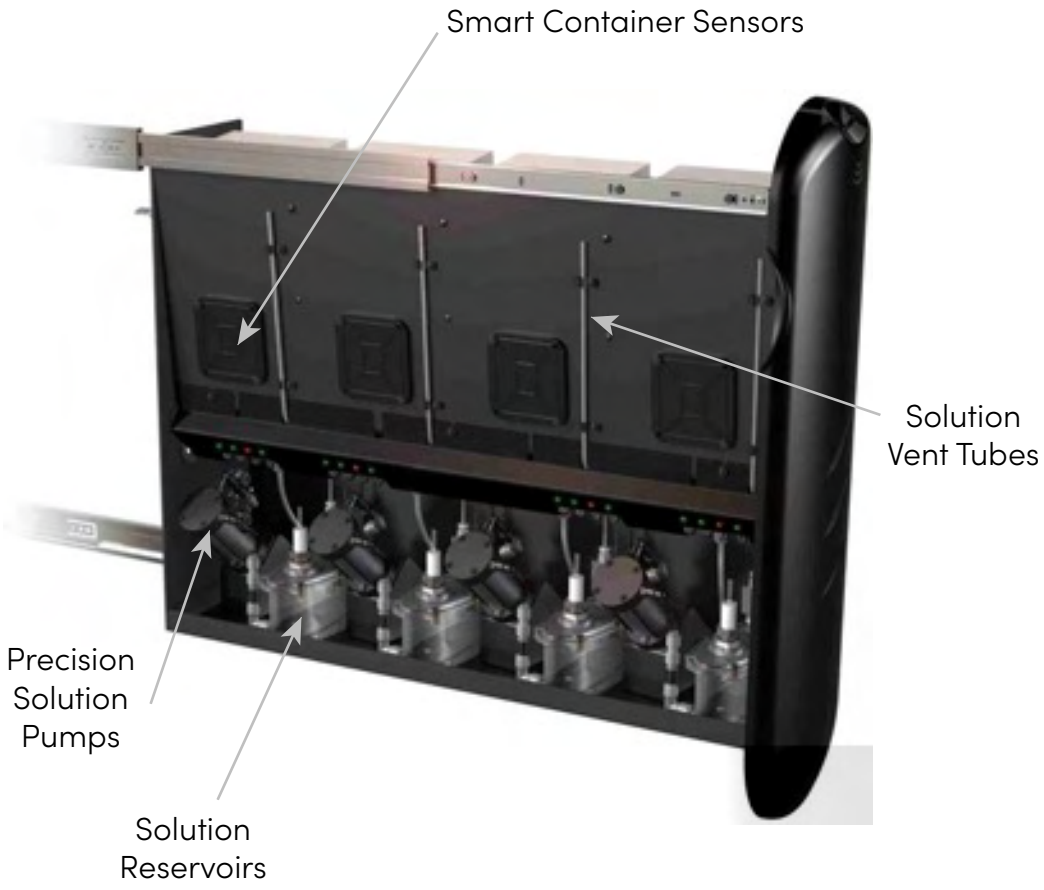

Smart Container Sensors
Solution
Vent Tubes
Precision
Solution
Pumps
Solution
Reservoirs

FIGURE 10

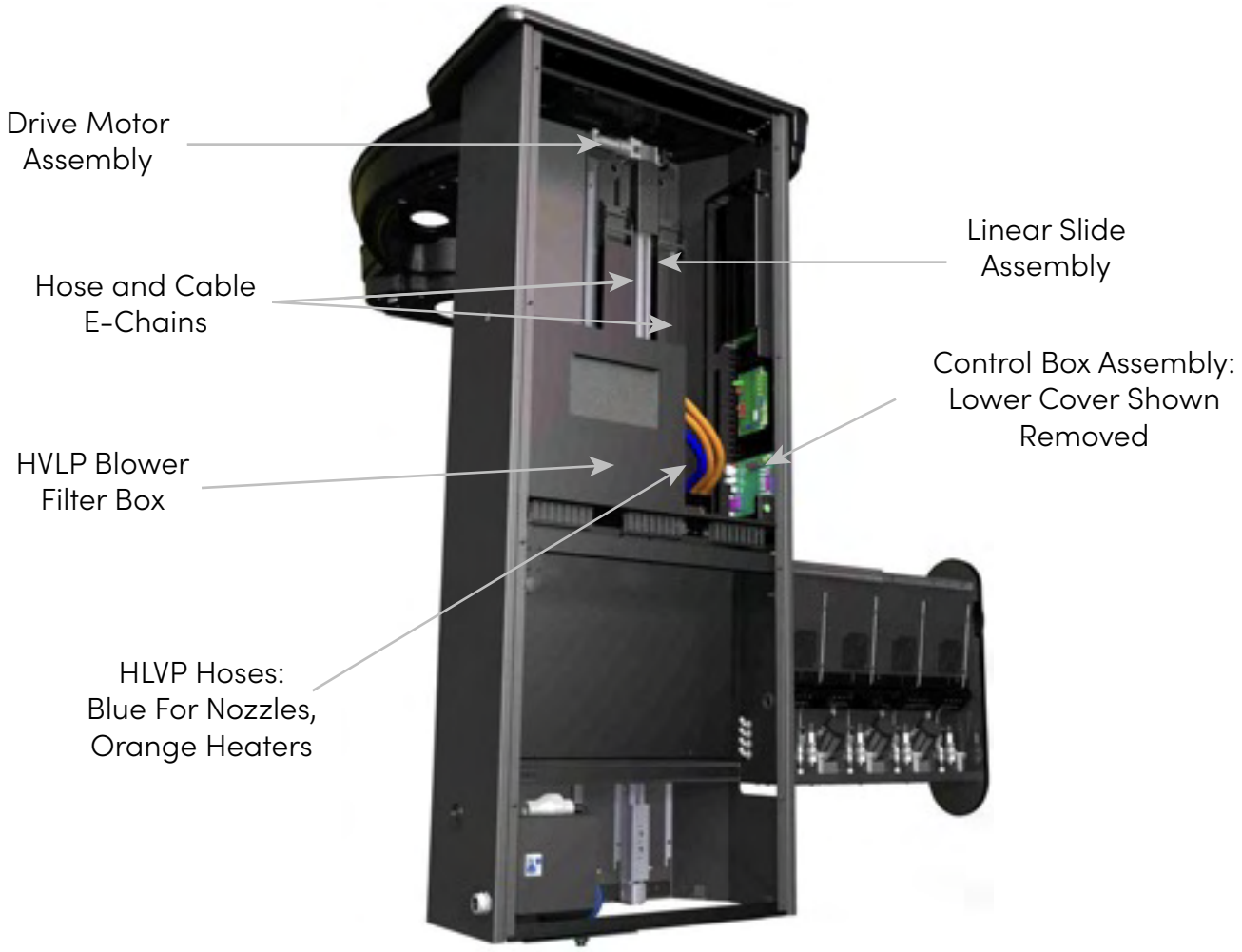


FIGURE 11

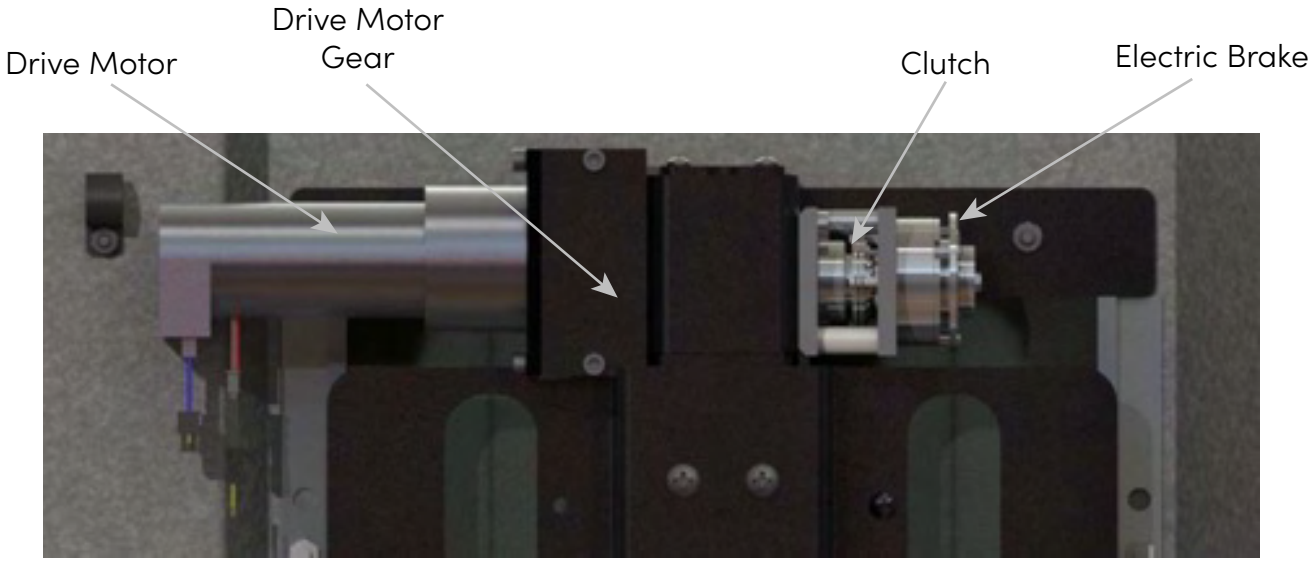
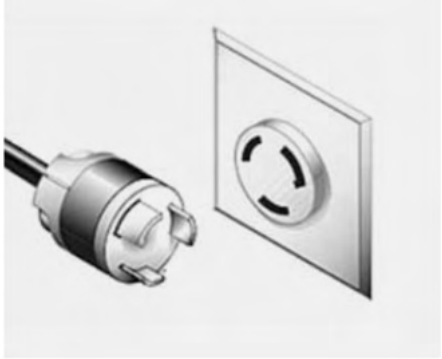


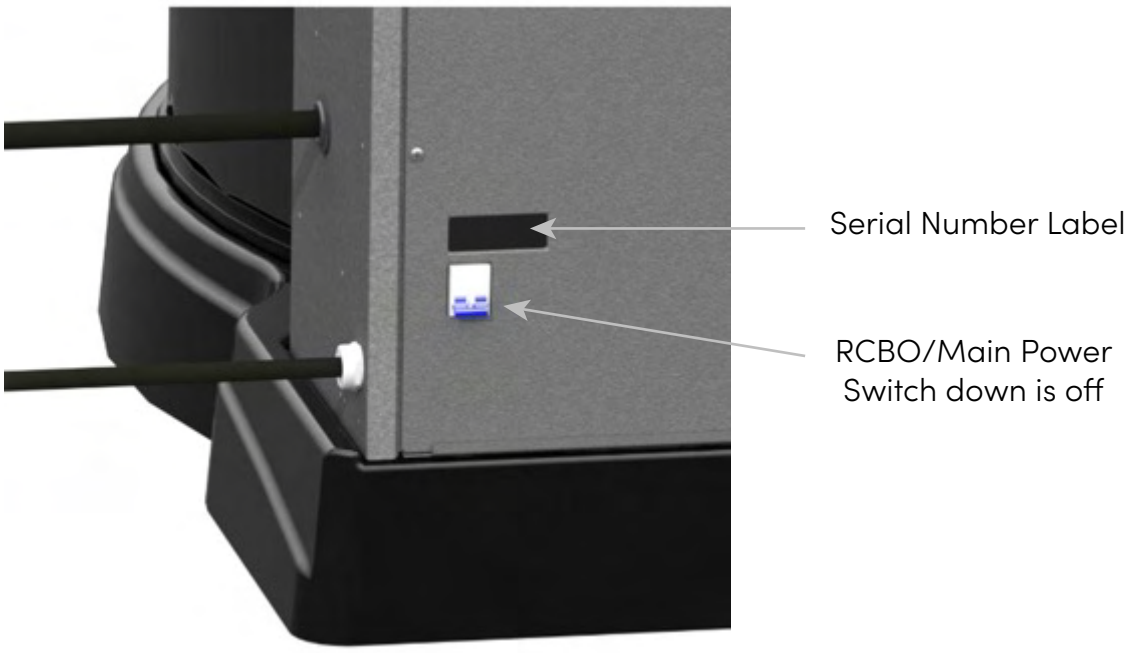
FIGURE 12

2.3 PLUGGING IN AND TURNING ON YOUR VERSASPA PRO

First plug the VersaSpa Pro power cable into the approved outlet as defined in Section 1.3. The outlet is a twist-lock type. Orient the plug so that the terminals match with the outlet receptacles. Push the plug all the way in, then twist clock-wise to lock it in place.



Next, locate the main power switch on the RCBO at the lower left area of the back of the spray column. Flip the blue lever upward to power on the unit. It will take around 1 minute for the control system to fully load. Once it is loaded, the Home Screen will appear on the Touchscreen as shown below.





2.4 UNDERSTANDING YOUR TOUCHSCREEN CONTROLLER

Your VersaSpa Pro is equipped with the most advanced and easy to use interface in the industry, powered by Innové's proprietary operating system. From the Home Screen, shown above, everything you need to set your preferences, run sessions, and troubleshoot your unit is just a few touches and swipes away. Directly from the Home Screen you can:

• Run a Favorite Session: Touching the Favorite Sessions button will pull up a list of pre-defined multi-sessions for quick access to activate one of these sessions. Section 7.12 of this manual describes how to create and modify Favorite Sessions.

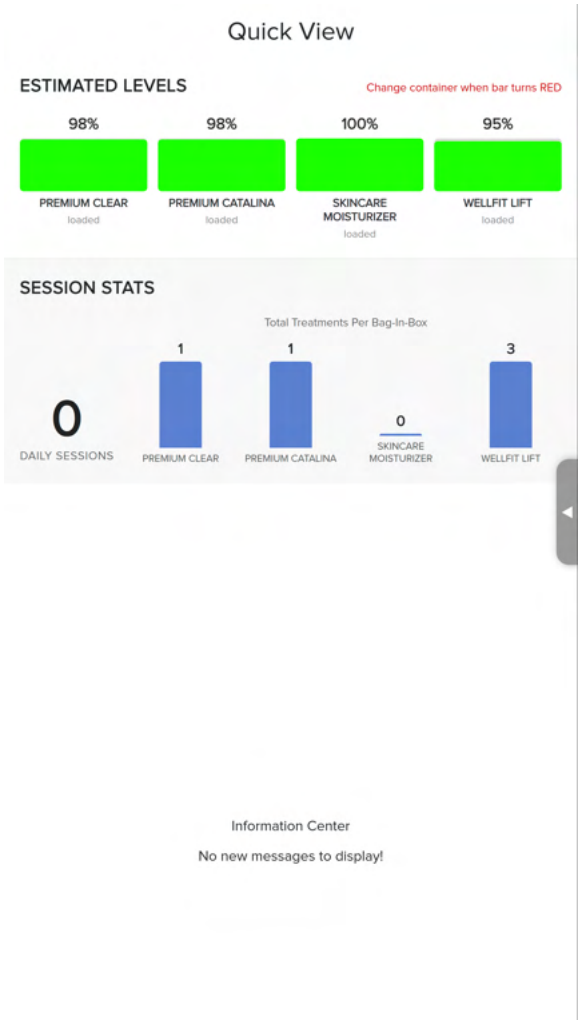
• Create a New Session: Using an innovative Session Builder, it is simple and easy to create a custom session on the fly that can consist of up to four treatments, with any of the four solutions, at any level between 1 and 4, and for each body part including full body, just face, or just legs. Section 4.3 describes in detail how to use the Session Builder.

• Watch Instructional Video: This is a great place to show new clients all of the information on receiving a VersaSpa Pro session.

• Open Dashboard: The Dashboard is the place to go to customize all Salon Settings, Machine Settings, Admin Settings, open the solution drawer, wash down the booth, diagnose machine components, connect to wi-fi, get tech support, view statistics, etc. To access the Dashboard, it will prompt you for your 4 digit PIN. The default PIN's listed below MUST be changed during installation for your security.

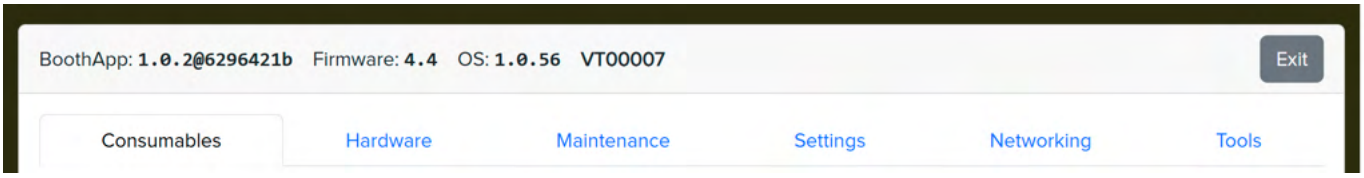
- o Admin: 0000
- o Manager: 1111
- o Staff: 2222

• Quick View: By touching the arrow button at the center of the left side of the screen, it will open up the Quick View screen to see a snapshot of session history, solution levels, and any recent fault codes.



Enter Password Sceen





The Dashboard provides information on the current BoothApp, Firmware and OS versions as well as the booth's assigned serial number.

The Dashboard also provides access to interact with the Consumables installed in the booth, trigger various Hardware responses, record Maintenance activities, set preferences and booth Settings, configure Networking (ethernet and WiFi connections) and run various diagnostic Tools. Additional information about each of these options can be found below.

2.5 T-MAX AND SALON TIMER SYSTEMS

Your VersaSpa Pro can be set to run sessions in various ways. The Session Builder and Favorites method can be accessed from the Home Screen only if Remote Control Mode is disabled in the Dashboard-Settings-General. If Remote Control Mode is enabled, the unit will only operate when it receives a signal from the remote timer system.

There are two options for running sessions with a remote timer. The first option is to use the included T-Max G2. When using T-Max, a time in seconds is sent from the T-Max manager between 1 and 99 seconds. The Favorites list on the VersaSpa Pro stores all singles sessions and all multi-sessions with their associated T-Max value. The Favorites list can be modified through the online Pulse Portal or by uploading a new T-Max list via the QR code scanner on the booth. Appendix A at the end of this manual lists the various default T-Max codes and their corresponding sessions.

To use your T-Max manager system to control the unit, make sure your installer connects the included, custom T-Max G2 to the machine and to your T-Max network. If you are using a wireless T-Max network, you will need to provide the Wireless module. Once it is connected and communicating with your T-Max manager, simply send the time code that corresponds to the desired treatment session (See Appendix A). If you have modified the Favorite sessions on the unit in any way, record in a list or check your Pulse Portal to reference when setting up your salon management software. Each Favorite session will have a T-Max code associated with it as shown in the image below:

Favorite List



3.1 VERSASPA PRO INSTALLATION

There is a separate VersaSpa Pro Assembly Manual. All VersaSpa Pro units must be installed by an Innové, Inc. Certified Installer/Trainer (CIT).

3.2 CONNECTING TO WI-FI

Your VersaSpa Pro has built in Wi-Fi functionality that allows your unit to communicate with your own Pulse Portal and will also allow you to receive automatic over-the-air updates. Further, while online, the booth can accept remote desktop connections from Innové Tech Support staff to facilitate remote service and diagnostics.

Connecting to Wi-Fi and provides you with the following functionality:

• Statistics and Reporting: All session data will be pushed to the Pulse Portal including session type, solution used, volume of solution used, coverage, etc. This information will be presented in the dashboard using various graphs and filters for your review.

• Status Monitoring: The booth's current status including during a session and error state will be visible on the Pulse Portal. Current inventory levels will also be visible.

• Booth Settings. Booth settings adjustment can be made through the Pulse Portal including allowed interaction methods and booth detail information.

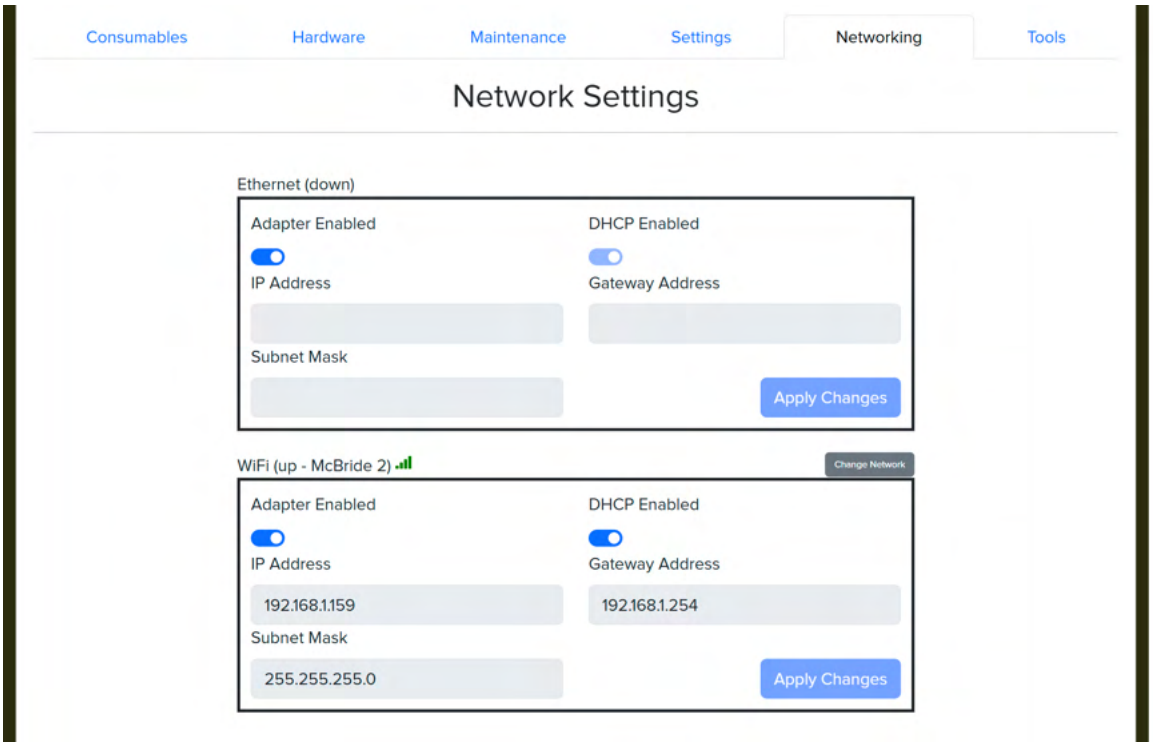
• API Communication. While online, the booth is capable of extensive remote API communication for everything from setting sessions to changing configuration details. Contact your Innové Sales Team member to request the most recent API documentation.

• BoothApp and OS Updates. The booth runs on Innové's proprietary GlowTechOS and runs the VersaSpa Pro BoothApp. Both components can be updated remotely to ensure you have the latest features and security updates.

• Remote Desktop Support. The VersaSpa Pro booth uses Zoho Assist to provide remote desktop functionality that gives the Innové Tech Support team easier access to address questions or concerns with the functionality of your booth.

To connect your machine to Wi-Fi, make sure your location has a working Wi-Fi router with an internet connection. Have your Wi-Fi password ready and also the Admin PIN code for the VersaSpa Pro.
1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin PIN code.
3. Select the Networking tab.
4. Select the Change Network button on the WiFi box.
5. Select your network from the list and enter your password in the pop-up interface.
6. When it shows connected, close the Dashboard. The Home screen will have a green Wi-Fi symbol if the booth has connected successfully.

Wi-Fi Setup Screens



3.3 PULSE PORTAL ACCESS

Your booth was assigned to your venue via its VS unique identification number (UID) when your booth was assigned for installation.

TBD for VersaSpa Pro booths.

3.4 SETTING PIN CODES AND ACCESS TYPE

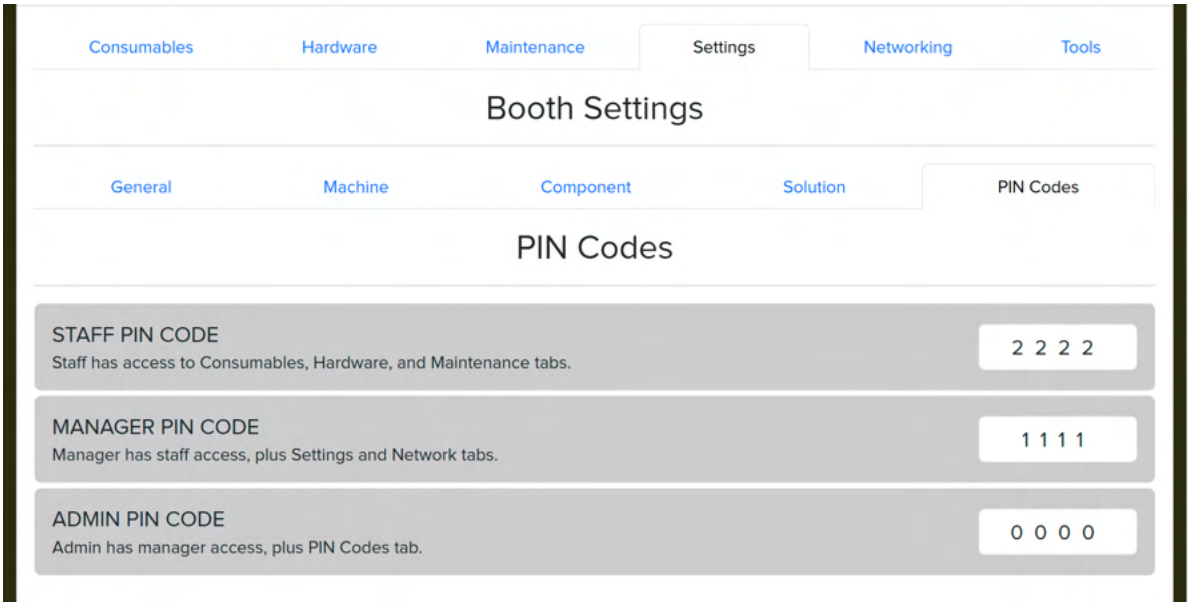
Your VersaSpa Pro allows you to set three different levels of access to the control system.
The three levels are:

1. Admin: All functions, settings, and parameters are accessible. The default code is 0000.
2. Manager: All functions of the Admin except Admin Setup, Manage Passcodes, Manage Security Keys, Importing Media Content, and Tech Utilities. The default code is 1111.
3. Staff: This level is limited to opening the drawer, changing solutions, washing the booth manually, enabling/disabling the interior lighting, checking for updates, viewing the owner's manual and getting tech support. The default code is 2222.

It is important to change all three codes and write them down in a safe place for future reference. To change the codes:

1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin Password.
3. Select Settings – PIN Codes.
4. Enter a new passcode for all three levels.

Manage PIN Codes Screen

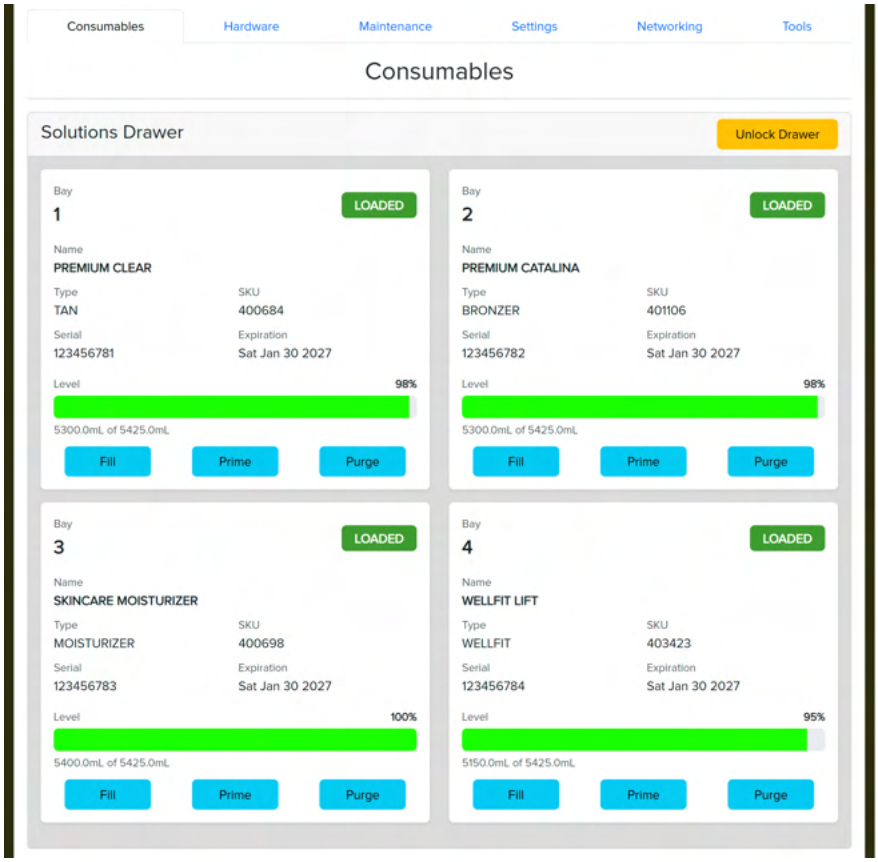


3.5 SMART CONTAINER SYSTEM

Your VersaSpa Pro utilizes a Smart Container System. This innovative system reads information from each Bag-In-Box solution container to automatically set your machine to the factory recommended settings for each type of solution. In addition the Smart Container System provides the following benefits:

1. Expired Solution: Since the manufacture date and expiration date are stored on each container, the unit will warn you if you insert an expired container.
2. Changing solution slot locations: The unit will know if a different type of solution is inserted into a slot and will notify the operator and determine if the switch is intentional or was done by mistake. This feature makes it difficult to put the wrong solution in the wrong slot.
3. Session Builder and Favorites: Since the controller knows what kind of solution is in each slot, the solution name will be shown when selecting Favorites or using the Session Builder.
4. Pulse Portal Reporting: Through the Pulse Portal, it is easy to get reports and see how much of each type of solution is being used and how much remains in each bay location.

Consumables Dashboard



3.6 INSTALLING AND REMOVING SOLUTIONS

Your VersaSpa Pro comes with a solution drawer that can hold up to four different solution containers in each of the four slots. Slot #1 is closest to the drawer front. It is recommend to install Bronzer, Clear, Hydrate and Lift into slots 1,2,3, and 4 respectively. To install all Bag-in-Box Solution Containers for the first time it is important to do so while the machine is powered off. If doing one container only, the machine can be left on:

1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin, Manager, or Staff Password.
3. Click the Unlock button at the upper-right part of the Consumable screen.
4. Pull the drawer open.
5. Turn off power to the machine.
6. Remove the protective cover from the fitting on all of the boxes.
7. Orient the front of the box with the viewing window towards you, line up the fitting of the box with the mating fitting in the drawer, and using one hand on the lip of the clip by the fitting and the other on the top of the box, push down until it clicks in place. Repeat for all 4 boxes.
8. Power the machine back on.

To remove a container: simply lift up on the box by the clip until it snaps out of place. See the following diagram for slot locations and container orientation:

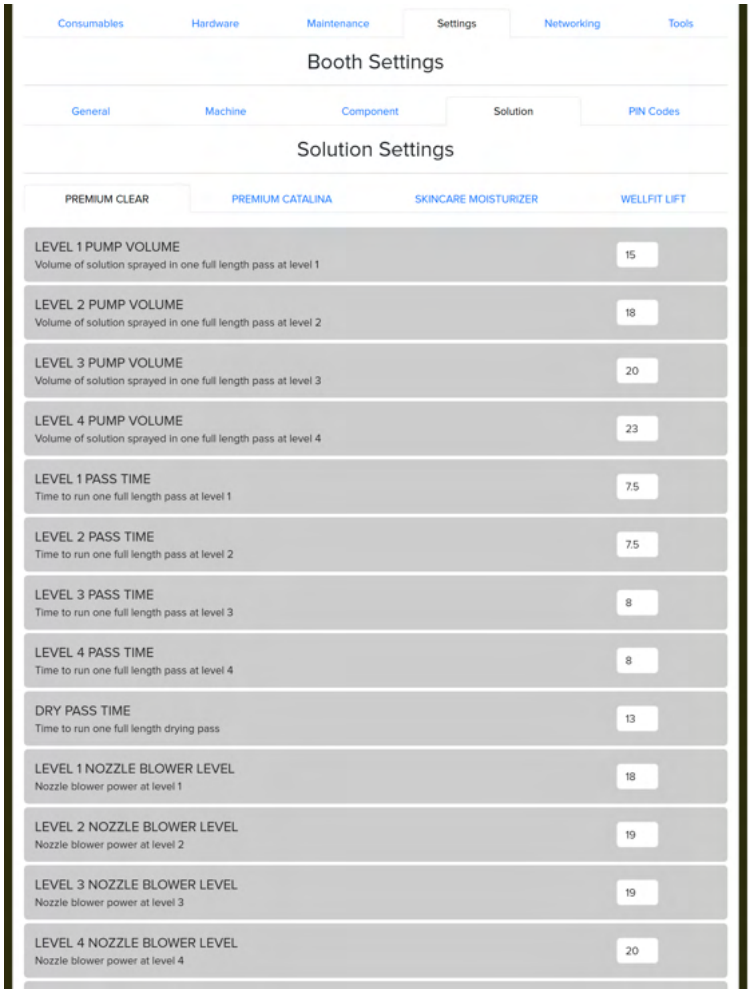


3.7 SETTING SESSION PARAMETERS

All Session Parameters can be modified from the Dashboard in the Settings menu. A Manager or Admin password is required to access the Settings Menu.

The names of each solution in all four slots will be displayed and selecting the name will highlight it and allow the parameters for that solution to be modified. The recommended factory settings for each solution is programmed on the container but these settings can be modified based on your preferences within pre-defined limits. Use care when modifying any of these parameters.

Settings - Solution



In the Solution menu, the following can be modified:

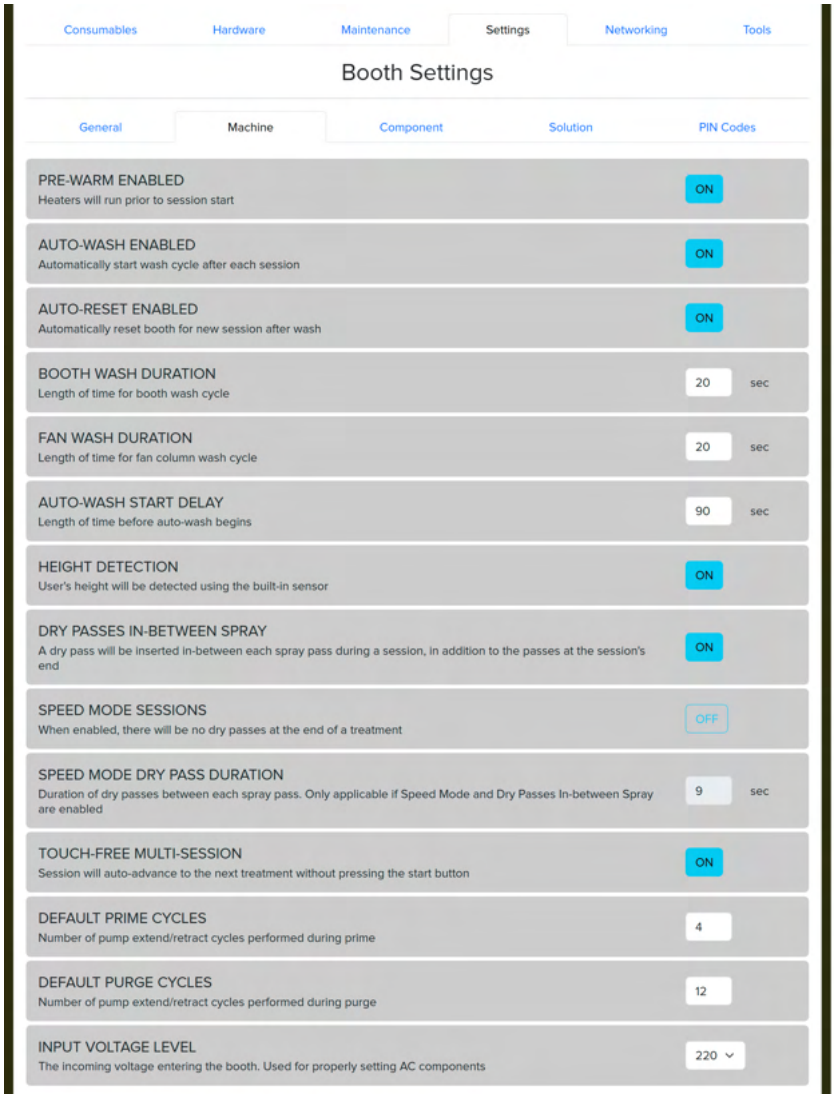
• Volume Per Pass: This is the amount of solution in milliliters that will be sprayed in one full pass from top to bottom. If a solution is set to 4 passes, and the volume per pass is 20ml, the complete session will spray 80ml of solution.

• Time Per Pass: This is the amount of time it will take the nozzles to move from the complete top to the bottom while spraying this solution. Increasing the Time Per Pass will slow down the nozzle movement while decreasing the Time Per Pass will speed up the nozzle movement. The Time Per Pass can be adjusted individually for Level 1, Level 2, Level 3, Level 4, and Dry Pass.

• Nozzle Blower Level: This will adjust how fast the nozzle blower runs and modifies the spray and atomization of the solution. The Nozzle Blower Level can be adjusted individually for Level 1, Level 2, Level 3, and Level 4. Use care when adjusting the nozzle blower levels as it can affect the tanning results.

• Number of Passes: This controls how many spray or dry passes per session are desired for each solution. For example, tanning solutions such as Pro Bronzer and Pro Clear will be a 4 pass session and Pro Moisturizer and Pro Prep will be a 2 pass session. Also in this section, the number of dry passes can be set. There are two ways to set the dry passes in the VersaSpa Pro. The recommended way is for the nozzles to spray solution on the way down and while the user remains in that position, it will dry on the way up. It will do this for each pass. The other way is for all spray passes to be completed, then all dry passes to be completed. For the first way where dry passes are after each spray pass, the number in this setting will equal the number of additional dry passes at the end of the session. For the second way, it will equal the total number of dry passes that follow all of the consecutive spray passes. The setting to control how dry passes are configured are in the Machine menu of the Settings page.

Machine Settings



3.8 CUSTOMIZING MACHINE SETTINGS

Basic Machine Settings can be viewed and modified in the Machine menu of the Settings tab. Below is a view of the Machine Settings Screen and a list of each setting and its description:

• Pre-Warm Enabled: This toggle determines if the heaters will run prior to the start of the session or not. When disabled, the heaters will still activate during the drying passes during the session.

• Auto-Wash Enabled: The toggle determines if the booth automatically runs the washdown sequence after each session or not.

• Auto-Reset Enabled: This toggle determines if the booth automatically resets after the session is complete. If enabled, the booth will return to the idle screen immediately after a session. If disabled, the booth will post a washdown completion screen with a button that must be pressed before the booth will return to the idle screen and be able to accept another session.

• Booth Wash Duration: Sets how long the water will run for the automatic booth washdown on the walls.

• Fan Wash Duration: Sets how long the water will run for the automatic booth washdown on the internal and external components of the exhaust column.

• Auto-Wash Start Delay: Sets the length of time between the end of the session and the beginning of the automatic washdown sequence.

• Height Detection: This toggle determines if the users height will be detected prior to spray. If enabled, the booth will use the height detect sensor on the gantry to determine the user's height and only begin the spray passes at that height. If disabled, spray passes will begin at the top of the vertical slide's travel.

• Dry Passes Between Spray: This toggle determines if a dry pass will be included between each spray pass. This is separate from the dry passes at the end of a treatment.

• Speed Mode Sessions: This toggle determines if there will be dry passes at the end of the treatment. When toggled on, the dry passes will be skipped. When toggled off, it will include 2 dry passes at the end of the treatment.

• Touch-Free Multi Session: This toggle determines if the booth will require start sensor interaction between treatments in order to proceed.

• Default Prime Cycles: This value sets the number of pump extend/retract cycles to use when Priming solution into the lines.

• Default Purge Cycles: This value sets the number of pump extend/retract cycles to use when Purging solution from both the lines and the reservoir.

• Input Voltage Level: The value should be set as close as possible to the incoming voltage to the unit so that the booth can accurately calibrate the AC components for optimal functionality. This should be set at install, but may change with local electrical conditions.

4.1 HOW TO TAN TANNING TIPS

• Shower and exfoliate skin prior to all VersaSpa Pro tanning sessions. Our specially formulated solution is applied and absorbed into the top layers of the skin and will fade with the natural exfoliation process of the skin.

• Remove all jewelry. Body piercing jewelry can remain.

• Bring along dark-colored, loose-fitted clothing to wear after tanning (preferably cotton). All other solutions besides the Bronzer Tanning solution will not rub off on clothes.

• Wait at least 6 hours before showering, moisturizing, or participating in any strenuous activity.

Application Process Safety Warnings:

• CAUTION: Slippery Conditions. Move slowly and use extreme care to avoid slipping after applying barrier cream to hands and feet and when moving inside and around the VersaSpa Pro booth.

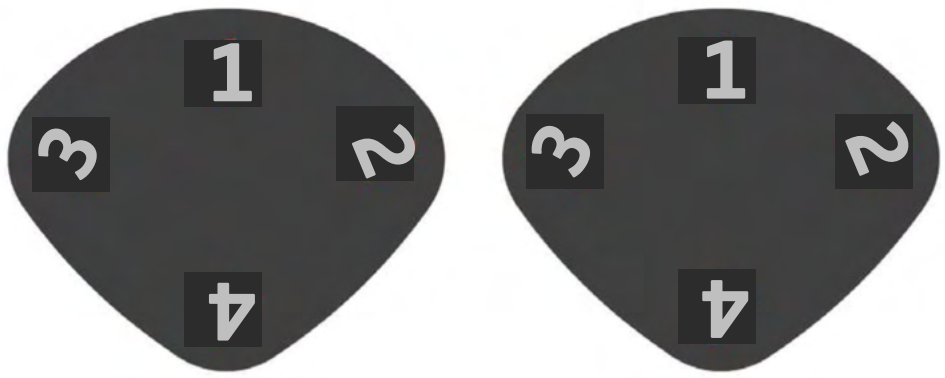
• CAUTION: Consult physician before using the VersaSpa Pro booth if you are pregnant or if you think you may be pregnant.

• See Preface Section of this document for additional Warnings/Cautions before using the VersaSpa Pro booth.

• FDA Recommendation on DHA: The active ingredient most often used in all sunless tanners including tinted moisturizers, self-tanners, and spray tan solutions is called DHA or dihydroxyacetone. DHA is a carbohydrate (monosaccharide sugar) compound approved by the FDA for use in externally applied sunless tanning solutions. For misting applications, the FDA recommends protective measures to prevent eye contact, inhalation or ingestion.

VersaSpa Pro Stances
The VersaSpa Pro typically uses a 4-position stance for tanning treatments and a 2-position stance for other applications. The number of sprays for each solution can be modified for each solution (see Section 3.7). It also can also use two different types of drying sequences, one that dries after each spray pass or one that completes all dry passes after all the spray passes are complete. The number of dry passes can also be modified for each solution. Check with the salon operator for the exact number of spray and dry passes for each application.

Included on the base of the VersaSpa Pro are two foot locators, each having the numbers 1, 2, 3 and 4. To simplify the process during the spray session, the automated voice instructions will tell you what number your toes should be on and what number your heels should be on.



4-Position Stance
Step 1. Once in the VersaSpa Pro application area, make sure the unit is properly reset by visually checking that the green start button (located on the spray nozzle column inside the VersaSpa Pro spray booth) is blinking slowly. If the green start button is not blinking slowly, notify salon operator.

Step 2. If the VersaSpa Pro booth is properly reset (see Step 1), remove jewelry and makeup, then disrobe. Apply nose filters and lip balm.

Step 3. Put on your hair cap (position cap slightly behind hairline and ears) and foot coverings (if foot coverings are available and desired).

Step 4. Apply blending lotion to palms (if desired), cuticles of fingers, fingernails, between fingers, bottom of feet, and between toes (if not using foot protection). Avoid touching any part of the body after applying blending lotion.

Step 5. Enter the VersaSpa Pro application area.

Step 6. Start in the position 1 stance (see Position #1 figure below), standing with your toes on #1 and your heels on #4.

Step 7. Once in the proper position, press the green start button (located on the spray column) to initiate the 4 misting cycles and dry cycles

Note: VersaSpa Pro performs 4 misting cycles, which correspond to 4 recommended positions (see figures below). The misting cycle lasts approximately 7 seconds and starts from the top and moves down on the first cycle. Next it will begin a 12 second dry pass on the way up while you remain in this position.

Step 8. After the first misting and drying cycle is complete, follow the voice guided instructions and move to the position 2 stance (see Position #2 figure below) and stand with your toes on #2 and your heels on #4. It will now spray you on the way down, pause, and then dry you while the nozzles are moving back up.

Step 9. After the second misting and drying cycle is complete, follow the voice guided instructions and move to the position 3 stance (see Position #3 figure below) and stand with your toes on #3 and your heels on #4. It will now spray you on the way down, pause, and then dry you while the nozzles are moving back up.

Step 10. After the third misting and drying cycle is complete, follow the voice guided instructions and move to the position 4 stance (see Position #4 figure below) and stand with your toes on #4 and your heels on #1. It will now spray you on the way down, pause, and then dry you while the nozzles are moving back up.

Step 11. After the fourth misting and drying cycle is complete, follow the voice guided instructions for any additional dry passes. If there are additional dry passes, you will be guided to remain in this position for the first additional dry pass and then it will guide you to turn around into position 1 with your toes on #1 and your heels on #4 for your final dry pass.

Step 12. Exit the VersaSpa Pro and remove hair cap, foot protection, nose filters, and any other protective items, then discard them.

Step 13. Wipe blending lotion off hands (if used) using a towel or tissue. (To avoid potential streaking, make sure the towel is not the same one used to remove excess blending lotion prior to tanning.)

Step 14: Get dressed, put all jewelry back on if necessary, and start enjoying your beautiful VersaSpa Pro application.

Note: The VersaSpa Pro you are using may have a different sequence for the dry passes where it will perform all misting passes first, then perform all drying passes at the end. Simply follow the voice guided instructions to complete the session.

Note: Remember, do not shower for 4-6 hours after tanning to allow the solution to absorb into your skin.



Position #1



Position #2



Position #3



Position #4

2-Position Stance
Step 1. Once in the VersaSpa Pro application area, make sure the unit is properly reset by visually® checking that the green start button (located on the spray nozzle column inside the VersaSpa Pro spray booth) is blinking slowly. If the green start button is not blinking slowly, notify salon operator.

Step 2. If the VersaSpa Pro booth is properly reset (see Step 1), remove jewelry and makeup, then disrobe. Apply nose filter and lip balm.

Step 3. Put on your hair cap (position cap slightly behind hairline and ears) and foot coverings (if foot coverings are available and desired).

Step 4. Apply blending lotion to palms (if desired), cuticles of fingers, fingernails, between fingers, bottom of feet, and between toes (if not using foot protection). Avoid touching any part of the body after applying blending lotion.

Step 5. Enter the VersaSpa Pro application area.

Step 6. Start in the position 1 stance (see Position #1 figure below), standing with your toes on #1 and your heels on #4.

Step 7. Once in the proper position, press the green start button (located on the spray column) to initiate the 2 misting cycles and dry cycles.

Note: The VersaSpa Pro will perform 2 misting cycles, which correspond to 2 recommended positions (see figures below). The misting cycle lasts approximately 7 seconds and starts from the top and moves down on the first cycle. Next it will begin a 12 second dry pass on the way up while you remain in this position.

Step 8. After the first misting and drying cycle is complete, follow the voice guided instructions and move to the position 2 stance (see Position #2 figure below) and stand with your toes on #4 and your heels on #1. It will now spray you on the way down, pause, and then dry you while the nozzles are moving back up.

Step 9. After the second misting and drying cycle is complete, follow the voice guided instructions for any additional dry passes. If there are additional dry passes, you will be guided to remain in this position for the first additional dry pass and then it will guide you to turn around into position 1 with your toes on #1 and your heels on #4 for your final dry pass.

Step 10. Exit the VersaSpa Pro and remove hair cap, foot protection, nose filters, and any other protective items, then discard them.

Step 11. Wipe blending lotion off hands (if used) using a towel or tissue. (To avoid potential streaking, make sure the towel is not the same one used to remove excess blending lotion prior to tanning.)

Step 12: Get dressed, put all jewelry back on if necessary, and start enjoying your beautiful VersaSpa Pro application.

Note: The VersaSpa Pro you are using may have a different sequence for the dry passes where it will perform all misting passes first, then perform all drying passes at the end. Simply follow the voice guided instructions to complete the session.

Note: Remember, do not shower for 4-6 hours after tanning to allow the solution to absorb into your skin.



Position #1



Position #2

4.2 SETTING YOUR FAVORITES

Your VersaSpa Pro makes it easy to create and use Favorites. Favorite Sessions are a group of back-to-back treatments. There can be up to four treatments, and each treatment can use any of the 4 available solutions, at any of the 4 levels, and for either a body, face or leg area. For example, a popular favorite is to have a double spray on the legs so treatment 1 can be a Pro Bronzer, Full Body, Level 3 and treatment 2 can be a Pro Bronzer, Just Legs, Level 2. The combinations are endless and can be tailored to meet you and your clients' needs. There are Favorites already pre-loaded on your VersaSpa Pro and are listed in Appendix A. It is easy to add Favorites or Modify existing Favorites. If using T-Max in your salon, each Favorite will have a T-Max time code associated with it and can be viewed looking at the Favorites screen on your touchscreen controller.

To modify or add to your current Favorites list, use the interface on your Pulse Portal to easily configure and assign sessions to your online booth or contact Innové Tech Support for additional options, common configurations or custom loadout support.

4.3 STARTING A SESSION USING FAVORITES

If you are not using a remote timer such as T-Max, select the Favorites button from the Home Screen. There will be a scrolling list of all current Favorites and you can swipe up and down to navigate through the different Favorite screens. Locate the Favorite Session you wish to perform and select it. After selecting the Favorite, it will expand to show the details of the Favorite for your review. When ready to begin, select the Activate Session button at the top and the unit will go into ready mode. When the user is ready they can enter the booth and press the flashing green button to begin their session.

Also on the touchscreen at this time are options for the user to view the Session Details, view the Pre-Session Checklist, review the spray positions, or watch the Instructional Video.

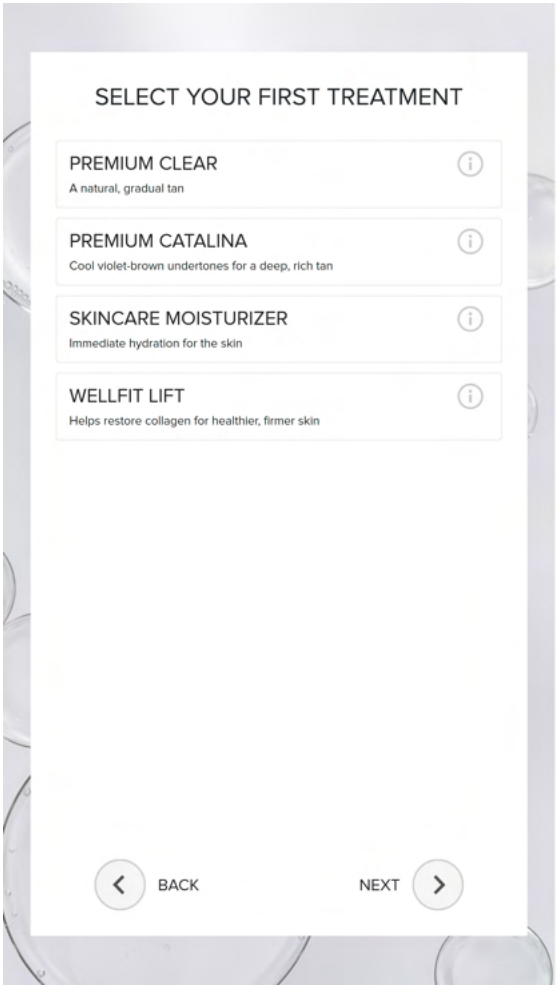
Favorites Screen



4.4 STARTING A SESSION USING SESSION BUILDER

If you are not using a remote timer such as T-Max, select the Create A New Session button from the Home Screen. Building a custom session is similar to creating a Favorite as described earlier. Simply select the details for each desired treatment, and when finished, select the Activate Session button and the unit will be ready to perform the treatment.

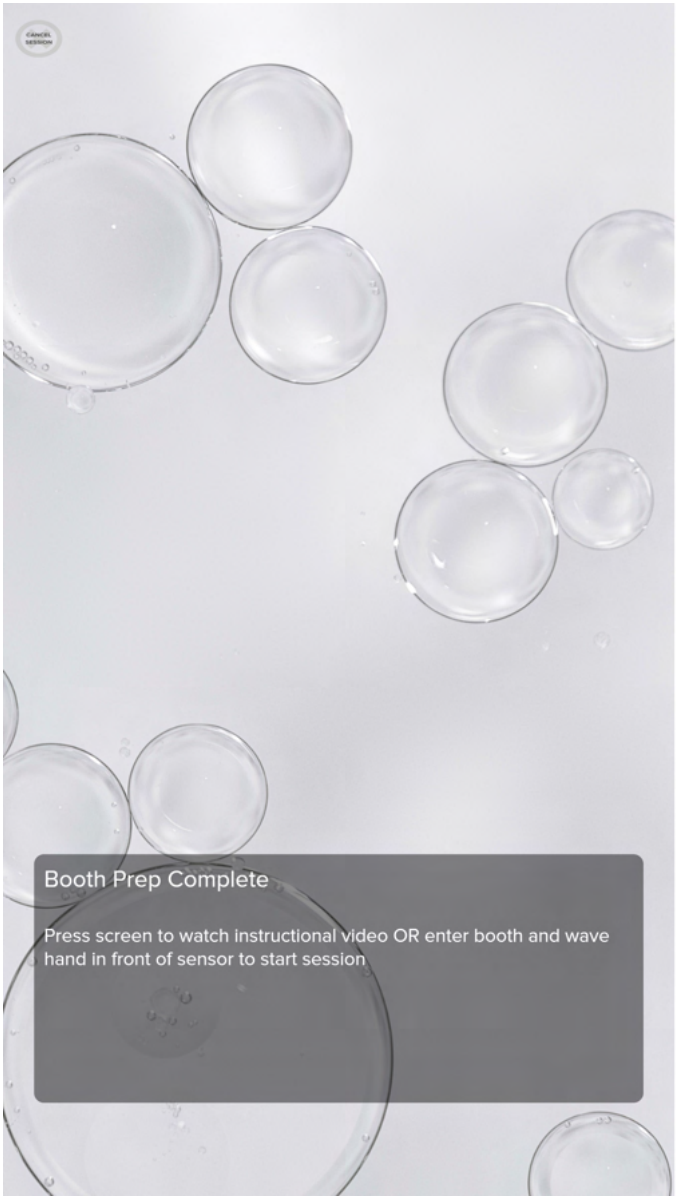
Session Builder



4.5 STARTING A SESSION USING T-MAX

If you are using a T-Max and it is set up properly as described in Section 2.5, and your Salon Management Software is set up with the proper codes and pricing, simply enter the time code in your Salon Software that corresponds to the desired session on the VersaSpa Pro. Appendix A lists the codes that come standard with the machine. If you create or modify any Favorites, they will be different from the codes that came with the machine. You can review the Favorites and associated T-Max codes by going to the Favorites section of the Touchscreen. Codes 1-39 will all be single session codes corresponding to Solutions 1-4, Levels 1-4, and Full Body, Just Face, or Just Legs. Codes 40-99 will be Favorite sessions that include multiple treatments but can also include single sessions if a Favorite was programmed that way. After the code is sent, the booth will go immediately into session ready mode, activating the turbines and, optionally, the heaters.

Ready Mode (Begin Automated Guidance)



4.6 STARTING A SESSION USING PORTAL

Sessions can be sent to your VersaSpa Pro booth via the Pulse Portal from the Dashboard screen. Each individual booth at your venue has a “New Session” button that will launch the online session builder so you can add the desired treatments and send the full session to the chosen booth.

Online Session Builder

4.7 CANCELLING A SESSION

At any time after a session is Activated, it can be easily cancelled by pushing the Cancel Session button at the top of the screen and selecting the Yes in the pop-up dialogue box. Also, if using a T-Max system, simply send a zero reset command.

Cancel Session Button



5.1 AUTOMATIC WASHDOWN

It is recommended that the VersaSpa Pro washdown be ran after every session as it will clean the walls, the floor, the exhaust filter, and the inside of the exhaust column. Auto Washdown can be enabled in the Machine Settings Tab of the Salon Setup Menu (see Section 3.9). Also the washdown can be manually activated from the main Dashboard screen.

5.2 BOOTH CLEANING

To keep your VersaSpa Pro looking its best, it is recommended that your VersaSpa Pro be wiped down at the end of every day with a soft towel and warm water. You can wipe down the walls, columns, base, roof, etc. The touchscreen can be cleaned with any standard computer monitor wipes or cleaner. NEVER use abrasive or caustic cleaners on your VersaSpa Pro as it will damage the finish of the components.

5.3 PRIMARY EXHAUST FAN FILTER CLEANING

Your VersaSpa Pro will automatically rinse the primary exhaust fan filter every time it performs a washdown but it is recommended that once a week it is removed and rinsed thoroughly with warm water. To do this, remove the filter as shown below and take to a utility sink. Rinse all sides with warm water, let dry and re-insert back into the machine.



5.4 SECONDARY EXHAUST FAN FILTER CLEANING

There is a secondary exhaust fan filter on the right side or your VersaSpa Pro that will trap any excess mist that passes through the primary filter. This foam filter is recommended to be cleaned weekly. To remove the filter, simply pull it out of its holder as shown below, rinse in warm water, squeeze it out to remove excess water and let dry. Once dry, put back in the machine.



5.5 SUMP PUMP FILTER BASKET CLEANING

There is a filter basket in the base at the spray column that catches large debris and keeps it out of the sump pump basing area. If this basket becomes clogged you will notice that the water in the base during a washdown will drain slowly. It is recommended that the filter basket is cleaned weekly or more often during heavy use and also if the base is draining slowly. To clean, simply grab the handle and pull up and outward from spray column as shown below and rinse with warm water until it is clean and replace.



5.6 HVLP BLOWER FILTER CLEANING

There is a single filter that cleans the intake air for both the Nozzle HVLP Blower and the Heater HVLP Blower on the left side of the spray column. This foam filter is recommended to be cleaned monthly or more often at high usage salons. To remove the filter, simply pull it out of its holder as shown below, rinse in warm water, squeeze it out to remove excess water and let dry. Once dry, put back in the machine.



Note: This filter must not be returned to the machine wet or damp as it can cause internal failure of the HVLP Blower systems

5.7 SUMP PUMP BASIN CLEANING

The water from washing down your VersaSpa Pro will travel through the sump pump filter basket and into the sump pump basin inside the spray column. When the basin gets full, the sump pump will pump the water out of the basin and out to the drain.
When water and solution sit in the basin for long periods of time it may need to be manually cleaned. To clean the sump pump basin:

1. Turn off the power to the machine by pushing down the blue lever on the RCBO.
2. Remove the 4 screws that hold the lower spray column cover in place.
3. Lift the sump pump out of the basin and set aside.
4. Using towels, soak up the residual water in the basin.
5. Using a warm water, clean the basin area and also the under side of the sump pump, being careful not to bend or damage the components under the pump.
6. Replace sump pump and back spray column cover.
7. Turn Power back on.

Note: Another way to help keep your sump pump clean is to use Bio-Pure, an enzyme cleaner that you mix with water and pour into your sump pump through the filter area. You can order Bio-Pure from Innové, Inc.'s online marketplace.



5.8 NOZZLE CLEANING

The nozzles of your VersaSpa Pro will build up with solution over time and it is recommended that the air caps be removed along with the air cap retainers and rinsed in warm water once a month. To remove, loosen each of the 3 air cap retainers by turning counter-clockwise and set aside. Now you can take each air cap out and rinse with warm water along with the air cap collars. To re-assemble, line up the circular bump in the nozzle body with the small hole on the back side of the air cap and place the air cap back in the nozzle body and then hand tighten each of the air cap collars.
See illustration below:



5.9 POWERING DOWN BOOTH

Just like any electronic device, it is recommended to power down your booth and power it back up once a week.

5.10 TURNING OFF WATER SUPPLY TO BOOTH

It is recommended that the water supply to the booth be shut off nightly in case there is a faulty valve at the wall or hose coming to the booth to prevent flooding.

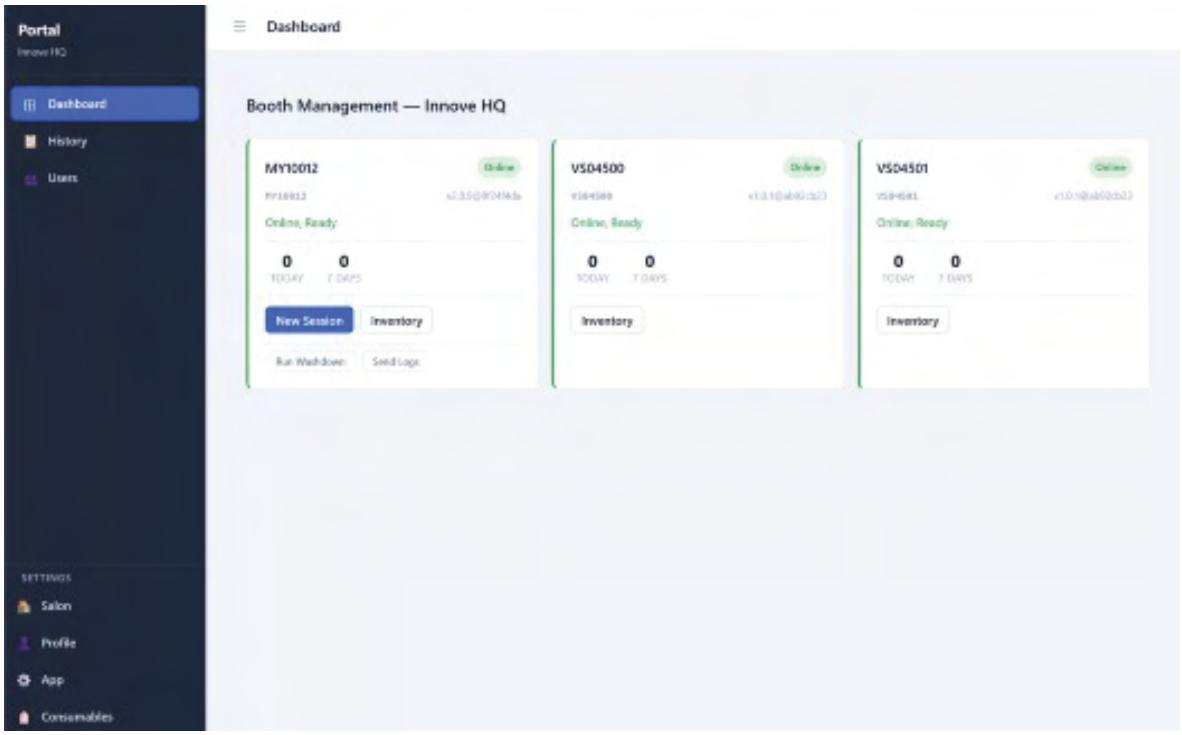
5.11 ORDERING REPLACEMENT PARTS

If your VersaSpa Pro needs service or replacement parts, contact Innové, Inc.'s Technical Support Department at 1-855-450-3500.

6.1 VERSASPA PRO AND THE PULSE PORTAL

Your VersaSpa Pro has built in Wi-Fi functionality that allows your unit to communicate with Innové, Inc.'s online services and will also allow you to receive automatic over-the-air updates. The Pulse Portal is an online tool to view your booth status, check inventory and session history and other wise interact with your booth settings.

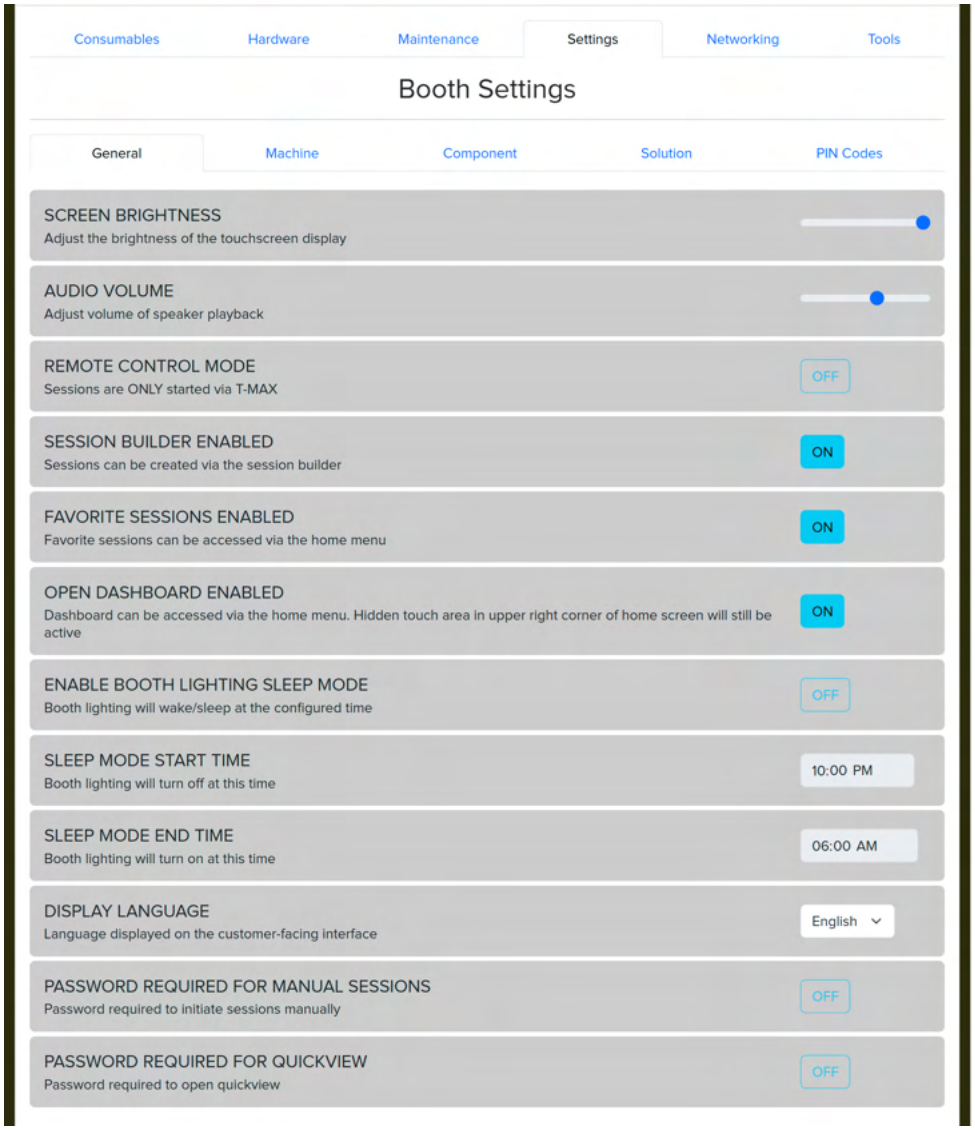
https://portal.innovebw.com



6.2 DASHBOARD GENERAL SETTINGS

Following is a list of the General Settings available through the booth Dashboard. The General Dashboard screen as shown below is how it will appear if the Admin password was used to access the Dashboard. Section 3.4 describes what functionality is available to the Manager and Staff access levels.

Booth Settings - General



Settings - General Dashboard Screen Functions:

• Screen Brightness: Adjust the brightness of the touchscreen display

• Audio Volume: Adjust the volume of the speaker playback. Adjusting the slider will immediately play a noise to confirm the desired volume level

• Remote Control Mode: When enabled, sessions will ONLY be allowed via a T-Max connection. Booth screen session setup (through Create Session and Favorites) will be removed as an option from the Home menu.

• Session Builder Enabled: When enabled, the Create A New Session button will be available via the Home button. When disabled, this option will be removed.

• Favorite Session Enable: When enabled, the Favorite Sessions button will be available via the Home button. When disable, this option will be removed.

• Open Dashboard Enabled: When enabled, the Open Dashboard button will be available from the Home button. When disabled, this option will be removed. Holding the upper right corner of the touchscreen will ALWAYS be available to open the Dashboard even if this option is disbled.

• Enable Booth Lighting Sleep Mode: When enabled, the interior booth lights will shut off between the hours defined by Sleep Mode Start Time and Sleep Mode End Time.

• Password Required For Manual Sessions: When this is enabled, a PIN code is required to set sessions via the booth session builder. The option will be available on the Home button menu, but will pop up the keypad to enter a PIN code before a session can be configured. When disabled, the Create A Session button will immediately launch the session builder.

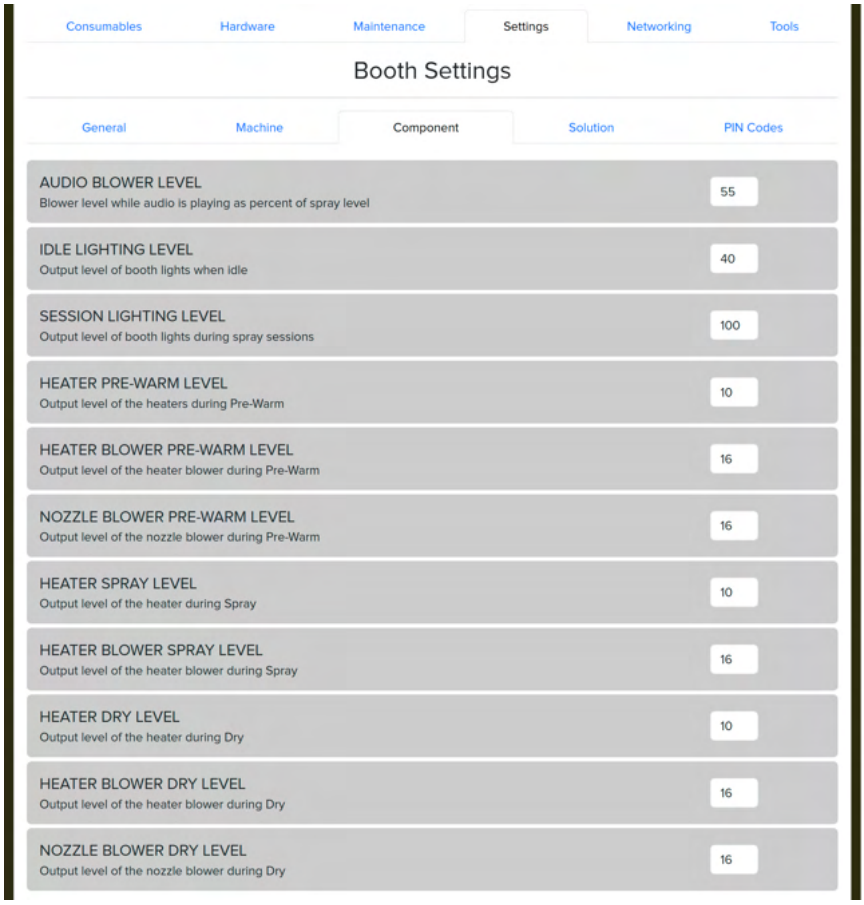
• Password Required for Quickview: When this is enabled, a PIN code is required to view the Quickview menu on the idle screen. The option to view the screen will remain available along the left of the touchscreen display, but attempting to open the Quickview will pop up the PIN code before proceeding. When disable, the Quickview will open directly on button press.

6.3 DASHBOARD COMPONENT SETTINGS

The settings in this section control important components of your machine. Use care when adjusting these settings. Consult Innové Tech Support before making any modifications to the settings in this section.

Following is a list of the Component Settings available through the booth Dashboard. The Component Dashboard screen as shown below is how it will appear if the Admin password was used to access the Dashboard. Section 3.4 describes what functionality is available to the Manager and Staff access levels.

Booth Settings - Component



Settings - Component Dashboard Screen Functions:

• Audio Blower Level: This value is a percentage of the nozzle and heater blower levels and will reduce these levels by this percentage when any audio prompts are playing. This allows the client to hear the audio prompts better with less blower noise.

• Idle Lighting Level: This value is a percentage of full brightness for the interior booth lights. The lights can be set to default to a lower lighting value when the booth is idle between sessions.

• Session Lighting Level: This value is a percentage of full brightness for the interior booth lights. The lights can be set to default to a lower lighting value when the booth is running a session.

• Heater Pre-Warm Level: If Pre-Warm is enabled in the Machine Settings screen in Salon Setup (See Section 3.8), the heaters will turn on to warm the interior of the booth when a session is activated. This level adjusts the heat intensity during this time.

• Heater Blower Pre-Warm Level: Same as above, this will adjust the Heater Blower level during Pre-Warm.

• Nozzle Blower Pre-Warm Level: The nozzles will also turn on if Pre-Warm is enabled in the Machine Settings screen in Salon Setup (See Section 3.8). This setting controls the speed of the nozzle blower during this time.

• Heater Spray Level: This level adjusts the heat intensity while solution is being sprayed.

• Heater Blower Spray Level: This level adjusts the heater blower speed while solution is being sprayed.

• Heater Dry Level: This level adjusts the heat intensity during a dry pass.

• Heater Blower Dry Level: This level adjusts the heater blower speed during a dry pass.

• Nozzle Blower Dry Level: This level adjusts the speed of the nozzle blower during a dry pass.

6.4 MANAGE PASSCODES

Your VersaSpa Pro allows you to set three dierent levels of access to the control system. The three levels are:

1. Admin: All functions, settings, and parameters are accessible. The default code is 0000.
2. Manager: All functions of the Admin except PIN Codes and some Tools. The default code is 1111.
3. Staff: This level is limited to opening the drawer, changing solutions, interacting with hardware and a subset of diagnostic tools. The default code is 2222.

It is important to change all three codes and write them down in a safe place for future reference. To change the codes:

1. Go to the Dashboard on the Touchscreen Controller.
2. Input your Admin Password.
3. Click the PIN Codes tab.
4. Enter a new passcode for all three levels.

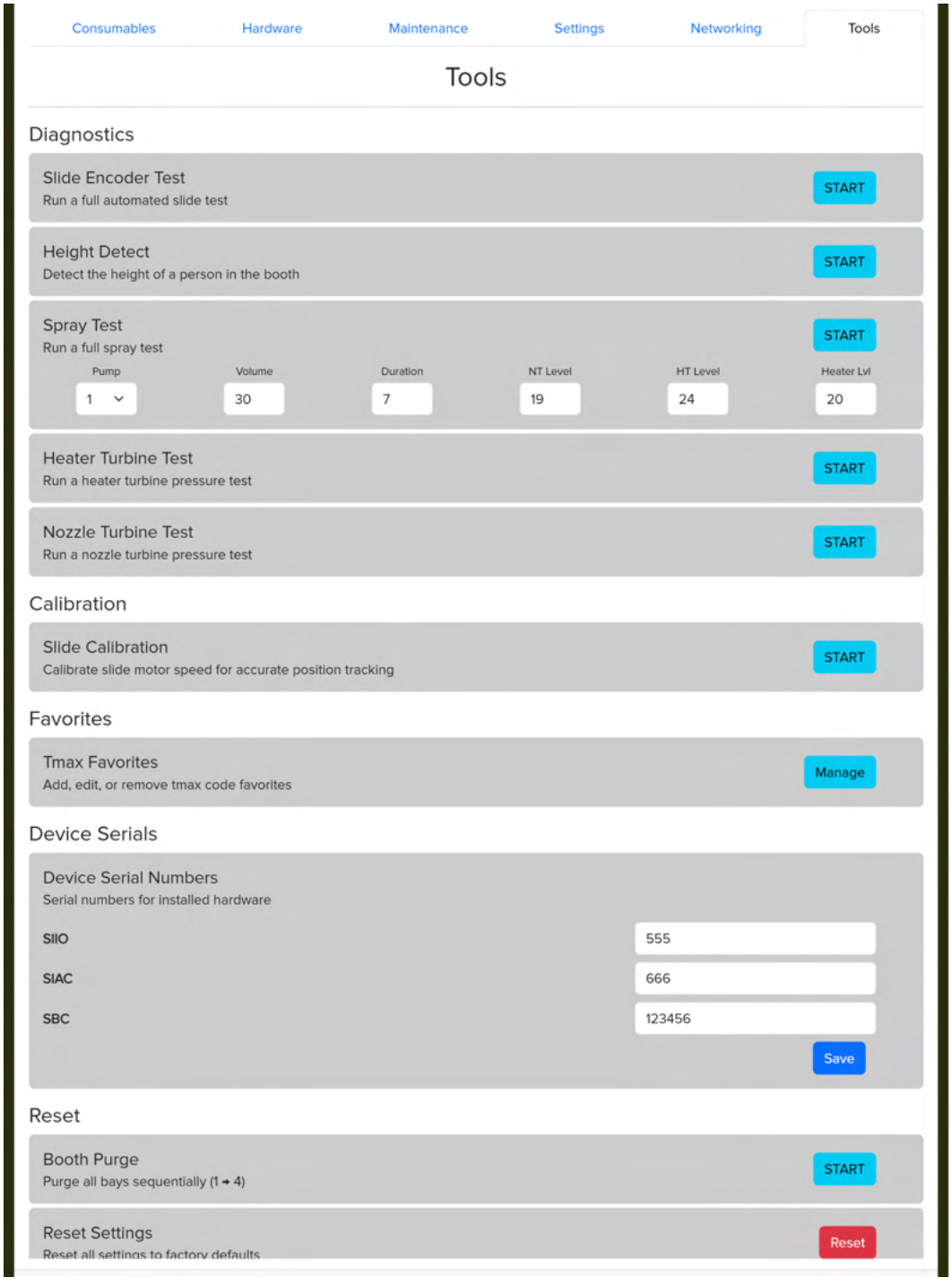
Forgot Passcode

A. If your Admin PIN code is forgotten, you can go to the Pulse Portal, select the Support tab and reach out to Innové Tech Support to remotely reset your Admin PIN code.

B. If your Manager or Stapasscode is forgotten, log in to the Dashboard with your Admin PIN code and they can be reset.

6.5 DASHBOARD TOOLS

Your VersaSpa Pro comes with a set of automated diagnostic and calibration tools to help maintain performance. While these tools can primarily be used with Innové Tech Support, they are also available to the Admin level login.



• Slide Encoder Test: Run a full automated test of the vertical motion of the booth. This test can be used to validate the motion of the gantry.

• Height Detect: Run a test of the booth's height detect sensor. This does require manual interaction with the sensor during the course of the test.

• Spray Test: Run a full, automated spray test defined by the settings in this box to validate the performance of the booth during an automated spray session.

• Heater Turbine Test: Run an automated test of the heater turbine to confirm turbine performance and pressure.

• Nozzle Turbine Test: Run an automated test of the nozzle turbine to confirm turbine performance and pressure.

• Slide Calibration: This process moves the gantry through a vertical motion calibration process to more accurately capture the nuances of the vertical slide motor and provide more accurate vertical motion during sessions.

• T-Max Favorites: This tool launches an on-booth editor for the Favorite Sessions loaded onto this booth. Direct modification of each individual favorite option is available through the pop-up dialog. An online editor is available to load pre-defined Favorites or make more detailed edits. See Section 2.5 of this manual for more information on the Favorites and T-Max menu.

• Device Serial Numbers: These boxes record the serial identification numbers of some of the key internal components of the booth. These should be set for you prior to installation and can be updated if any of these components is every replaced to streamline any potential service discussions.

• Booth Purge: This is an automated process that clears solution from all 4 of the reservoirs and solution lines. This should not be performed with BiBs still installed in the booth.

• Reset Settings: Reset the booth settings back to factory defaults.

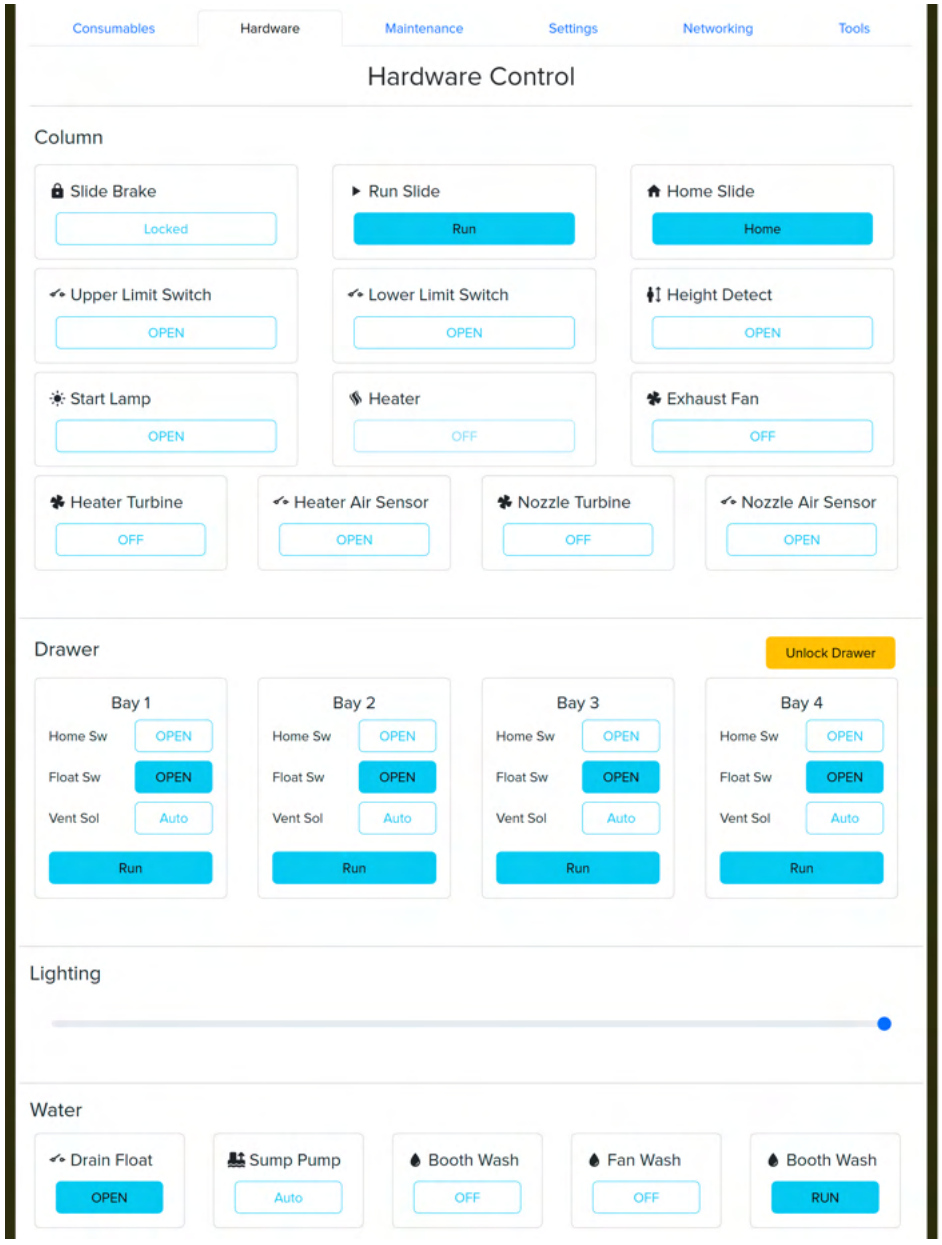
6.6 MANAGE FAVORITES

Refer to Section 4.2 of this manual for details on managing, creating, and deleting Favorites.

6.7 HARDWARE

The Hardware section of the Dashboard is used for testing and troubleshooting individual components of your machine and is organized into toen main categories.

Hardware



• Slide Break: While locked, the break will hold the gantry in place on the vertical slide. Unlocking this will allow the slide to be moved manually.

• Run slide: Pressing Run will bring up a dialog box where distance, speed and direction can be set for a motorized movement of the slide.

• Home Slide: Pressing Home will move the gantry to the top-most position on the vertical slide rail.

Manage Passcodes Screen

• Upper Limit Switch: This is an indicator that will show if the upper limit switch is Closed (blue) or Open (white).

• Lower Limit Switch: This is an indicator that will show if the lower limit switch is Closed (blue) or Open (white).

• Height Detect: This is an indicator that will show if the heigh detect sensor is Closed (blue) or Open (white). You can manually interact with this sensor by waving your hand in front of the gantry.

• Start Lamp: This is an indicator that will show if the heigh detect sensor is Closed (blue) or Open (white). You can manually interact with this sensor by waving your hand in front of the gantry.

• Heater: This toggle

• Discreet Inputs: Allows you to test the function for input devices to the controller such as the Start Button, Drain Pump Float Switch, Slide Motor Top Limit Switch, Slide Motor Bottom Limit Switch, Solution Pumps 1-4 Home Switches, Solution Reservoirs 1-4 Float Switches, Nozzle Turbine Air Sensor, Heater Turbine Air Sensor, Height Detect Sensor, and the TMax Start Code.

• Discreet Outputs: Allows you to momentarily turn on specific outputs of the machine to verify they are working properly including: The Start Button Light, Nozzle Turbine, Heater Turbine, Heater Elements, Brake Solenoid, Fan Column Rinse Solenoid, Booth Rinse Solenoid, Sump Pump, Exhaust Fan, and Solution Reservoir Solenoids 1-4. Use your finger to swipe up or down in this screen to view all options.

• Slide Motor: Allows you to test the function of the Slide Motor by moving it up or down at a given speed. You can also select to move it a set distance or all the way up or down to its limits. Pressing the Test Slide Encoder Button after selecting your speed will move the slide and when finished, a report screen will appear showing the results of the test and if it has moved within allowable tolerances.

• Slide Encoder: Allows you to test the function of the Slide Encoder by instructing the slide motor to move the slide at a specific speed and reading the encoder and comparing the results. Pressing the Jog Slide Motor Button after selecting your options will move the slide and when finished, a report screen will appear showing the results of the test and if they are within allowable tolerances.

• Solution Pumps: Allows you to test the function any of the four solution pumps. After selecting the Pump #, the Pump Volume of solution to be dispensed, the Nozzle Blower Level (can be set to zero to watch the streams of solution), and the Run Time, a results page will be displayed.

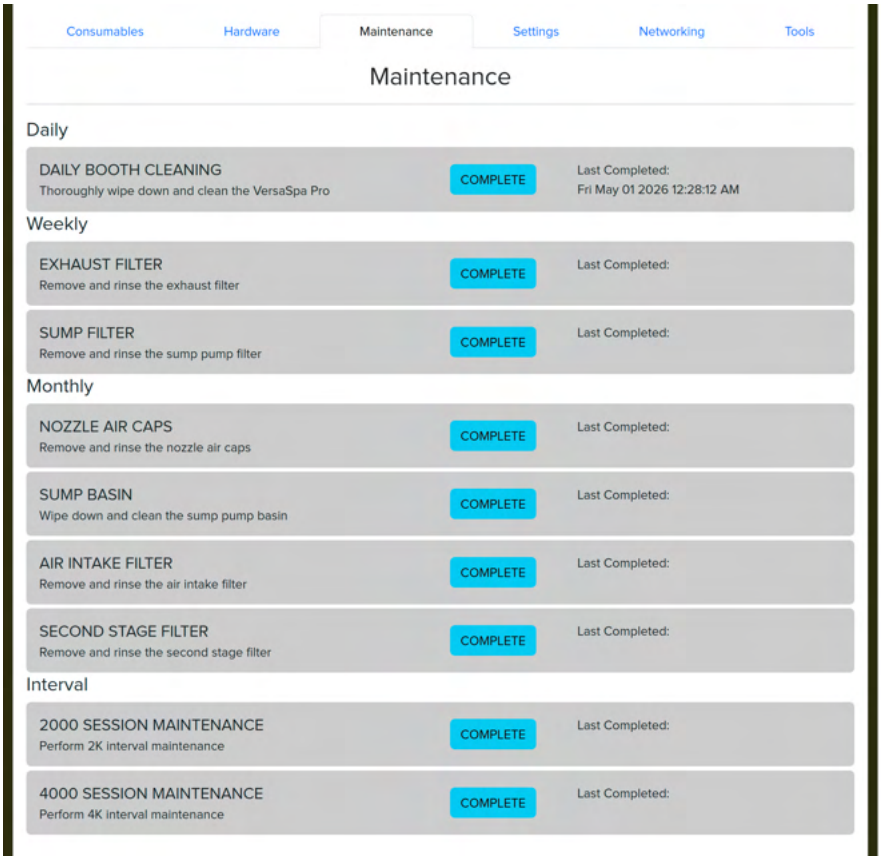
• Spray Test: Allows you to run a full spray pass and select which Pump #, the Pump Volume of solution to be sprayed, the Pass Duration in seconds, the Nozzle Blower Level, the Heater Blower Level, and the Heater Level. After the test, the results will be displayed.

• Read Container: Selecting this option allows you to view all of the information stored on your Smart Container. Select which container you wish to view and an information screen will appear showing all of the data.

Height Detect: Selecting this option allows you to test the Height Detection system built into the nozzle housing assembly. After selecting the desired Travel Speed and Overshoot Distance you will need to have someone stand in the booth in Position 1 and push the Green Start Button. After the button is pushed, the Nozzle Housing will move down until it detects the person's head and when finished, it will display a results screen showing the result parameters and the person's measure height.

6.8 MAINTENANCE

This allows you to view and check off common maintenance tasks. The last completed date and time will then be displayed for tracking purposes.



7 TROUBLESHOOTING:

Should you experience any issues or malfunctions with your machine, refer to the list below for some quick help tips. For any issues you cannot resolve, please contact Innové, Inc.'s Technical Support Department at 1-855-450-3500.

Power: Unit has no power or unit will not turn on:

a. Main breaker to outlet tripped or turned off or a defective outlet
   i. Check circuit breaker at main control box in salon
   ii. Have a certified electrician inspect and replace wall outlet
b. Plug from VersaSpa Pro is not fully connected into wall outlet.
   i. Push plug into outlet and turn clockwise to lock into outlet
c. RCBO has tripped
   i. Turn power switch to off position, then turn power switch back to on position
   ii. Defective RCBO - Contact Innové, Inc. Technical Support
d. Faulty 24 Volt Power Supply
   i. Contact Innové, Inc. Technical Support
e. Touch screen is blank
   i. Contact Innové, Inc. Technical Support

Solution Issues:

A. Solution Leaking from Nozzle Housing
   a. Nozzle tip not tight into nozzle body
   i. Tighten nozzle tips
b. Air cap or collar loose
   i. Tighten air cap collars

B. Solution Leaking in Drawer
   a. Remove solution container from connector
      i. Check solution container male connector for "O" ring
         1. If it has moved from its slot, reposition it back
         2. If it is missing, replace solution container
      ii. Solution is leaking from vent tube
         1. Solution Vent Solenoid open or stuck open
            a. Contact Innové, Inc. Technical Support
      iii. Solution reservoir leaking
         1. Check that all associated tubes and connectors are seated and pushed together all the way
         2. Faulty or cracked reservoir, lid, or gasket
            a. Contact Innové, Inc. Technical Support

C. Solution color results too light
   a. Solution Volume Per Pass set too low
      i. Check Volume per pass in Session Parameters, if too low, adjust the values or reset to default factory settings.
   b. Obstructed flow in solution system
      i. Run purge and evaluate all three streams of solution. If not even:

1. Remove air cap, collar and nozzle tip
    a. Check nozzle tip for debris and clean as necessary
    b. If still not even, contact Innové, Inc. Technical Support

c. Solution reservoir check valve may be stuck or defective
    ii. Contact Innové, Inc. Technical Support

D. Solution results darker on one side or the other
    a. Run same tests as C(b)

E. Tanning results are speckling or blotchy
    a. Check for and repair any air leaks at:
        i. Air blower manifold
        ii. Air hoses
        iii. Air hose connections
    b. Nozzle tip loose
        i. Tighten nozzle tip
    c. Air cap and/or collar loose
        i. Tighten air cap and collar
    d. Clogged or broken check valves at inlet to nozzle block
        i. Run purge solution through system and re-check
    e. Dirty air caps
        i. Clean and replace
    f. Solution Volume Per Pass set too low
        i. Check Volume per pass in Session Parameters. If too low, adjust the values or reset to default factory settings.
    g. Nozzle Blower Level set too low
        i. Check Nozzle Blower Level in Session Parameters. If too low, adjust the values or reset to default factory settings.

F. No solution coming out
    a. Reservoir empty
        i. Out of solution
            1. Add new solution container
    b. Solution pump not working
        i. Contact Innové, Inc. Technical Support
    c. Section of tubing clogged.
        i. Contact Innové, Inc. Technical Support

BLOWER SYSTEM ISSUES (AIR AND HEAT)

A. Blowers not coming on
    a. Contact Innové, Inc. Technical Support

B. Heaters not working
    a. One heater not working
        i. Defective Heater or poor connection
            1. Contact Innové, Inc. Technical Support
    b. All heaters not working
        i. 3 defective heaters or connections
            1. Contact Innové, Inc. Technical Support

ii. Main heater fuse blown
1. Contact Innové, Inc. Technical Support

Linear Slide and E-Chain Assemblies

A. Spray boom not moving (Contact Innové, Inc. Technical Support)
a. Inspect for any blockage in the spray boom travel
b. Inspect for jams in the E-chain or sections dislodged
c. Inspect motor gear
d. Test slide motor in Diagnostics
e. Contact Innové, Inc. Technical Support
B. Spray boom bounces on way down (Contact Innové, Inc. Technical Support)
a. Slip clutch loose
b. Spray boom possibly rubbing on cabinet
c. E-chain binding

Washdown System

A. Unit will not pump water out
a. Check for a shutoff valve on the outgoing drain line or a kinked drain hose
b. Float switch on sump pump stuck
i. Inspect and contact Innové, Inc. Technical Support if needed
c. Defective Sump Pump
i. Contact Innové, Inc. Technical Support
d. Check valve clogged
i. Remove check valve and contact Innové, Inc. Technical Support
B. No water coming out
a. Water turned off
i. Turn water valve back on
b. Sump Pump not operating properly, see section above
i. Run the Drain Sump function in the main Dashboard Screen
c. Dirty or faulty washdown solenoid
i. Contact Innové, Inc. Technical Support

Forgot Passcode

A. If your Admin passcode is forgotten, you can go to the Quick View Screen, select the Forgot Passcode button. When the message screen appears, follow the instructions to contact Innové, Inc. and reset your Admin Passcode.
B. If your Manager or Staff passcode is forgotten, log in to the Dashboard with your Admin passcode and they can be reset.

FULL BODY SINGLE TREATMENT OPTIONS			SESSION 1		
	CODE	Description (Solution/Level)	Area	Level	Solution
Moist Only	2	Moisturizer 3	BODY	3	MS
Tan Only	3	Bronzer 1	BODY	1	BR
	4	Bronzer 2	BODY	2	BR
	5	Bronzer 3	BODY	3	BR
	6	Bronzer 4	BODY	4	BR
	7	Clear 1	BODY	1	CL
	8	Clear 2	BODY	2	CL
	9	Clear 3	BODY	3	CL
	10	Clear 4	BODY	4	CL

VersaSpa Pro™ T-MAX CODES: STANDARD

PRO SOLUTION TRAY POSITION (Left to Right)

SLOT	SOLUTION	CODE
1	PRO BRONZER	BR
2	PRO CLEAR	CL
3	PRO MOISTURIZER	MS
4	PRO SUNLESS PREP	PR

*Standard Settings for Prep, Moist & Legs is Level 2

FULL BODY MULTI-TREATMENT OPTIONS			SESSION 1			SESSION 2			SESSION 3			SESSION 4		
	CODE	Description (Solution/Level)	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution
Tan + Moist	11	Bronze 1 + Moist	BODY	1	BR	BODY	2	MS	-	-	-	-	-	-
	12	Bronze 2 + Moist	BODY	2	BR	BODY	2	MS	-	-	-	-	-	-
	13	Bronze 3 + Moist	BODY	3	BR	BODY	2	MS	-	-	-	-	-	-
	14	Bronze 4 + Moist	BODY	4	BR	BODY	2	MS	-	-	-	-	-	-
	15	Clear 1 + Moist	BODY	1	CL	BODY	2	MS	-	-	-	-	-	-
	16	Clear 2 + Moist	BODY	2	CL	BODY	2	MS	-	-	-	-	-	-
	17	Clear 3 + Moist	BODY	3	CL	BODY	2	MS	-	-	-	-	-	-
	18	Clear 4 + Moist	BODY	4	CL	BODY	2	MS	-	-	-	-	-	-
Prep +Tan	19	Prep + Bronze 1	BODY	2	PR	BODY	1	BR	-	-	-	-	-	-
	20	Prep + Bronze 2	BODY	2	PR	BODY	2	BR	-	-	-	-	-	-
	21	Prep + Bronze 3	BODY	2	PR	BODY	3	BR	-	-	-	-	-	-
	22	Prep + Bronze 4	BODY	2	PR	BODY	4	BR	-	-	-	-	-	-
	23	Prep + Clear 1	BODY	2	PR	BODY	1	CL	-	-	-	-	-	-
	24	Prep + Clear 2	BODY	2	PR	BODY	2	CL	-	-	-	-	-	-
	25	Prep + Clear 3	BODY	2	PR	BODY	3	CL	-	-	-	-	-	-
	26	Prep + Clear 4	BODY	2	PR	BODY	4	CL	-	-	-	-	-	-
Prep + Tan + Moist	27	Prep + Bronze 1 + Moist	BODY	2	PR	BODY	1	BR	BODY	2	MS	-	-	-
	28	Prep + Bronze 2 + Moist	BODY	2	PR	BODY	2	BR	BODY	2	MS	-	-	-
	29	Prep + Bronze 3 + Moist	BODY	2	PR	BODY	3	BR	BODY	2	MS	-	-	-
	30	Prep + Bronze 4 + Moist	BODY	2	PR	BODY	4	BR	BODY	2	MS	-	-	-
	31	Prep + Clear 1 + Moist	BODY	2	PR	BODY	1	CL	BODY	2	MS	-	-	-
	32	Prep + Clear 2 + Moist	BODY	2	PR	BODY	2	CL	BODY	2	MS	-	-	-
	33	Prep + Clear 3 + Moist	BODY	2	PR	BODY	3	CL	BODY	2	MS	-	-	-
	34	Prep + Clear 4 + Moist	BODY	2	PR	BODY	4	CL	BODY	2	MS	-	-	-

FULL BODY DOUBLE DARK OPTIONS			SESSION 1			SESSION 2			SESSION 3			SESSION 4		
	CODE	Description (Solution/Level)	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution
Double Dark	35	Bronze 1 + Bronze 1	BODY	1	BR	BODY	1	BR	-	-	-	-	-	-
	36	Clear 1 + Clear 1	BODY	1	CL	BODY	1	CL	-	-	-	-	-	-
	37	Bronze 1 + Clear 1	BODY	1	BR	BODY	1	CL	-	-	-	-	-	-
Double Dark + Moist	38	Bronze 1 + Bronze 1 + Moist	BODY	1	BR	BODY	1	BR	BODY	2	MS	-	-	-
	39	Clear 1 + Clear 1 + Moist	BODY	1	CL	BODY	1	CL	BODY	2	MS	-	-	-
	40	Bronze 1 + Clear 1 + Moist	BODY	1	BR	BODY	1	CL	BODY	2	MS	-	-	-
Prep + Double Dark	41	Prep + Bronze 1 + Bronze 1	BODY	2	PR	BODY	1	BR	BODY	1	BR	-	-	-
	42	Prep + Clear 1 + Clear 1	BODY	2	PR	BODY	1	CL	BODY	1	CL	-	-	-
	43	Prep + Bronze 1 + Clear 1	BODY	2	PR	BODY	1	BR	BODY	1	CL	-	-	-
Prep + Double Dark + Moist	44	Prep + Bronze 1 + Bronze 1 + Moist	BODY	2	PR	BODY	1	BR	BODY	1	BR	BODY	2	MS
	45	Prep + Clear 1 + Clear 1 + Moist	BODY	2	PR	BODY	1	CL	BODY	1	CL	BODY	2	MS
	46	Prep +Bronze 1 + Clear 1 + Moist	BODY	2	PR	BODY	1	BR	BODY	1	CL	BODY	2	MS

FULL BODY MULTI-TREATMENT OPTIONS PLUS LEGS			SESSION 1			SESSION 2			SESSION 3			SESSION 4		
	CODE	Description (Solution/Level)	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution
Tan + Legs	47	Bronze 1 + Bronze Legs	BODY	1	BR	LEG	2	BR	-	-	-	-	-	-
	48	Bronze 2 + Bronze Legs	BODY	2	BR	LEG	2	BR	-	-	-	-	-	-
	49	Bronze 3 + Bronze Legs	BODY	3	BR	LEG	2	BR	-	-	-	-	-	-
	50	Bronze 4 + Bronze Legs	BODY	4	BR	LEG	2	BR	-	-	-	-	-	-
	51	Clear 1 + Clear Legs	BODY	1	CL	LEG	2	CL	-	-	-	-	-	-
	52	Clear 2 + Clear Legs	BODY	2	CL	LEG	2	CL	-	-	-	-	-	-
	53	Clear 3 + Clear Legs	BODY	3	CL	LEG	2	CL	-	-	-	-	-	-
	54	Clear 4 + Clear Legs	BODY	4	CL	LEG	2	CL	-	-	-	-	-	-
Tan + Legs + Moist	55	Bronze 1 + Bronze Legs + Moist	BODY	1	BR	LEG	2	BR	BODY	2	MS	-	-	-
	56	Bronze 2 + Bronze Legs + Moist	BODY	2	BR	LEG	2	BR	BODY	2	MS	-	-	-
	57	Bronze 3 + Bronze Legs + Moist	BODY	3	BR	LEG	2	BR	BODY	2	MS	-	-	-
	58	Bronze 4 + Bronze Legs + Moist	BODY	4	BR	LEG	2	BR	BODY	2	MS	-	-	-
	59	Clear 1 + Clear Legs + Moist	BODY	1	CL	LEG	2	CL	BODY	2	MS	-	-	-
	60	Clear 2 + Clear Legs + Moist	BODY	2	CL	LEG	2	CL	BODY	2	MS	-	-	-
	61	Clear 3 + Clear Legs + Moist	BODY	3	CL	LEG	2	CL	BODY	2	MS	-	-	-
	62	Clear 4 + Clear Legs + Moist	BODY	4	CL	LEG	2	CL	BODY	2	MS	-	-	-
Prep + Tan + Legs	63	Prep + Bronze 1 + Bronze Legs	BODY	2	PR	BODY	1	BR	LEG	2	BR	-	-	-
	64	Prep + Bronze 2 + Bronze Legs	BODY	2	PR	BODY	2	BR	LEG	2	BR	-	-	-
	65	Prep + Bronze 3 + Bronze Legs	BODY	2	PR	BODY	3	BR	LEG	2	BR	-	-	-
	66	Prep + Bronze 4 + Bronze Legs	BODY	2	PR	BODY	4	BR	LEG	2	BR	-	-	-
	67	Prep + Clear 1 + Clear Legs	BODY	2	PR	BODY	1	CL	LEG	2	CL	-	-	-
	68	Prep + Clear 2 + Clear Legs	BODY	2	PR	BODY	2	CL	LEG	2	CL	-	-	-
	69	Prep + Clear 3 + Clear Legs	BODY	2	PR	BODY	3	CL	LEG	2	CL	-	-	-
	70	Prep + Clear 4 + Clear Legs	BODY	2	PR	BODY	4	CL	LEG	2	CL	-	-	-
Prep + Tan + Legs + Moist	71	Prep + Bronze 1 + Bronze Legs + Moist	BODY	2	PR	BODY	1	BR	LEG	2	BR	BODY	2	MS
	72	Prep + Bronze 2 + Bronze Legs + Moist	BODY	2	PR	BODY	2	BR	LEG	2	BR	BODY	2	MS
	73	Prep + Bronze 3 + Bronze Legs + Moist	BODY	2	PR	BODY	3	BR	LEG	2	BR	BODY	2	MS
	74	Prep + Bronze 4 + Bronze Legs + Moist	BODY	2	PR	BODY	4	BR	LEG	2	BR	BODY	2	MS
	75	Prep + Clear 1 + Clear Legs + Moist	BODY	2	PR	BODY	1	CL	LEG	2	CL	BODY	2	MS
	76	Prep + Clear 2 + Clear Legs + Moist	BODY	2	PR	BODY	2	CL	LEG	2	CL	BODY	2	MS
	77	Prep + Clear 3 + Clear Legs + Moist	BODY	2	PR	BODY	3	CL	LEG	2	CL	BODY	2	MS
	78	Prep + Clear 4 + Clear Legs + Moist	BODY	2	PR	BODY	4	CL	LEG	2	CL	BODY	2	MS

JUST FACE SINGLE TREATMENT OPTIONS			SESSION 1			SESSION 2			SESSION 3			SESSION 4		
	CODE	Description (Solution/Level)	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution
Tan Only	79	Bronzer 1	FACE	1	BR	-	-	-	-	-	-	-	-	-
	80	Bronzer 2	FACE	2	BR	-	-	-	-	-	-	-	-	-
	81	Bronzer 3	FACE	3	BR	-	-	-	-	-	-	-	-	-
	82	Bronzer 4	FACE	4	BR	-	-	-	-	-	-	-	-	-
	83	Clear 1	FACE	1	CL	-	-	-	-	-	-	-	-	-
	84	Clear 2	FACE	2	CL	-	-	-	-	-	-	-	-	-
	85	Clear 3	FACE	3	CL	-	-	-	-	-	-	-	-	-
	86	Clear 4	FACE	4	CL	-	-	-	-	-	-	-	-	-

JUST LEGS SINGLE TREATMENT OPTIONS			SESSION 1			SESSION 2			SESSION 3			SESSION 4		
	CODE	Description (Solution/Level)	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution	Area	Level	Solution
Tan Only	87	Bronzer 1	LEG	1	BR	-	-	-	-	-	-	-	-	-
	88	Bronzer 2	LEG	2	BR	-	-	-	-	-	-	-	-	-
	89	Bronzer 3	LEG	3	BR	-	-	-	-	-	-	-	-	-
	90	Bronzer 4	LEG	4	BR	-	-	-	-	-	-	-	-	-
	91	Clear 1	LEG	1	CL	-	-	-	-	-	-	-	-	-
	92	Clear 2	LEG	2	CL	-	-	-	-	-	-	-	-	-
	93	Clear 3	LEG	3	CL	-	-	-	-	-	-	-	-	-
	94	Clear 4	LEG	4	CL	-	-	-	-	-	-	-	-	-

MAINTENANCE MAY NEED TO BE INCREASED DUE TO HIGH SESSION VOLUME

Innové, Inc. Technical Support
1.855.450.3500

	SUN	MON	TUES	WED	THURS	FRI	SAT
DAILY: Complete after Last Session of the day							
Thoroughly spray, wipe down and clean the inside/outside of the booth							
Turn the water off to the booth							

	WEEK 1	WEEK 2	WEEK 3	WEEK 4
WEEKLY: For week of __/__/__				
Remove and rinse the 1st & 2nd stage exhaust filters				
Remove and rinse the sump pump filter				

MONTHLY: Complete every month				
Remove and rinse the air caps		JAN	FEB	MAR
Wipe down & clean the sump pump basin & echain scoop		APR	MAY	JUN
Remove and rinse the turbine air intake filter		JUL	AUG	SEPT
Inspect roof for overspray, inspect interior components, and complete detail entire unit		OCT	NOV	DEC