



MYSTIC® OWNER'S MANUAL



Mystic®

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SAFEGUARDS

Your safety and the safety of others are very important. We have provided important safety information in this manual. Please read and obey all safety messages before operating the Mystic Automated Spray Tan Booth.

It is the responsibility of the owner and operator of the Mystic booth to comply with all appropriate safety and health laws, as well as other applicable national, state and local laws and ordinances when operating and maintaining the Mystic equipment. See pages 5-55 for important information regarding the safe operation of this equipment.



To reduce the risk of injury, fire, electrical shock or property damage, always observe proper care when handling or performing maintenance on this equipment. The hazard symbols above are used to highlight instances when a hazard may be present, but always follow all relevant safety guidelines when operating this equipment. Familiarize yourself with all precautions and read all warnings in this manual before operating the equipment. Perform monthly inspections and replace any damaged or excessively worn components.

NOTE ON PART REPLACEMENT: DIELECTRIC GREASE

Stringent quality control and testing has shown that adding dielectric grease to some of the connectors within the booth will extend the life of the connectors by 300%. When replacing components OUTSIDE of the control panels, add dielectric grease to the pins on the female connector to ensure the maximum life for the component.

A packet of dielectric grease will be shipped with any component that it is recommended for, including compressor, sump pump, heaters, lights, fans, door sensor, extension jumpers, motors and motor drives. Do NOT use dielectric grease on control panels, touch screens, power supplies, circuit boards, network cables, or the power cord.

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IMPORTANT SAFETY INSTRUCTIONS



DANGER: To reduce the risk of property damage, burns, fire, electric shock, death or injury to persons, read the following important safety information and all instructions before operating/using the Mystic booth.



- Carefully read this manual and follow ALL instructions before using the Mystic booth. Warning labels and symbols are used throughout this manual and placed on the machine to alert you of hazards that can be harmful and/or fatal to you or others.
- Always disconnect the booth from electrical power supply before servicing, wiring or opening internal covers. Risk of electric shock could occur when panels are opened while the booth is plugged in.
- Do not modify the Mystic booth power plug or wiring in any manner. Always confirm that the electrical outlet and booth plug are both properly grounded and correctly matched to the voltage of your machine.
 - o Verify the correct voltage by referring to the serial plate located adjacent to the power cord on the side of the booth.
 - o 208-240 VAC U.S. Installations: Always plug the power cord into a properly configured, grounded and dedicated 230 VAC NEMA 6-20 outlet only.
 - o 230 VAC International Installations: Always plug the power cord into a properly configured, grounded and dedicated outlet which matches the respective power cord shipped with the booth at installation – plug ends vary by country.
- Do not exceed recommended water pressure. The booth requires a minimum of 35 PSI (24kPa) and can accept a maximum of 80 PSI (55 kPa).
- It is recommended that the booth be used on a dedicated circuit rated for voltage and current for your respective model. The dedicated circuit should have no additional outlets or branch circuits. If the provided plug does not fit into your outlet, consult a qualified electrician to evaluate the power outlet, and to safely update wiring if necessary. All wiring must be in accordance with local and national electrical standards.
- Never disconnect the plug by pulling on the cord. To safely disconnect from the outlet, grasp the head of the plug firmly and disconnect from the outlet.
- Do not overload wall outlets. Overloaded wall outlets, loose/damaged wall outlets, extension cords, frayed power cords, or damaged/cracked wire insulations are dangerous! Any of these conditions could result in electric shock or fire. Periodically examine the cord of the Mystic unit, and if the appearance indicates damage or deterioration, unplug it, and immediately discontinue use of the booth. Please contact Innove, Inc. Technical Support at (855) 450-3500 for instructions on how to obtain replacement parts when necessary.
- Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon. Pay special attention to plugs, wall outlets, and the point where the power cord connects to the booth.
- Keep cords away from heated surfaces.
- Do not allow water to accumulate on the floor around or near the booth.
- Never handle the plug, electrical cord, or touch the wall outlet with wet hands.
- To reduce the risk of fire or electric shock, do not expose the booth to rain or moisture.
- Your booth is equipped with a main power circuit breaker. Circuit breakers are designed to disconnect the electrical circuit quickly in case of electrical overload.
- Make sure the machine is not operating before unplugging it from the electrical circuit. Always unplug the machine when doing any repair or removing any protective covers.
- Close adult supervision is necessary when this product is used near children. Do not allow children to play in or around the booth, or to play with the touch screen controller. Severe injury or harm could occur due to moving parts and electrical features of the Mystic booth.
- Use this product only as intended per the instructions in this manual. Limit spray solutions or cleaning compounds to mild detergents (such as Dawn®) and warm water. If using tanning bed cleaners, ensure that they are safe for acrylic material.
- Never operate or do routine maintenance on the Mystic booth while drowsy or impaired.

- The Mystic booth is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision and/or instruction regarding safety.
- Never touch or try to stop the nozzle housing or other moving parts while in motion.
- The booth contains two high-powered heating elements. Never touch or place hands close to them.
- Performance adjustments and periodic service must be performed by trained and qualified personnel.
- Consult a physician before using the Mystic booth if pregnant or if you think you may become pregnant, or if you have any condition that may be affected by spray treatments.
- Move slowly and use caution to avoid slipping after applying barrier cream to hands and feet when moving around inside and outside the booth.
- Mystic sunless formulations are not a sunscreen or a substitute for proper sun protection.

FDA RECOMMENDATIONS

At Innove, Inc. creating quality products that are also safely used is our #1 objective.

As such, we would like to encourage each of our business partners to communicate and train your staff and users on the safety practices related to automated spray equipment.

Education and safety begin by following the FDA Advisory, which recommends five actions by spray tanners:

- Use protective eyewear
- Wear nose filters
- Use ear plugs
- Seal lips with lip balm
- Wear protective undergarments

Communicating and following these five steps will ensure that your tanners will have a safe automated spray tanning experience. The complete FDA advisory on spray tanning can be found here:

<http://www.fda.gov/Cosmetics/ProductsIngredients/Products/ucm134064.htm>

A link to the FDA advisory can be found on the Innove, Inc., Mystic and VersaSpa web sites. Additionally, customers can order an informational brochure to display at your business and distribute to your tanners named “What is Sunless Spray Tanning/FAQ”. To assist in your training efforts, Innove, Inc. educators will gladly review this information during staff training sessions, at your request. Finally, Innove, Inc. also makes the protective products available for purchase.

Innove, Inc. is available to answer any questions you may have regarding the safe use of spray tanning products. Additionally, we will continue to update information as changes are made and convey these to you in a timely manner.

WELCOME TO THE MYSTIC AUTOMATED SPRAY BOOTH

Congratulations on your purchase of the Mystic Automated Spray Booth. Mystic is the most technologically advanced and customizable skincare experience on the market.

Please take the time to familiarize yourself and any applicable staff with the features and operation of this revolutionary equipment so that you can enjoy all the benefits this package has to offer. Be sure to give special attention to all safety guidelines.

PREPARING FOR THE BOOTH ARRIVAL

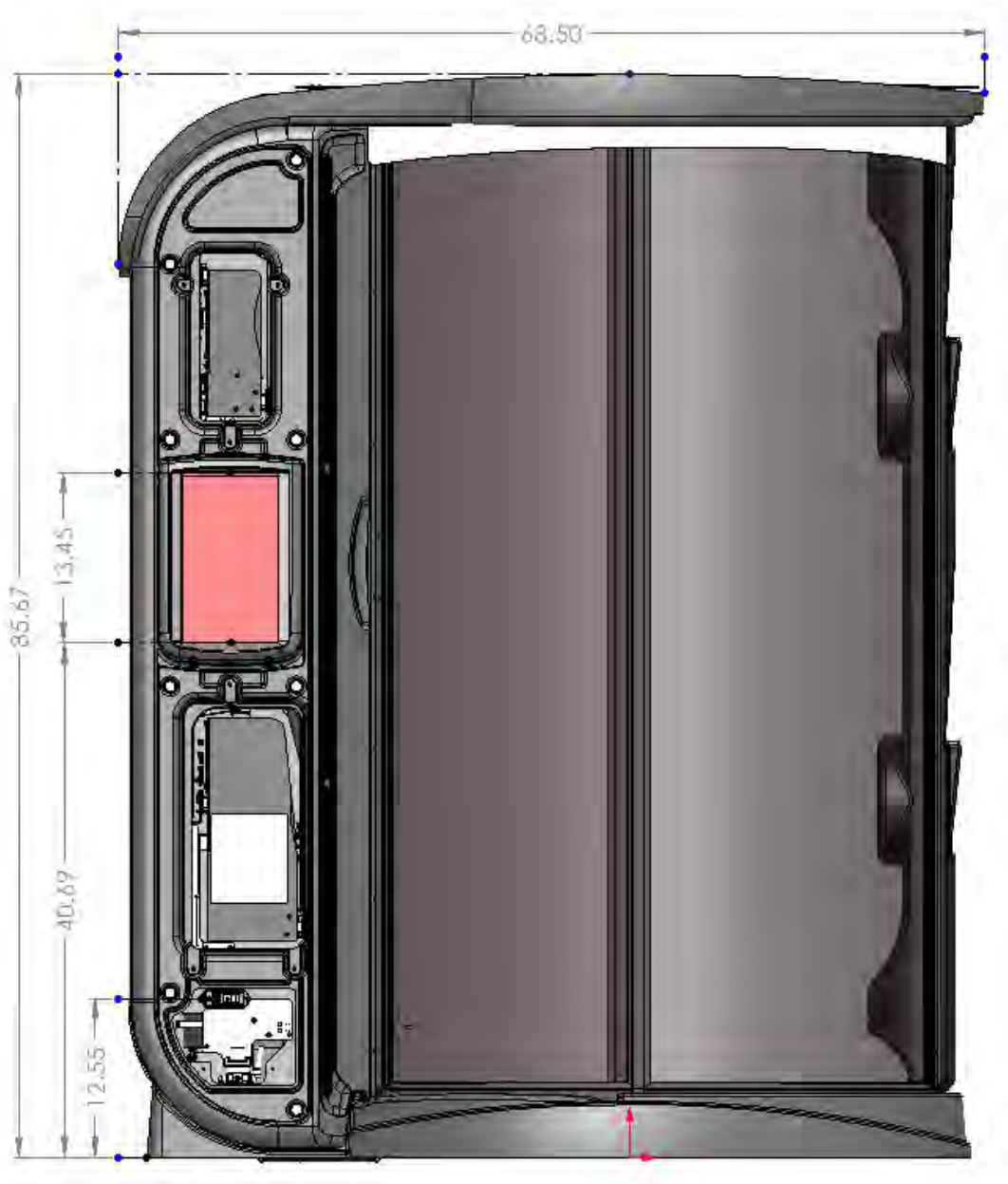
Now that you have ordered the Mystic booth, it is time to prepare for its arrival. After scheduling a delivery date, you will receive shipment and tracking information on your new unit. It will arrive at the location prior to the certified installation technician's arrival. Once it arrives, make sure not to open the package, as some of the components could be damaged. If you notice any damage to the packaging, make sure to note it on the bill of lading before signing for the package. Any obligations will be covered in your installation agreement.

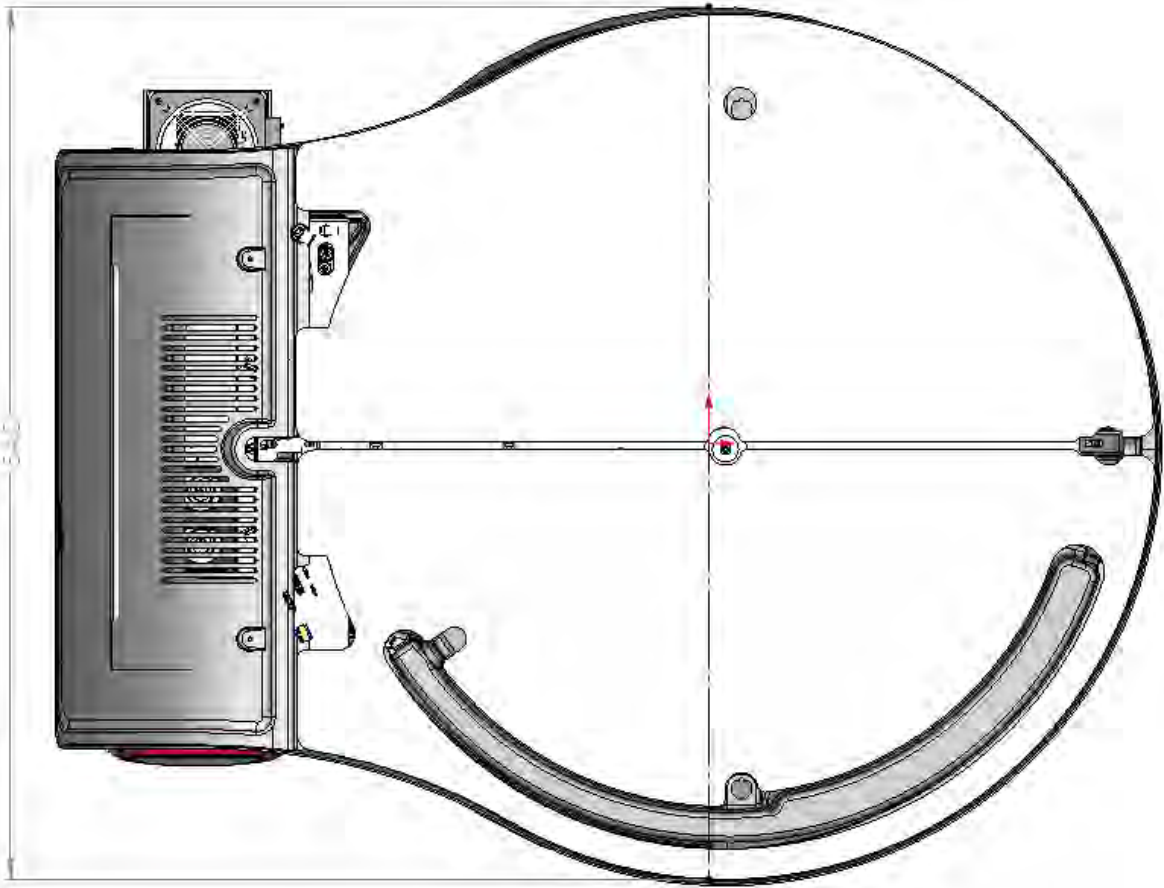
There are several things that should be verified prior to the installation technician's arrival to ensure that you will be open for business as soon as possible. Below is a checklist to make sure that you have made all reasonable considerations and will be able to have your booth functioning properly the same day as the certified technician arrives.

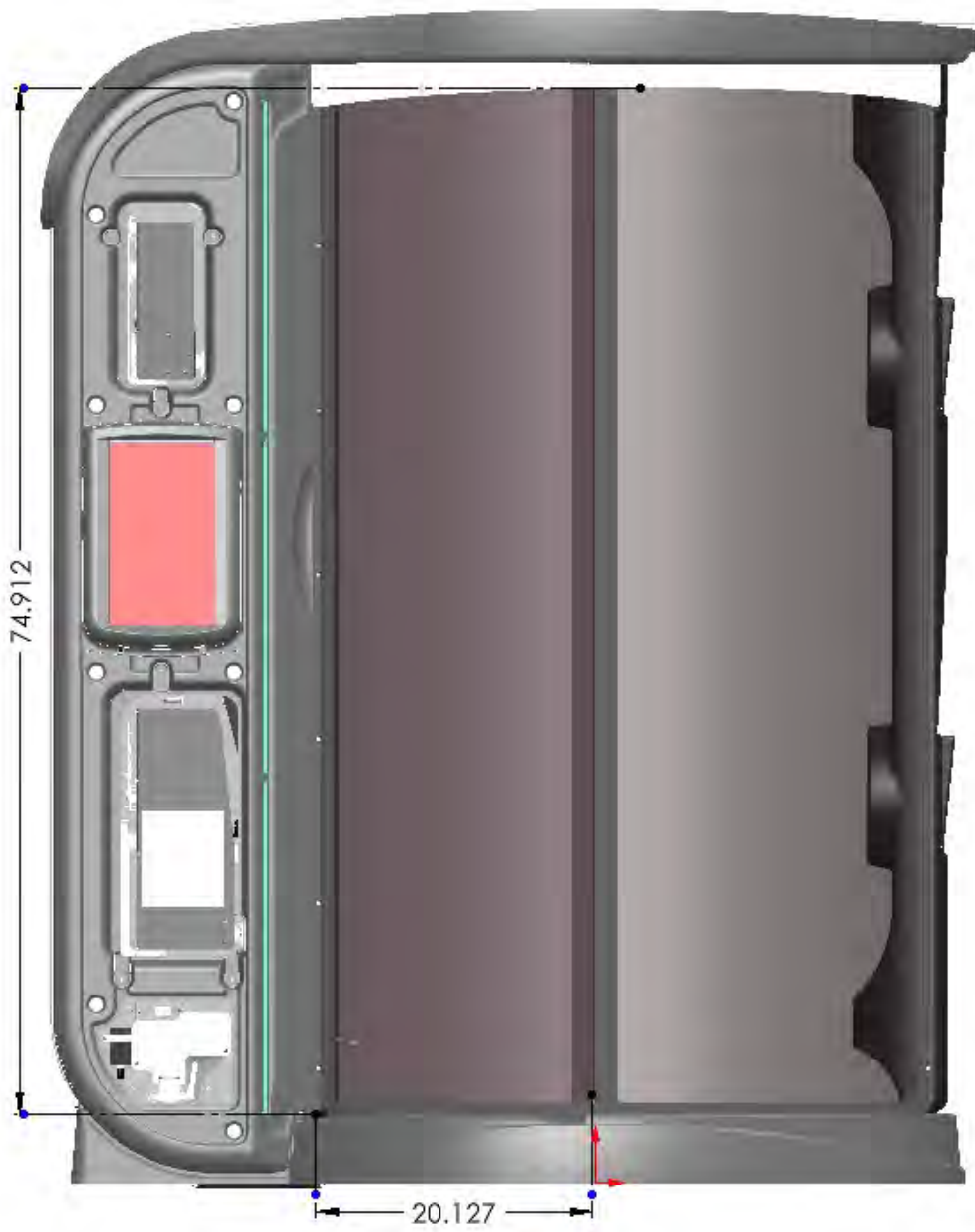
- Have a location or room with level flooring free of obstructions and no carpet.
 - The minimum recommended room size is 7' by 7' with an 8' ceiling.
- The booth will require a 208-240 VAC dedicated single phase 20-amp outlet.
 - The outlet should be within 10 feet of the booth.
 - In the US and Canada, the unit uses a NEMA 6-20 plug.
- The booth requires an internet connection. Write down the location's WiFi SSID and password to have available for the technician and ensure strong signal strength in the room where the booth will be installed.
 - Recommended: Ethernet (wired) connection is available under the rear access panel and will provide a more stable operating experience.
- A cold-water inlet with a cutoff valve within 10 feet of the back of the unit.
 - The inlet requires a minimum of 35 PSI to a maximum of 80 PSI and the capability to deliver 4 gallons of water per minute. The cutoff valve must be accessible after installation and should be cut off nightly to avoid leakage.
- A drain system, terminated with a standard male garden hose, should be located within 10 feet of the back of the booth. The drainpipe should have a minimum of $\frac{3}{4}$ inch internal diameter and should connect to the sewer system with a proper anti-syphon connection. A manual cutoff valve is also recommended for the drain, so that it will be accessible after installation.
- Arrangements should be made to have any staff that require training be present once the installation is complete.
- If any electrical or plumbing modifications are required to meet these stipulations, ensure that all local, state, and federal standards and codes are met.

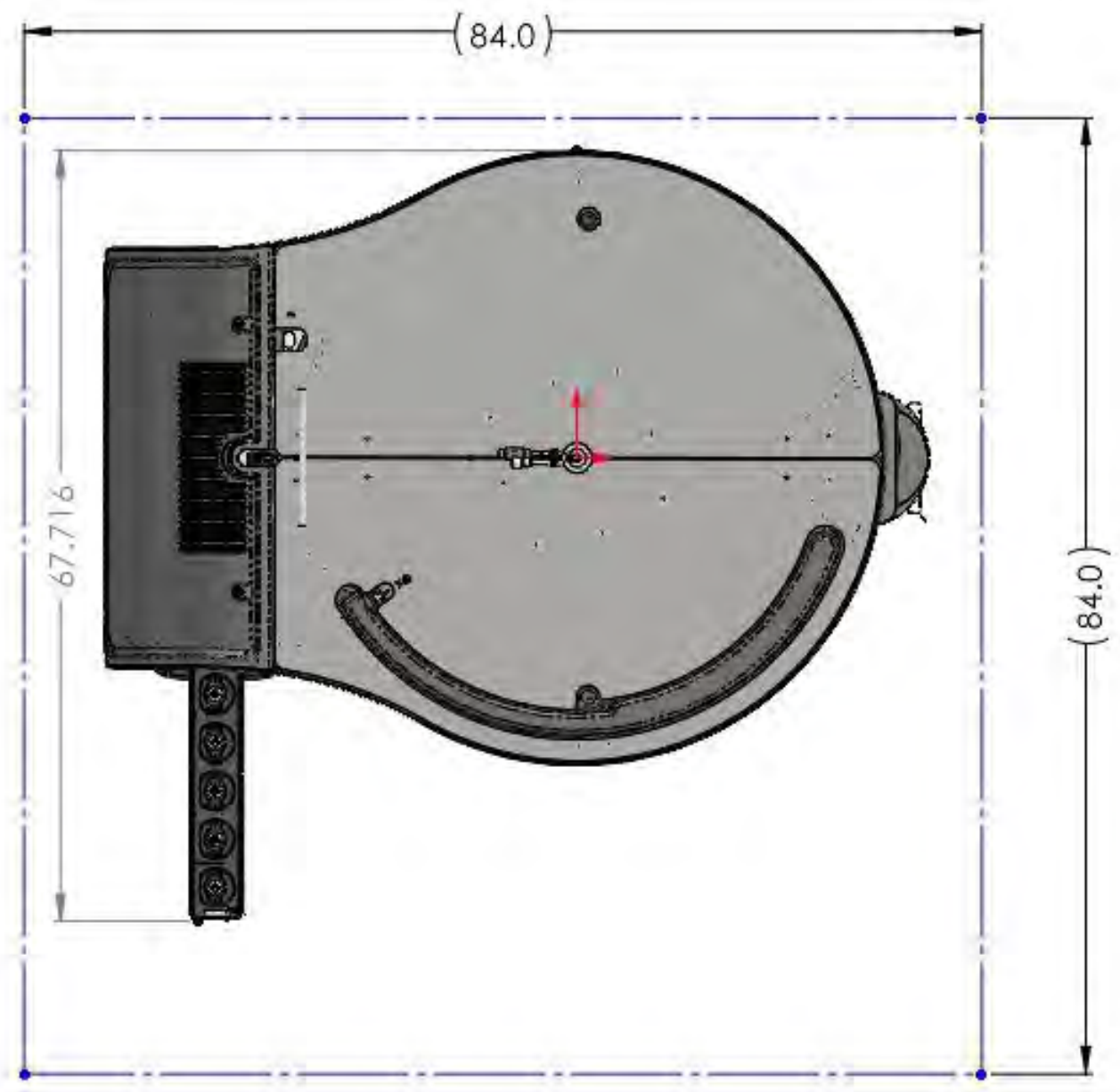
DIMENSIONS FOR THE MYSTIC BOOTH

The dimensions for the Mystic booth are provided below to help you determine the ideal location for placement. Keep in mind an allowance for opening the solution drawers on the booth.









HOW IT WORKS

The Mystic automated spray booth uses an aerosolized spray that mixes air and a custom blend of treatment solutions into a fine mist. Mystic's proprietary MagneTan® technology then gently charges the spray so that it is attracted to the user's body, even around the sides and other obscured body parts. The Mystic booth utilizes a smart container system, so the booth knows exactly what to do based on the user's custom set up that is mixed on a bespoke basis before every session from the available solutions.

The booth features multiple interaction and setup methods so that the operator can pick the one that is right for their business. Sessions can be initiated from the booth screen directly or remotely via the Salon Portal that provides access and control to all booths in a specific location. Sessions can also be triggered from the user's POS system¹ to maintain all transaction records in a specific location. Finally, in an industry first, a session can be set up and transacted from the [Mystic mobile application](#) which features an augmented reality selfie technology tool giving users an unprecedented level of customization and control.

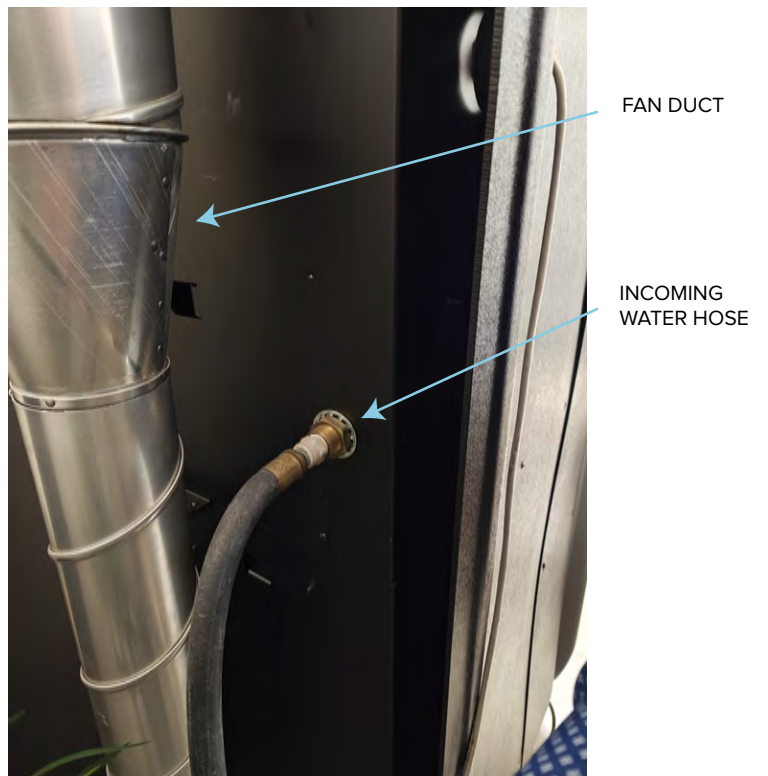
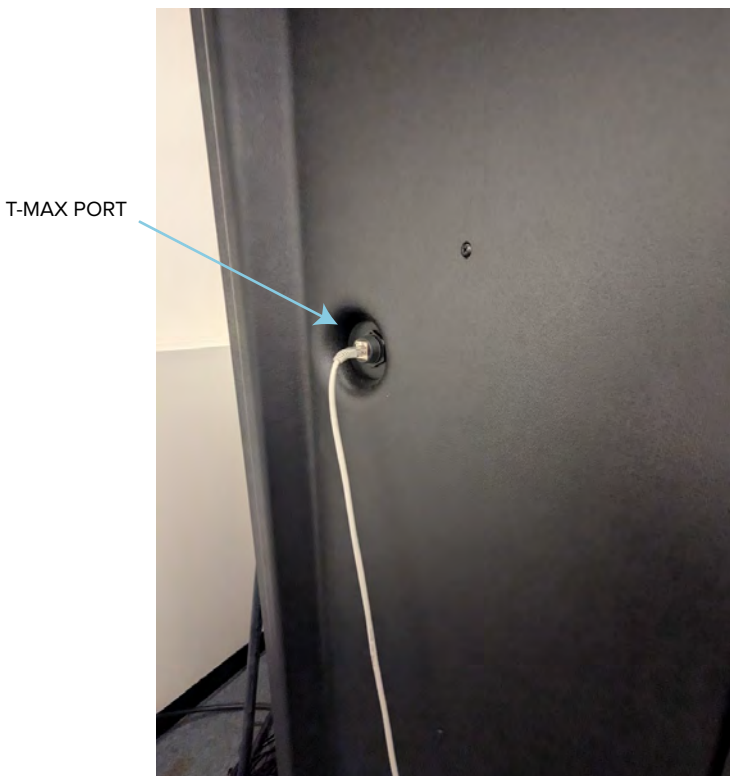
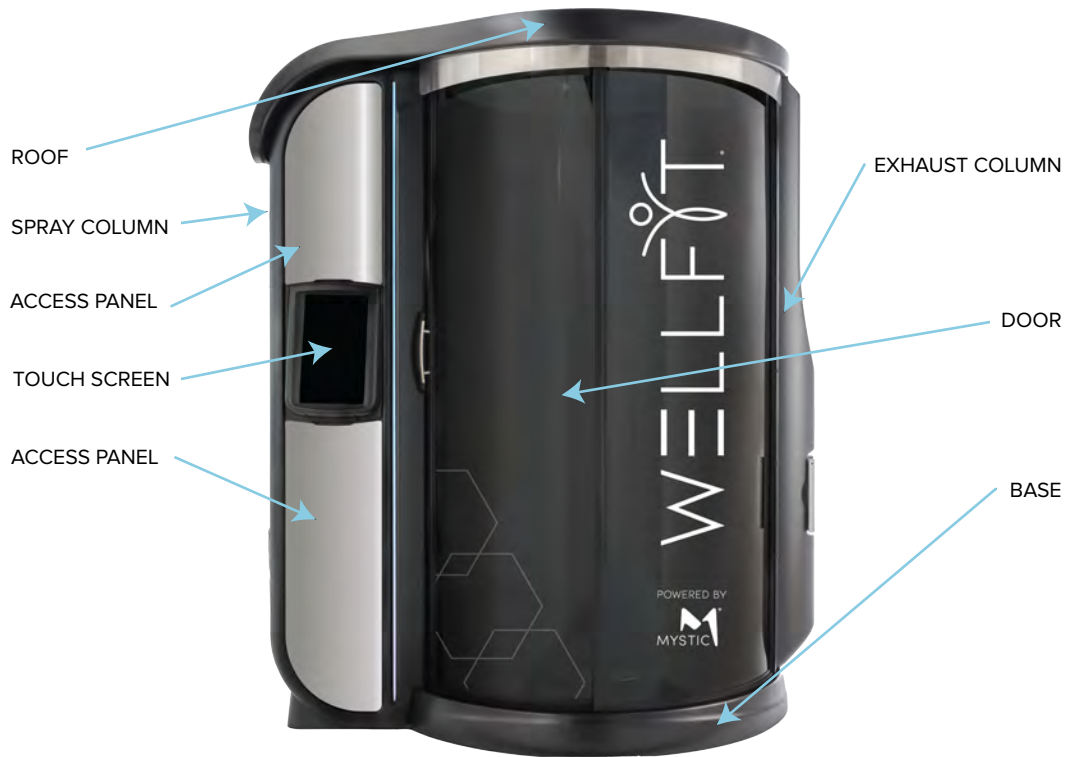
The filter can be accessed directly on mobile devices via the QR code here:

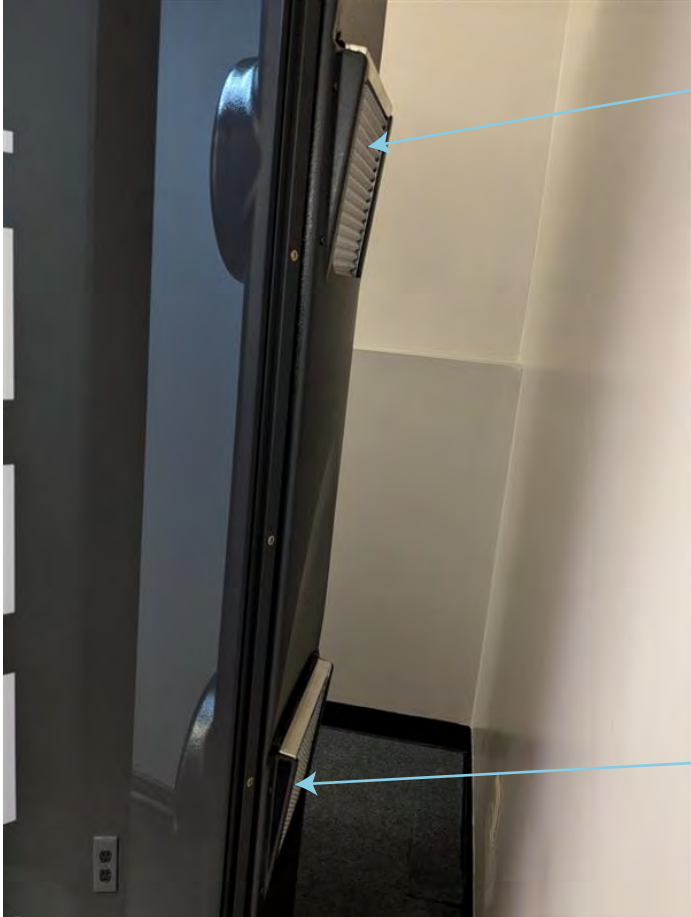


During the misting process, the excess mist and air is drawn into the exhaust column and extraction fan system, flows through a lifetime stainless steel filter, and clean air exits out the back of the unit. A three nozzle, full booth washdown system is included to rinse down the inside of the Mystic booth after every use. A floor draining system and floor air dryer remove excess water and solution after the misting and washdown process.

¹Pending integration by individual POS vendors. A list of integrated vendors is available in the salon portal. Contact Innove, Inc. and your POS vendor if your is not listed.

KEY COMPONENTS





EXHAUST
AIR FILTER

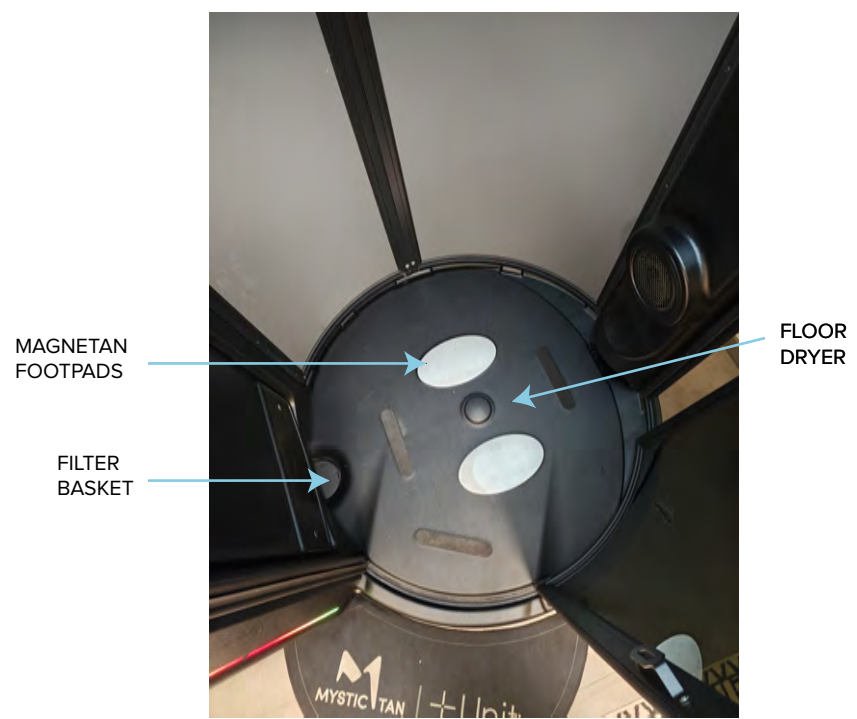
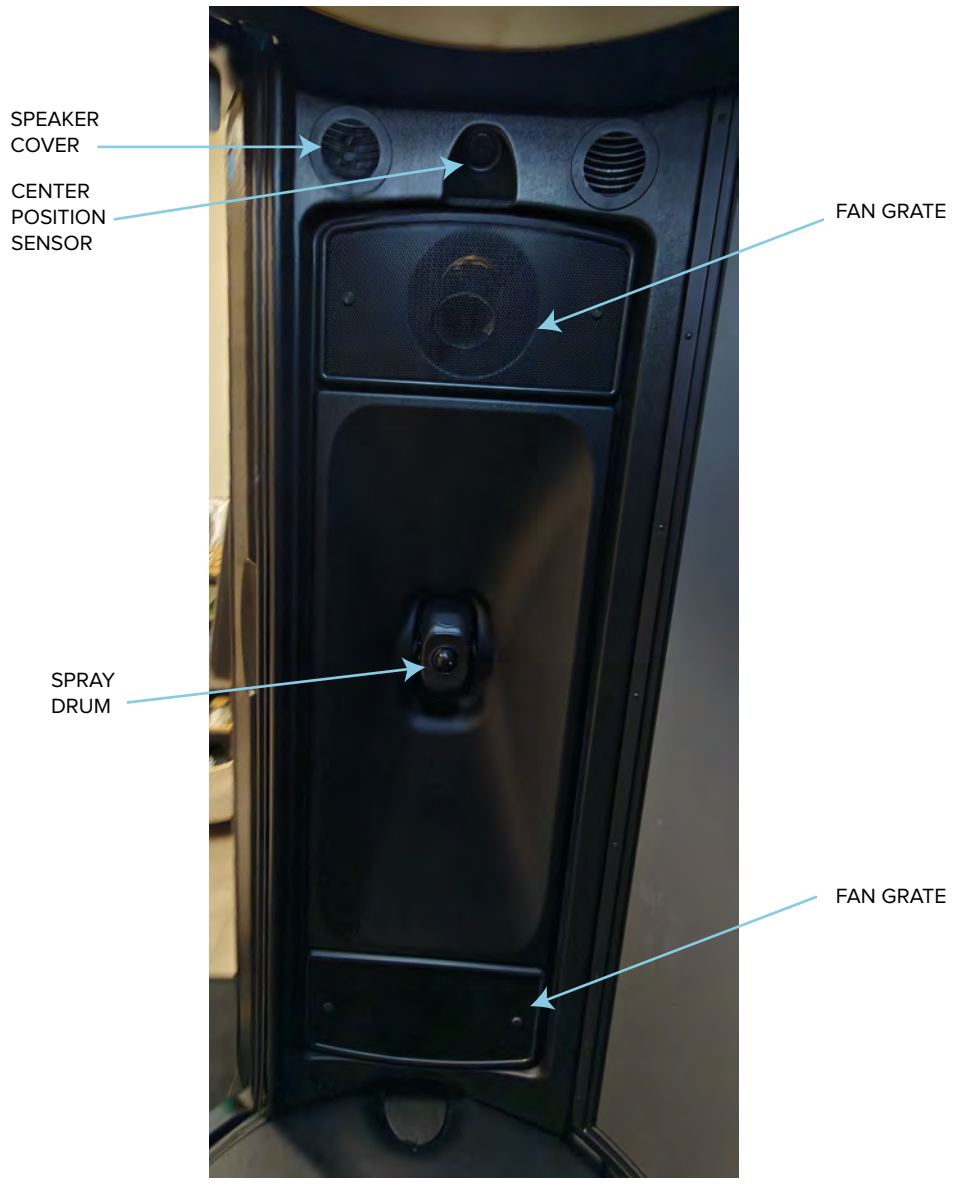
EXHAUST
AIR FILTER



EXTERNAL
ILLUMINATION

WASHDOWN
NOZZLE

EXHAUST
BAFFLE



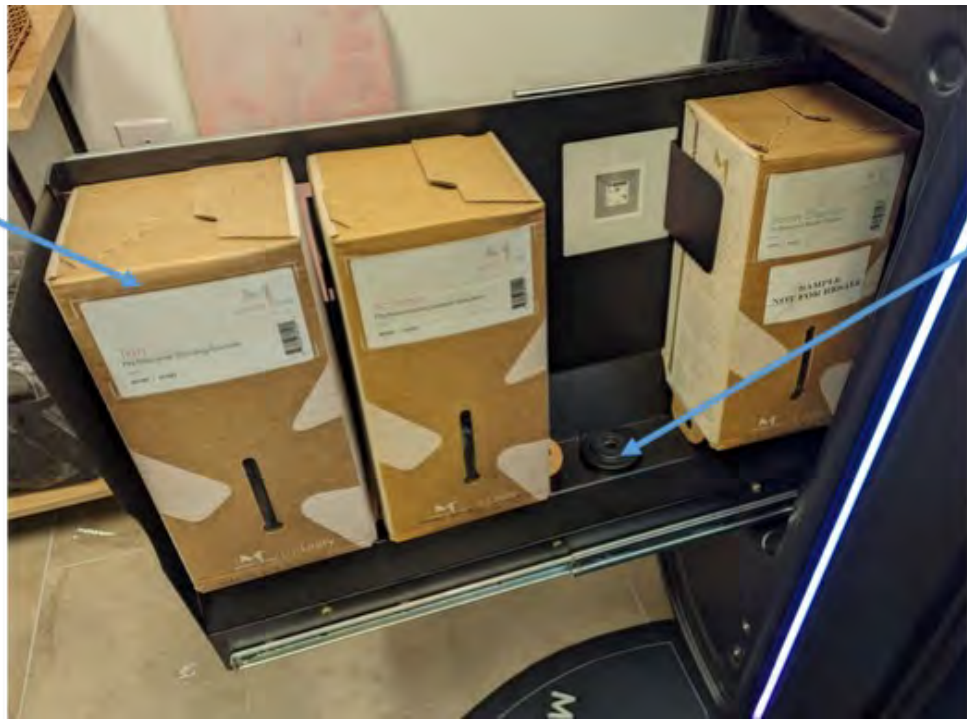
BAY
POSITION
TAGS

SOLUTION
PUMPS



SMART
CONTAINER
BAY

SMART
CONTAINER
RECEPTACLE



SMART CONTAINER SYSTEM

The Mystic booth utilizes a smart container system. This innovative system reads information from each reservoir (Bag-in-Box or Myxer pouch) to automatically set the booth to the precise settings for each type of solution. This allows the booth to mix a custom solution for each session accurately and repeatably. In addition, the Smart Container System provides the following benefits:

- Information about each reservoir lives in the cloud and is accessed by the booth when the reservoir is first installed in the booth. This allows the booth to provide warnings about expired solutions or any other urgent information.
- The booth will know if a different type of solution is inserted into a bay and will notify the operator and determine if the switch is intentional or was made by mistake. This feature makes it difficult to put the wrong solution in the wrong bay.
- The Smart Container System makes the solution loadout and volume levels available to the salon portal for remote monitoring and so that the mobile app knows what solutions are available when setting up a session from the user's mobile device.

INSTALLING AND REMOVING SOLUTIONS

The Mystic booth comes with two solution drawers that hold all the necessary solutions to mix a custom tan. The lower drawer holds the Bag-in-Box (BIB) solutions that make up the base tanning spray and an optional moisturizer treatment and booth cleaner solution that aids in the booth washdown. The upper drawer holds the Myxer pouches and “mini-BiBs” to further customize the tan with WellFit, Accelerator, bronzer, and scent options. The drawers can only be accessed from the Operator screen and otherwise remain locked. Please carefully follow the suggested procedure of installing and removing solutions from either drawer.

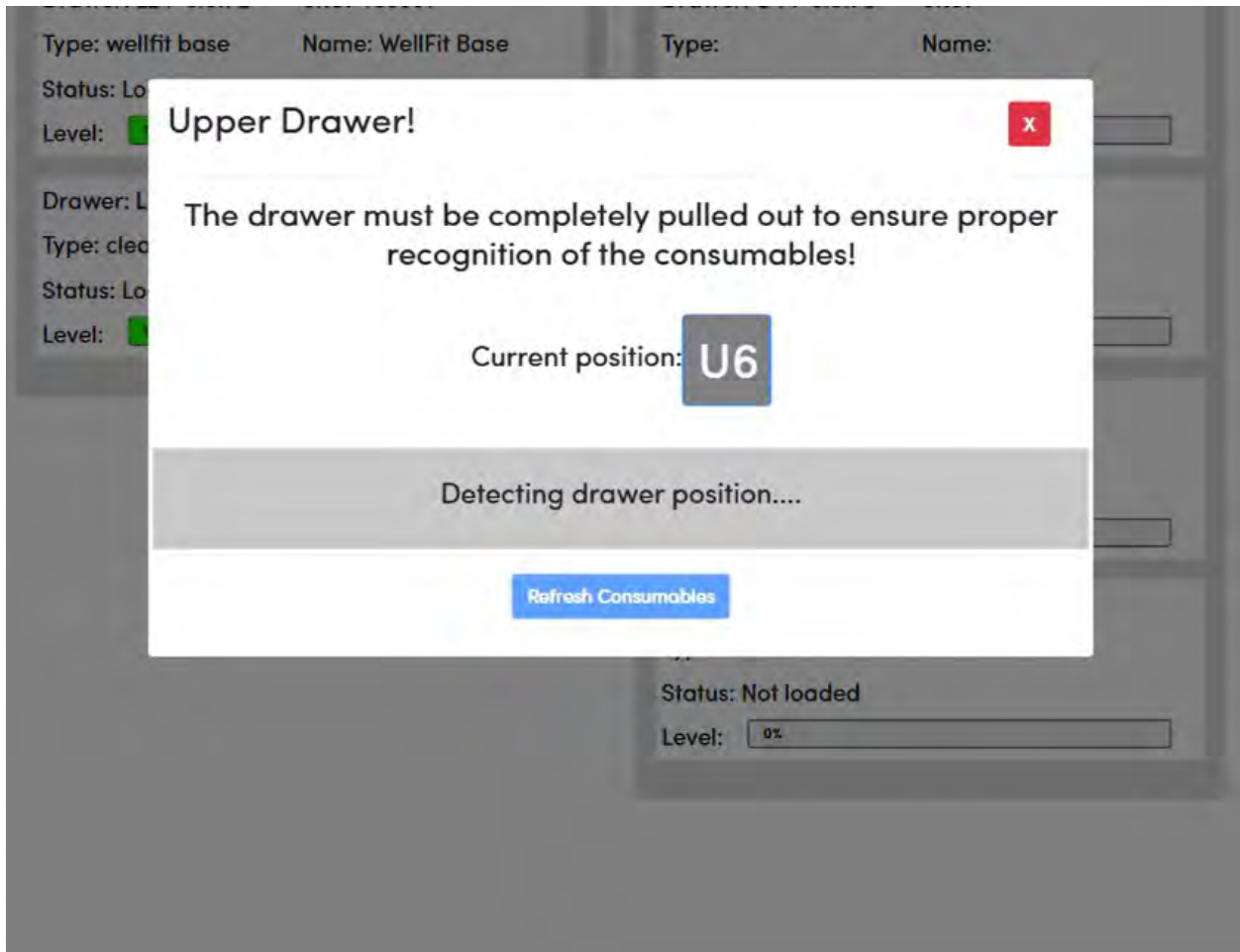
TOP DRAWER

To replace an upper drawer pouch, start by navigating to the Operator screen. On the Operator screen you should be presented with the consumables screen first. Press the unlock button on the upper drawer.

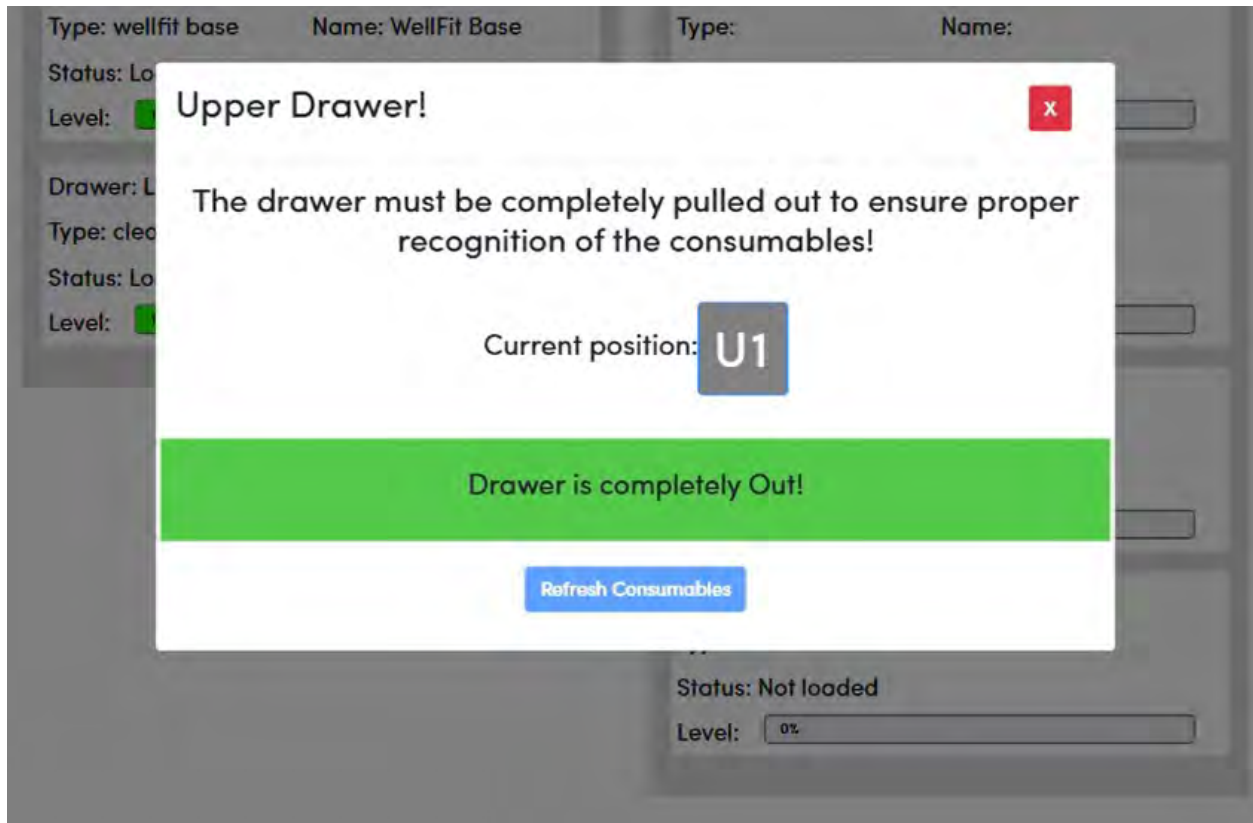
Consumables

Lower Drawer	Closed	Unlock	Upper Drawer	Closed	Unlock
Drawer: L4 / Slot: 4 SKU: 202202 Type: base Name: Tan Status: Loaded Level: 28% (1477.5mL of 5300.0mL)			Drawer: U8 / Slot: 12 SKU: 403976 Type: scent Name: Positive Energy Status: Loaded Level: 25% (62.0mL of 250.0mL)		
Drawer: L3 / Slot: 3 SKU: 202203 Type: activator Name: Activator Status: Loaded Level: 25% (1309.1mL of 5300.0mL)			Drawer: U7 / Slot: 11 SKU: 404157 Type: scent Name: Warm Vanilla Status: Loaded Level: 74% (186.0mL of 250.0mL)		
Drawer: L2 / Slot: 2 SKU: 403891 Type: wellfit base Name: WellFit Base Status: Loaded Level: 45% (2382.5mL of 5300.0mL)			Drawer: U6 / Slot: 10 SKU: 403874 Type: wellfit Name: Hydrate Status: Loaded Level: 76% (759.6mL of 1000.0mL)		
Drawer: L1 / Slot: 1 SKU: 202205 Type: cleanser Name: Booth Cleaner Status: Loaded Level: 97% (5140.0mL of 5300.0mL)			Drawer: U5 / Slot: 9 SKU: 403002 Type: wellfit Name: Lift Status: Loaded Level: 98% (980.0mL of 1000.0mL)		

After selection, the drawer should change from closed to open, the lock will open and the drawer can now be pulled out. You will also need to remove the front display panel to gain access to the drawer location.



As the drawer moves you should see the Current Position change. The drawer can be pulled out quickly but **must be closed smoothly**. Once the drawer is fully extended you will see a prompt on the screen turn green and hear a confirmation “ding” from the booth speakers. Once fully extended the solution can be loaded/unloaded.



IMPORTANT NOTE: If the drawer does not reach the fully extended state, the solution change will not occur and could result in invalid solution levels. It's important to ensure all solutions removed/replaced show up as intended.

After pulling out the drawer, find the solution you wish to replace. Pull the solution by putting your fingers on either side of the pouch neck and pulling directly up or use the pouch tool included with the booth.



Insert the new pouch. Make sure to remove the red nozzle cover before attempting to insert the pouch.



Insert the nozzle directly down and press firmly on the rim of the nozzle, by placing fingers on either side or by using the included pouch tool. It's very important that the nozzle seats all the way down, otherwise solution won't physically be able to be drawn from the bag.



Make sure to place the solution pouch with the tag text in the correct orientation. If the tag text is upside down, the pouch is facing the incorrect way and may not be detected by the booth.



Once the solution is securely in the drawer, slowly push the drawer back into the booth. For best accuracy, make sure all the pouches (including partially full ones that were not changed out) are tipped towards the back of the drawer. Consider pausing briefly at each pouch location (as displayed on the pop up box on the screen) for further improved accuracy.

403891 Drawer: U4 / Slot: 8
e: WellFit Base Type:

wer!

· must be completely pulled out to ensure recognition of the consumables!

Current position: **U1**

Drawer is completely Out!

Refresh Consumables

Status: Not loaded

403891 Drawer: U4 / Slot: 8
e: WellFit Base Type:

wer!

· must be completely pulled out to ensure recognition of the consumables!

Current position: **U5**

Drawer is completely Out!

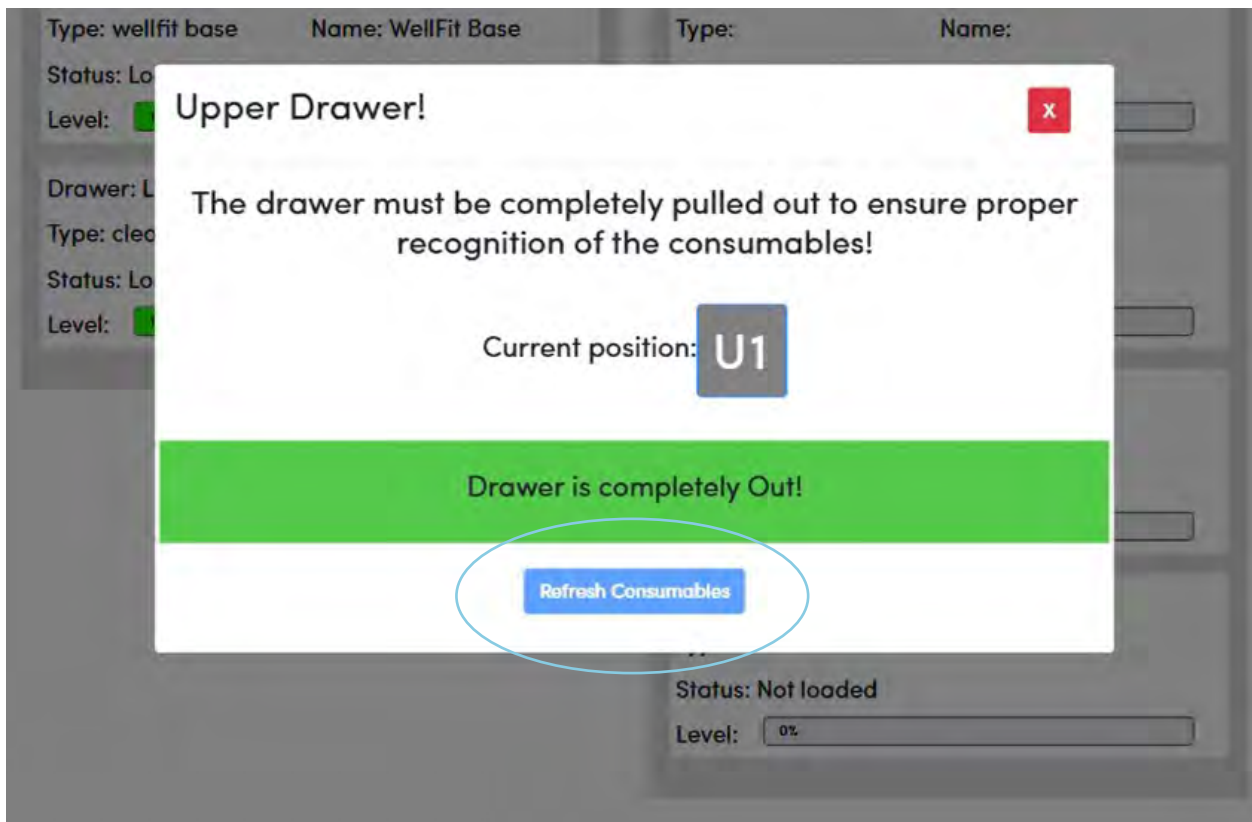
Refresh Consumables

Status: Not loaded

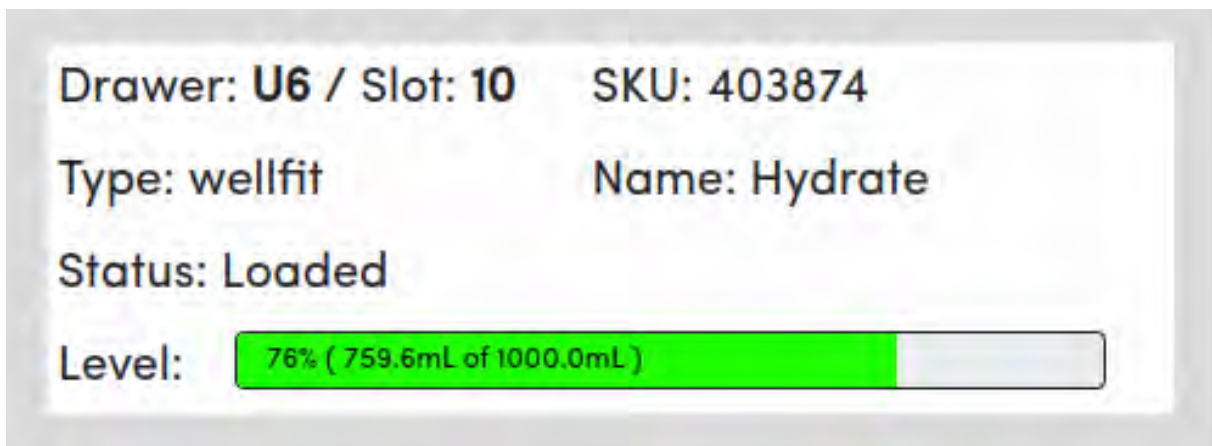
As you're loading the drawer positions that detect solution will turn the position indicator green, and positions that do not see solution will remain grey.



After the drawer is back inside the booth, press the refresh consumables button. The booth will reload the full solution loadout, which may take a moment.



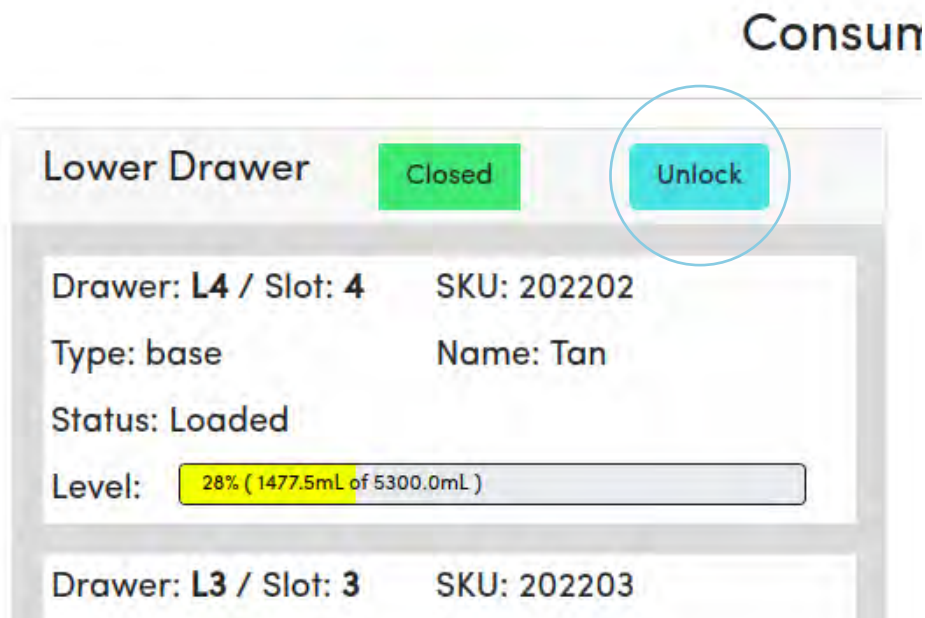
Verify the expected loadout against the display on the screen.



If the pouch is not listed, or another pouch is now missing, repeat the open/close process, but carefully following the suggestions above.

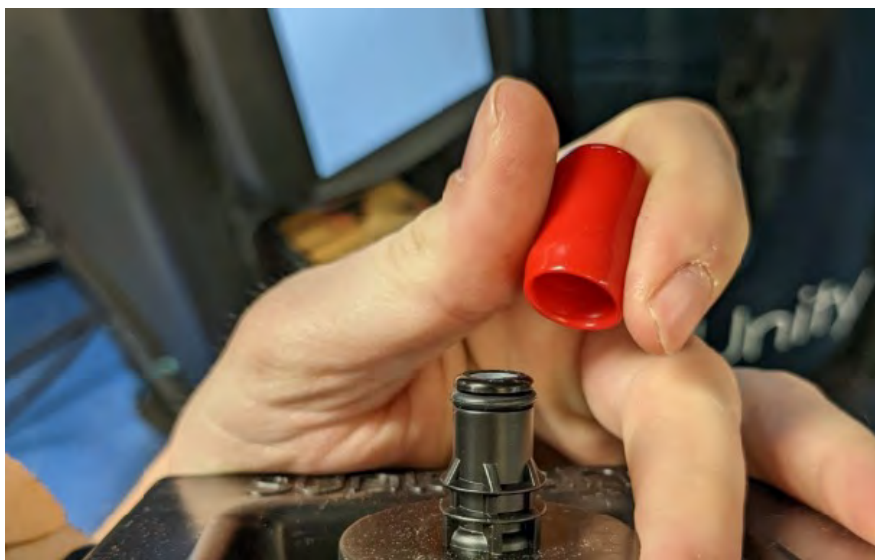
BOTTOM DRAWER

Replacing solution in the bottom drawer is identical to the top drawer. To replace bottom drawer solution, start by opening the bottom drawer.



Remove the BIB for the solution you plan to replace. It is strongly recommended to replace the BIB location with the same solution that was removed. If you are replacing the BIB with the same solution continue. If you are switching the BIB location to a new solution see the purge instructions above.

Make sure to take the red nozzle cap off of the new BIB nozzle before placing it in the drawer.



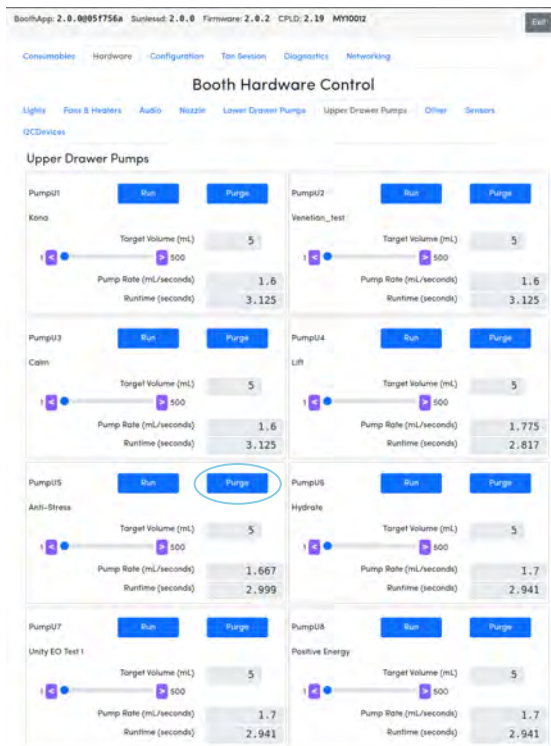
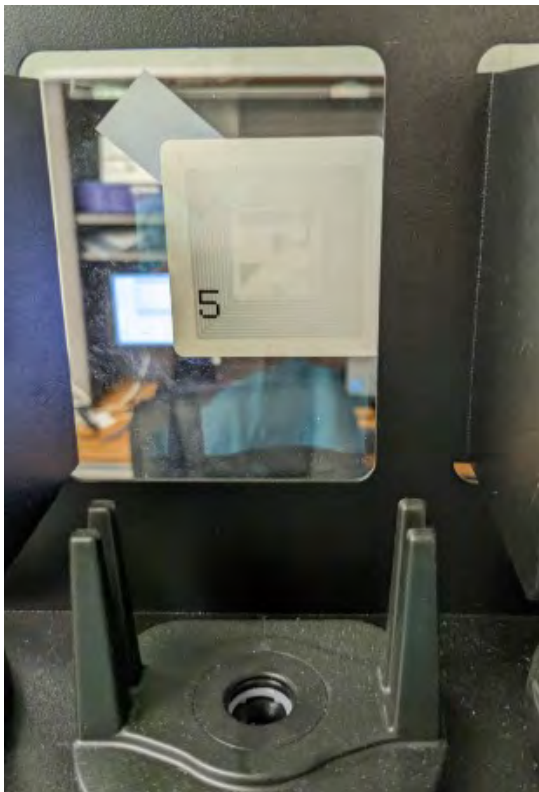
Insert the BIB into the drawer with the nozzle directly in the nozzle coupler. Once the nozzle is lined up with the coupler, make sure the BIB is in the correct orientation and press down on the top corners of the BIB. You should hear a mild click noise of the nozzle inserting fully into the coupler.



Close the drawer as described above and confirm the loadout on the screen.

PRIMING THE LINE

It is strongly recommended to replace each pouch or BIB location with the same type and variety of solution pouch or BIB. If you are replacing the pouch or BIB with the same solution you can skip priming the line. Otherwise continue by running the purge button. Navigate to the Hardware > Upper Drawer Pumps screen and purge the drawer location that was replaced with a different solution (or if this is the first time installing). If you are unsure which location you are on, the identifier sticker should have the location ID present.

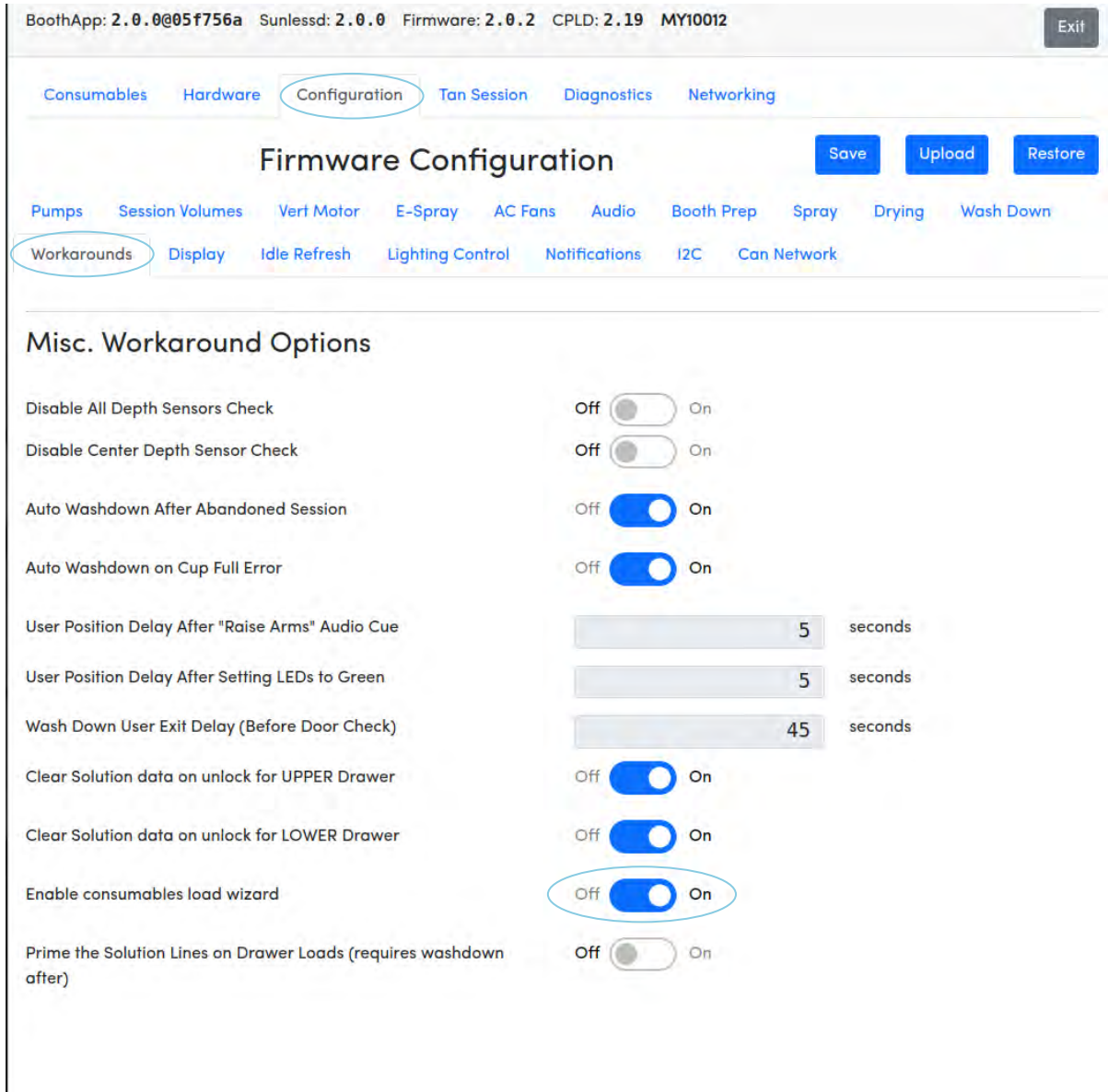


After running the purge, make sure to purge the solution from the session cup. If you are changing multiple lines to new solution, purge the session cup after each change to ensure the session cup does not overflow. Once the session cup has been purged make sure to run a washdown.

DRAWER LOAD WIZARD

If you're still experiencing issues with loading solution, there is a drawer load wizard. It will actively coach the user through the drawer loading process. It's a bit more time consuming, but improves accuracy.

To enable, in the settings go to **Configuration > Workarounds > Enable Consumables Load Wizard**



After enabled, hit the save button at the top right and exit, then re-enter the tech screen. Now you can start the drawer load process the same, but the display and instructions will be more explicit.

Drawer: L
Type: acti
Status: Lo
Level: ■

Drawer: L
Type: well
Status: Lo
Level: ■

Drawer: L
Type: clea
Status: Lo
Level: ■

Upper Drawer!



No solution found in bay U2 Ensure solution is properly installed and solution tag is facing the reader, or move to next position without loading a solution in this position.

U1

Tan Accelerator

U2

U3

U4

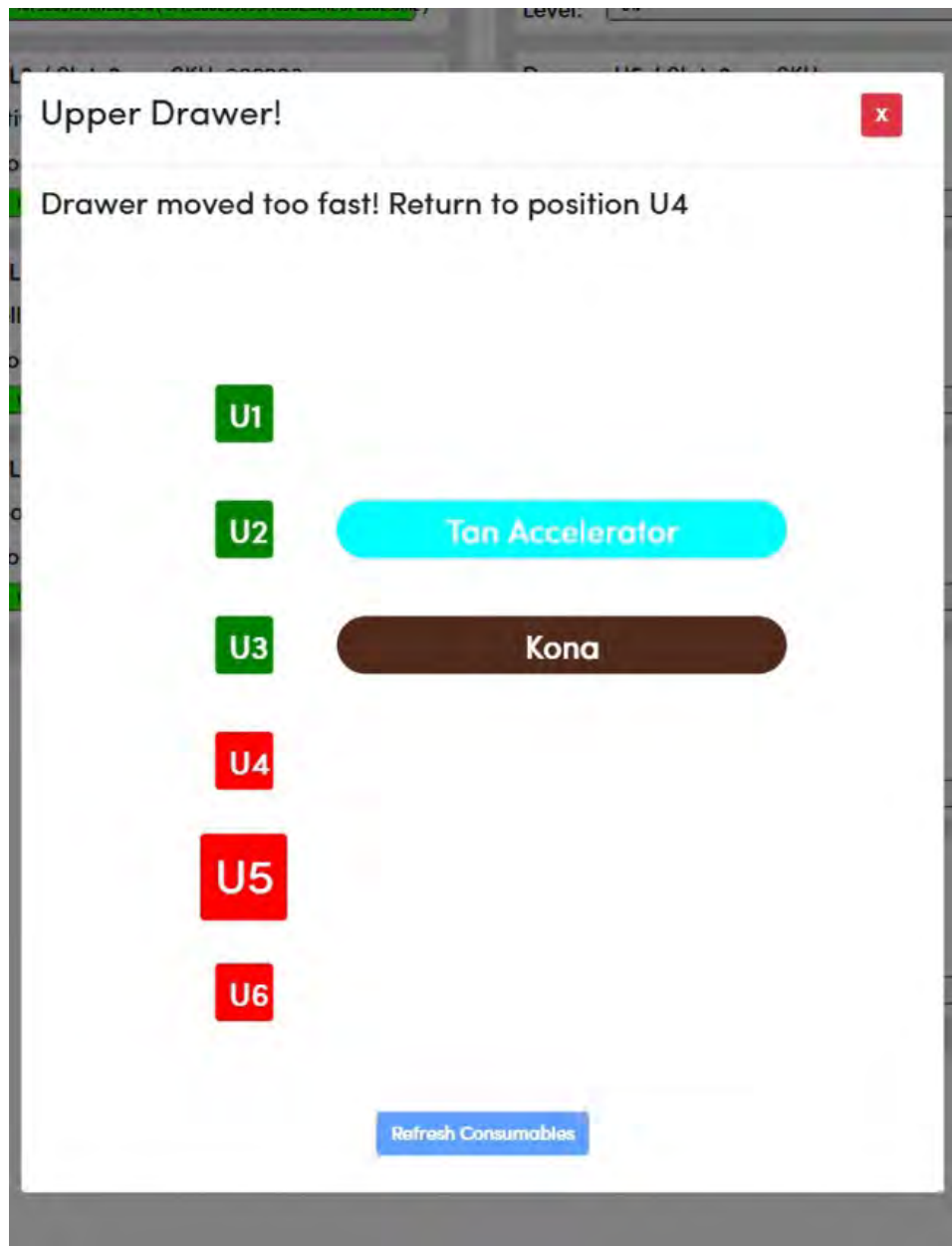
U5

U6



Refresh Consumables

Each location will read for a specific amount of time. If you move the drawer without giving it enough time to read, it will force you to move back to the position that did not have enough time to load.



IMPORTANT NOTE: Confirm the correct solutions appear in the solution bay list. If there is an error in this list after replacing a reservoir, try unlocking the drawer and sliding it all the way out. Smoothly slide the drawer back in to instruct the booth to re-read the smart containers.

IMPORTANT NOTE: While the Smart Container System will recognize any reservoir position, in the lower drawer, the Cleaner solution MUST be placed in position #1 (furthest in on the drawer). This solution bay is specifically plumbed to the booth's washdown system. Both a Tan and Activate BIB are required to mix a tanning treatment. Both a Skincare Base and WellFit additive are required to mix a WellFit treatment. Missing one or the other will prevent the system from processing treatments.

POWERING THE BOOTH

Plug the Mystic booth into a 220 VAC (208-240 VAC) dedicated outlet (NEMA 6-20 pictured below). Then, push the white power switch into the upward position to power the booth. You should hear a chime as the system boots and the touch screen cycles.

[NEMA 6-20 male plug]



[NEMA 6-20 female outlet]



[Booth power switch, compressor filter and air regulator]



SESSION INSTRUCTIONS

Sessions in the Mystic booth are an easy two-stance process. The following steps detail the process after the session details have been provided to the booth either via the booth touchscreen, the mobile app, the salon portal or directly from the POS system. Further information about these methods can be found below. The booth provides voice guidance throughout the process and includes position sensing adaptive lighting for further confirmation that the user is in the correct starting position.

1. The user confirms that they are at the booth by tapping the screen when using one of the remote session building methods or by hitting the “Yes, continue” button when setting up a session from the booth screen.
2. Audio guidance will instruct the user that the booth is preparing their session while a brief instructional video plays on the screen.
3. Once the treatment has been mixed and the booth has been warmed, audio guidance will invite the user to enter the booth.
4. The booth will wait for the position sensors to detect a person in the booth before providing audio instruction on the first, forward-facing stance.
5. The booth will provide lighting feedback as the user gets in the correct starting position.
6. Audio confirmation confirms the user is in the correct position and then counts down to the start of the first pass.
7. The nozzle will begin moving and spray half of the custom mixed solution during the first of two rotations taking approximately 45 seconds.
8. Audio guidance will invite the user to enjoy 30 seconds of drying time and the fans and heaters will ramp up to facilitate this.
9. Audio guidance will instruct the user to turn around and provide instructions for the second, rear-facing stance.
10. The booth audio will count down to the start of the second spray pass.
11. The nozzle will begin moving and spray half of the custom mixed tanning solution during the second of two rotations taking approximately 45 seconds.
12. Audio guidance will invite the user to enjoy 60 seconds of drying time and the fans and heaters will ramp up to facilitate this.
13. Steps 6 through 12 will repeat if another treatment was chosen as part of session set up (in the case of a Tan + WellFit session, for example).
14. Audio guidance will indicate the end of the session and invite the user to exit the booth and close the door.



Facing the spray nozzle, arms out from sides, palms towards the outer walls of the booth, hand slightly forward of body



Facing away from the spray nozzle, arms out from sides, wrists towards the back of the booth, hands in a loose fist

TREATMENT TIPS

- Shower and exfoliate skin prior to all tanning sessions. The specially formulated solution is applied and absorbed into the top layers of the skin and will fade with the natural exfoliation process of the skin.
- Remove all jewelry. Body piercing jewelry can remain.
- Bring along dark-colored, loose-fitted clothing, to wear after tanning (preferably cotton). Bronzer (if included) will rub off on clothing but should wash out.
- Wait a minimum of 4 hours before showering, moisturizing, or participating in any strenuous activity.

TOUCHSCREEN INTERFACE

The Mystic booth comes equipped with a 15.1" touchscreen with 1080 x 1920-pixel resolution. The touchscreen allows for direct set up of a session by the user using a guest profile. The touchscreen operating system also includes a password protected operator section where booth interactions and diagnostics can be triggered.

HOME SCREEN

The system starts by booting directly to the home screen and will default back to this screen if left untouched for a few minutes. This screen provides navigation to interactions such as the Operator screen, setting a session from the booth and connecting the booth to a user's mobile application.



< Long pressing the upper right-hand corner of the screen for 5 second navigates to the operator screen login page

< Tapping anywhere on the screen launches session set up

< When the mobile application interaction method is enabled, the screen displays a QR code that uniquely identifies your booth for mobile app users to scan and set up their session

< Pop up information appears at the bottom of the home screen
<The WiFi/ethernet indicator turns green when connected

SESSION SETUP

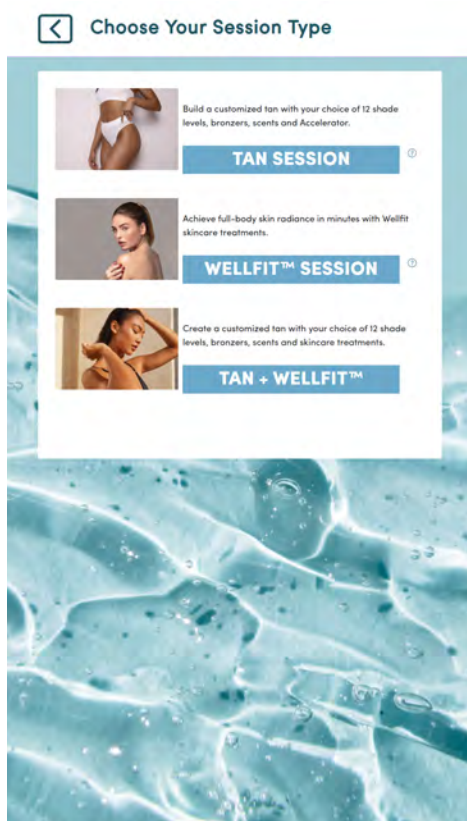
It is possible to initiate a session directly from the booth touchscreen. The process provides options the same way that the mobile application does to build a custom session.



< The back button navigates back to the Home screen

< This screen provides the terms of service for using the booth software and getting a spray treatment

< Let's Get Started! locks the booth from any outside setup commands and initiates the session setup sequence




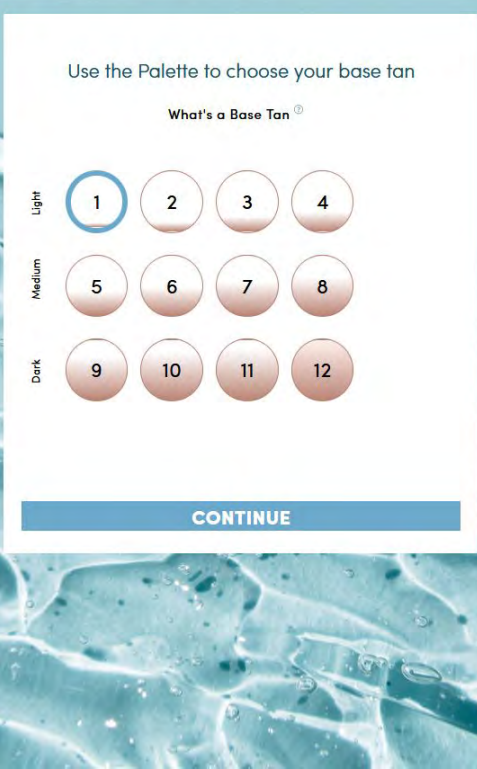
< The back button navigates back to the Terms of Service page

< Choosing Tan Session provides set up for a Tan only session with associated add-on options

< Choosing WellFit session provides set up for a WellFit only session with associated add-on options and up to two WellFit treatments in a single spray

< Choosing Tan + WellFit provides set up for a combined session with associated add-ons, a full-body spray Tan and one WellFit treatment

 Choose your Base Tan



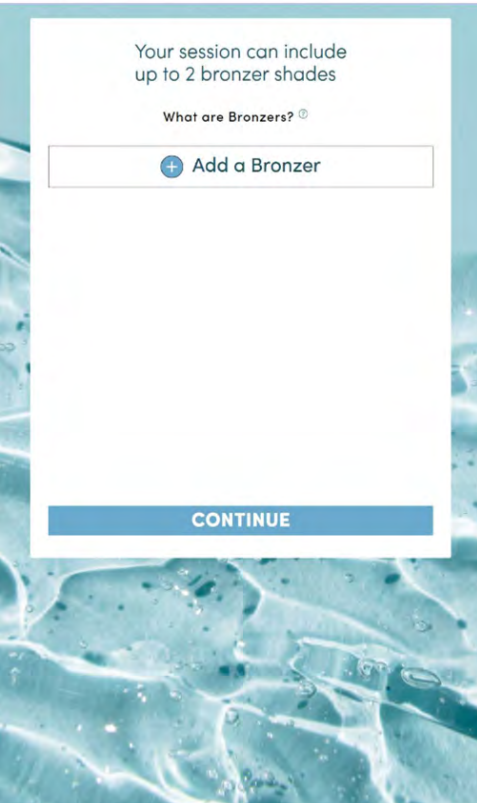
< The back button navigates back to the Base Tan selection screen

< The information icon provides a pop-up providing details on what goes into a base tan

< Users can select their custom Tan Level from 1 to 12. The light, medium, and dark call outs provide broad guidance for what to expect from each rank of tan levels

< The Continue button accepts the selection and moves the user forward in the session setup process

 Choose a Bronzer



< The back button navigates back to the Base Tan selection screen

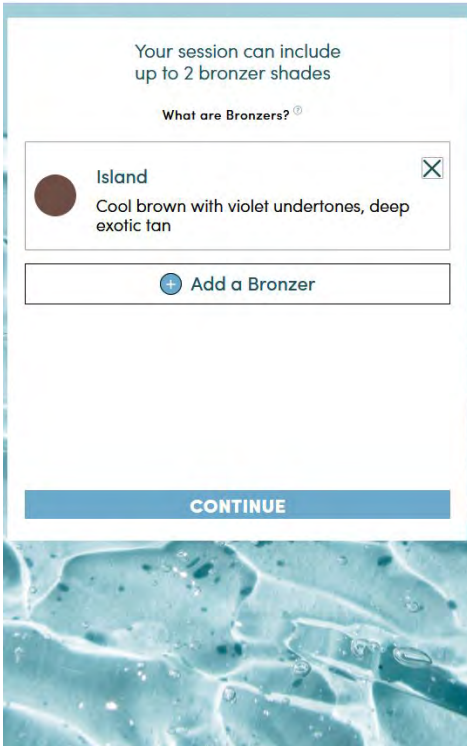
< Up to 2 bronzers can be selected per tan and they do not have to be the same bronzer shade

< The information icon provides a pop-up providing details on what a bronzer is and how it functions

< Clicking the + icon offers the user a set of bronzers to choose from based on what solutions are loaded in the machine

< The continue button accepts the selection and moves the user forward in the session setup process

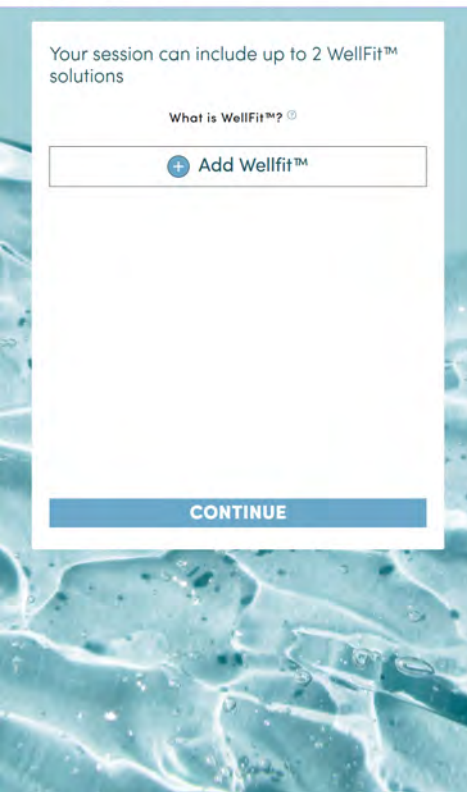
Choose a Bronzer



- < The back button navigates back to the Base Tan selection screen
- < Up to 2 bronzers can be selected per tan and they do not have to be the same bronzer shade
- < The information icon provides a pop-up providing details on what a bronzer is and how it functions
- < It is possible to remove a previous bronzer selection by tapping the x icon in the upper right-hand corner of the bronzer details box

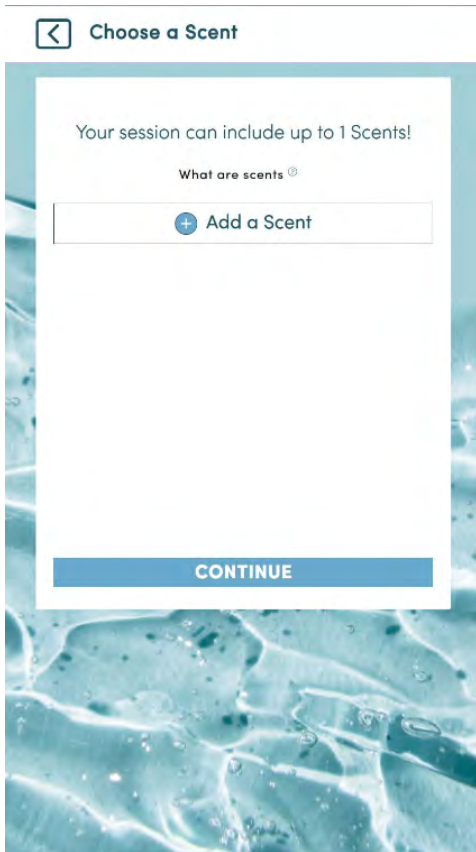
- < The continue button accepts the selection and moves the user forward in the session setup process

Choose your WellFit™ Skincare Treatment



- < The back button navigates back to the Bronzer selection screen
- < Up to 2 WellFit treatments can be chosen for a WellFit only session while up to 1 WellFit treatment can be included along with a Tan
- < The information icon provides a pop-up providing details on what a WellFit treatment is and how it functions
- < Clicking the + icon offers the user a set of WellFit products to choose from based on what solutions are loaded in the machine.

- < The continue button accepts the selection and moves the user forward in the session setup process



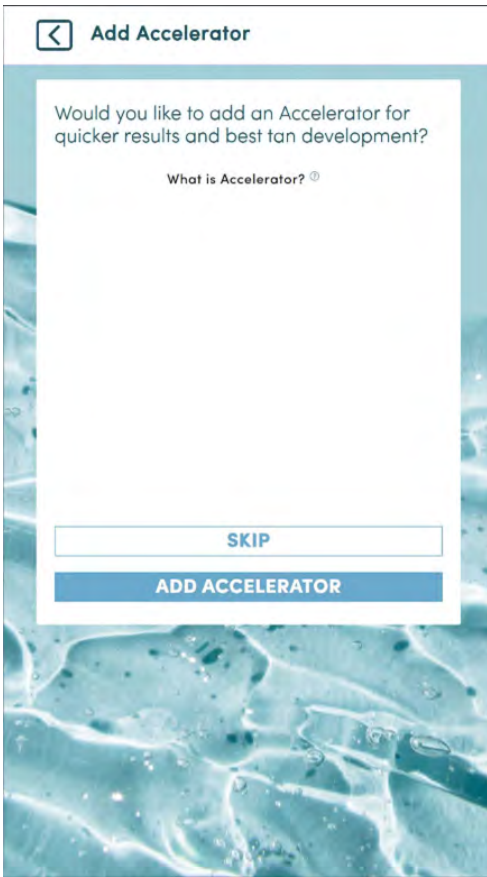
- < The back button navigates back to the WellFit selection screen
- < Up to 2 scents can be selected per Tan and they do not have to be the same fragrance. Only 1 scent can be selected for a Tan+WellFit but it will be included with both treatments
- < The information icon provides a pop-up providing details on what a scent is and how it adds to the tan
- < Clicking the + icon offers the user a set of scents to choose from based on what solutions are loaded in the machine

- < The continue button accepts the selection and moves the user forward in the session setup process



- < The back button navigates back to the Bronzer selection screen
- < Up to 2 scents can be selected per Tan and they do not have to be the same fragrance. Only 1 scent can be selected for a Tan+WellFit but it will be included with both treatments
- < The information icon provides a pop-up providing details on what a scent is and how it adds to the tan
- < It is possible to remove a previous scent selection by tapping the x icon in the upper right-hand corner of the bronzer details box

- < The continue button accepts the selection and moves the user forward in the session setup process

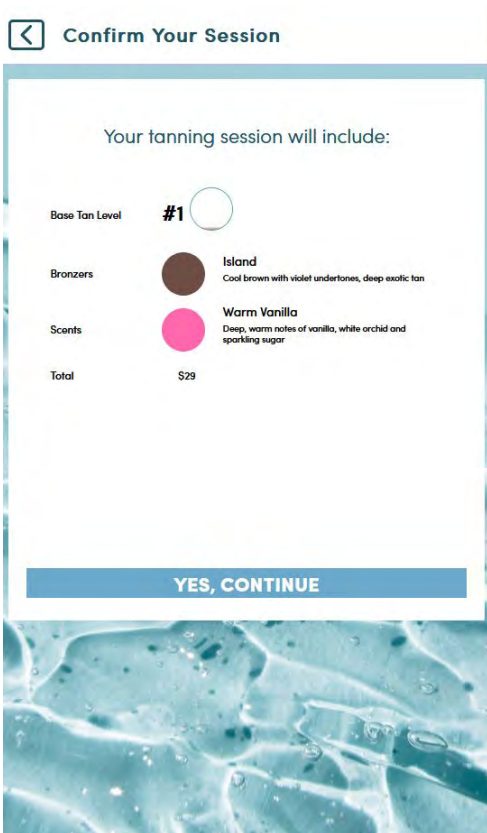


< The back button navigates back to the Tan selection screen

< The information icon provides a pop-up providing details on what an Accelerator is and how it adds to the tan result.

< The Skip button moves to the next step in the setup process without adding Accelerator to the session

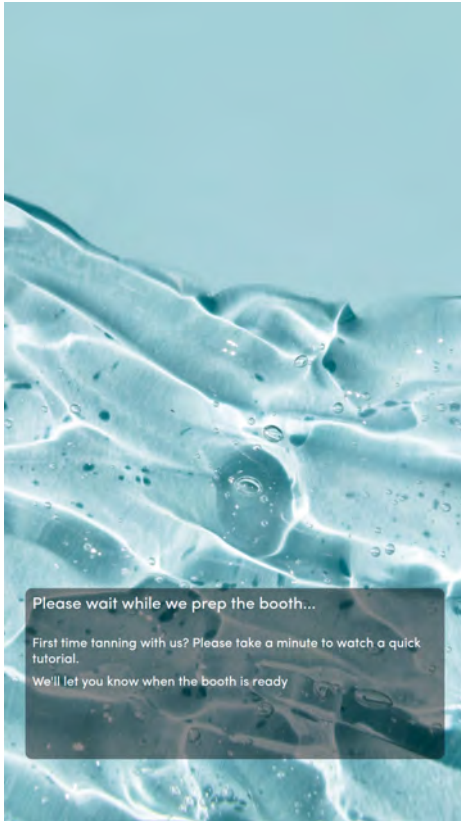
< The Add Tan Accelerator button adds the Accelerator product to the custom tan and moves the user forward in the session setup process



< The back button navigates back to the Scent selection screen

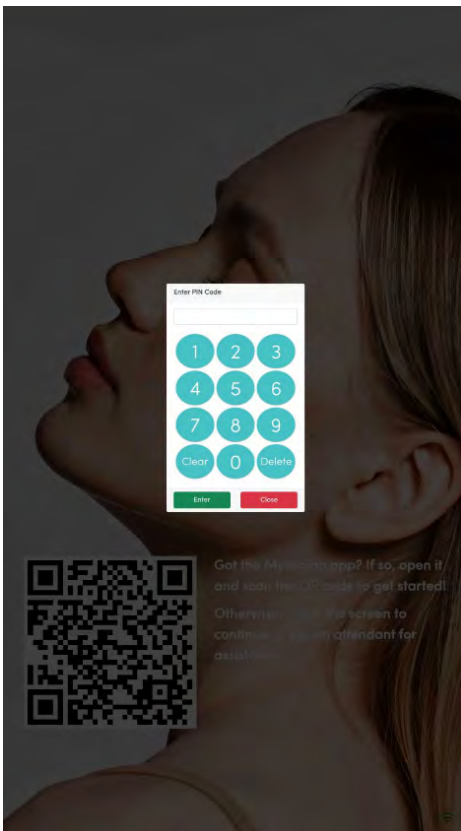
< The Confirm Your Session screen provides a final confirmation of the custom session setup for this user

< The Yes, Continue button accepts the settings as listed and launches the mix and tanning session



When the session begins, the voice guidance from the booth will instruct the user on what to do for the remainder of the session. First, the booth mixes the custom treatment and warms the booth in preparation for the session. A short instructional video will also play on the booth screen while the user goes through their pre-treatment ritual

After the voice guidance it is time for the user to enter the booth. The booth will wait for the internal sensors to recognize the user before offering further voice guidance



OPERATOR INTERFACE

Applying pressure to the upper right-hand corner of the screen for 5 seconds navigates to the operator screen login page

< The pin code keypad allows trusted users to enter the 6-digit code to access additional booth control and diagnostic options

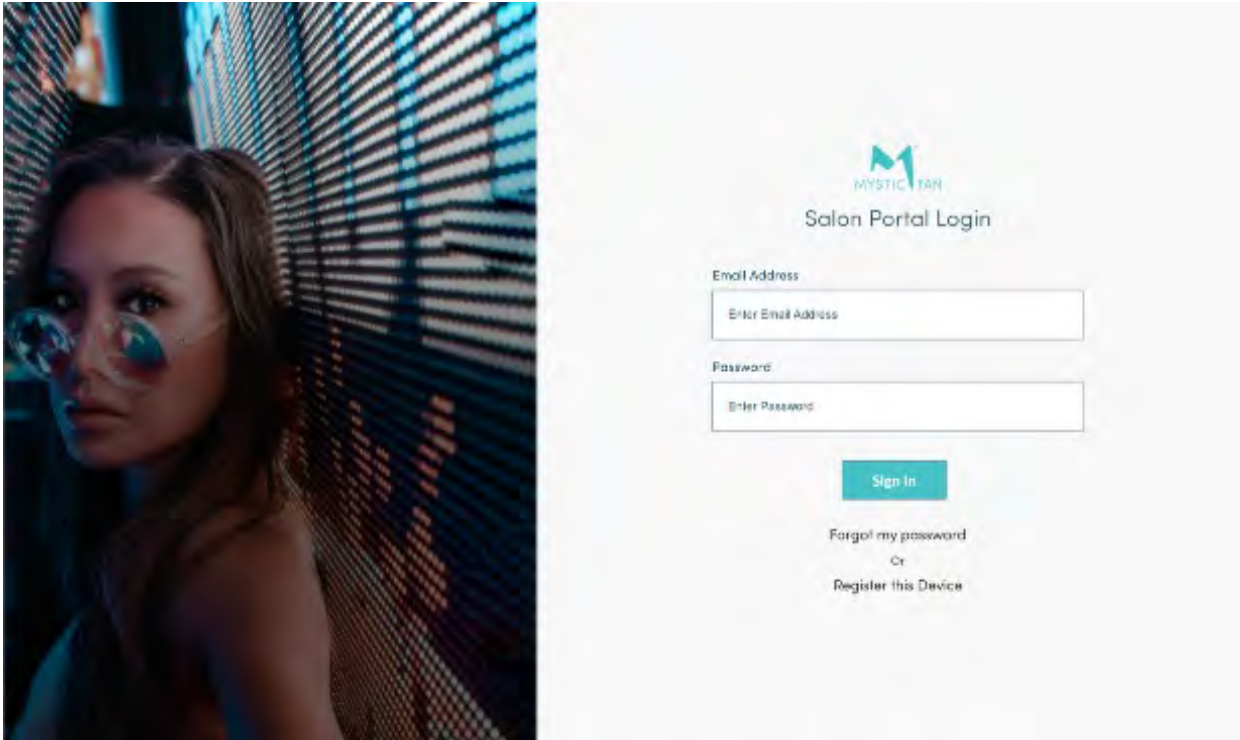
< Tapping the Enter button with the correct code entered navigates the Operator Screen launch page

< Tapping the Close button will return the user to the booth Home screen

SALON PORTAL

The Salon Portal is a web-based platform for monitoring and managing the booths at a given location. The Salon Portal maintains a secure login for all authorized Operators and Attendants for each venue where they can check booth status and solution levels, set prices, review booth history, and run diagnostics from the front desk. The Salon Portal is located at <https://mystictan.app/salon-portal> and is accessible from Firefox, Chrome or Edge internet browsers.

The primary and secondary operators will be provided with Portal logins as part of the sales and installation process. The operator level can manage portal users for their venue, creating additional operators or Attendants as needed. Further instruction for interacting with the Salon Portal can be found in the Education section of the portal itself.



<https://mystictan.app/salon-portal>

POS INTEGRATION

Innovate, Inc. has partnered with the leading Point of Sale software providers to integrate control of the Mystic booth in order to maintain existing workflows where possible. POS integration must be set up from the salon portal and will require additional assistance from your POS software provider. Please contact your POS provider to ensure you have the most up-to-date POS software and to receive instructions on connecting your POS install to the Mystic booth.

MOBILE APP

The Mystic Mobile App is available on iOS and Android platforms. This mobile application allows users to create an account, setup and save profiles, setup and transact sessions, and make use of Innove Inc.'s new augmented reality tan shade selector right from their mobile device.

<https://app.mystictan.app>

MAINTENANCE



MAINTENANCE CHECKLIST

DAILY

OPENING:

- Turn the white power switch to the ON position. Confirm that the booth screen boots to the main screen with the tanner instructions.
- Confirm that the water to the booth is turned ON.
- Check the main booth screen for the green dot in the lower right corner to confirm that the booth is online.
- From the operator menu or the Salon Portal, check the solution inventory levels.
- From the operator menu on the booth, perform a Session Cup Purge.
- Wipe down the booth using a soft, nonabrasive cloth, including the white domed roof.

CLOSING:

- Remove the drain filter from the base of the booth and take it to a sink to rinse out any sediment that accumulated. Reinsert the drain filter.
- Wipe the sump reservoir while the drain filter is out, removing any sediment that has accumulated.
- Wipe down the booth using warm water and a soft, nonabrasive cloth, including the white domed roof. A mild cleaners such as Dawn can be used for further cleaning. Take care to include the external panels and the position sensors in the booth.
- Turn off the water to the booth. The Unity booth includes an automated valve that closes off water into the booth when powered down.
- Visually inspect for any unaccounted leaks or puddles from the incoming or outgoing water lines around the base of the booth.
- Leave the booth door open after the end of the day.
- Turn the white power switch to the OFF position.



MAINTENANCE CHECKLIST

WEEKLY

- Remove the two smaller exterior exhaust filters and rinse thoroughly. Leave to dry overnight. Reinsert the exterior exhaust filters the following morning. This can be done more often if the booth sees a higher volume of sprays.
- Wipe down the interior of the drawers using only warm water and a soft, nonabrasive cloth. If any spilled solution is visible, add a mild cleaner such as Dawn.
- Wipe down the door track up in the roof using warm water and a soft, nonabrasive cloth. Run the cloth up into the door track with the door in both the open and closed positions.
- Check the booth for puddles or leaks. Check both interior and exterior surfaces for damage, cracks or other structural issues.
- Perform all Daily Maintenance Tasks.

MONTHLY

- Thoroughly clean the outside of the booth, including the exterior light panel and the decorative access panels above and below the touchscreen. Check for any loose or ill-fitting parts.
- Clean or replace the small foam air filter on the incoming line of the compressor. The filter is accessible either behind the booth or behind the lower access panel. Be sure the filter is thoroughly dry before replacing. If the compressor line filter underneath shows signs of yellowing, consider replacing.
- Pour clean, warm water into the base at the rear of the booth until the sump triggers and runs for a few seconds. Monitor the water level and confirm that most of the water has been removed.
- Run a Session Cup fill and confirm that the float switch reading goes up to ~400 during the fill process.
- Run a Session Cup Purge. Monitor the purge spray into the booth and confirm that the water spray runs out before the compressor stops.
- Perform all Weekly Maintenance Tasks.
- Perform all Daily Maintenance Tasks.

TROUBLESHOOTING

The troubleshooting section below is divided by topic, with each topic receiving a header, beginning with topic T1 and continuing through T6. See the Table of Contents for a quick view of all troubleshooting topics.

IMPORTANT NOTE: To quickly identify an error with your booth, login to your Salon Portal account on the web and check the Errors indicator for each booth in your portal.

T1. Power

Booth has no power or booth will not turn on

ISSUE	ACTION
Main breaker outlet tripped or turned off or defective outlet	Check circuit breaker at main control box in facility Have a certified electrician inspect and replace wall outlet
Plug from booth not fully connected at booth or wall outlet	Push plug into outlet and booth connection
Internal power supply issue	Check for green lights on the three interior power supplies Contact Innove Technical Support
Touch screen is blank	Contact Innove Technical Support

T2. Solution Issues

Solution Leaking

ISSUE	ACTION
Leaking from nozzle housing	Tighten nozzle tips Tighten air cap collars
Leaking in drawer	Remove solution reservoir and check the connector o-ring, reset or replace as needed Check reservoir body and replace as needed

T3. Washdown

Not starting

ISSUE	ACTION
Person detected in booth	Ensure the booth is empty Clean the center sensor above the spray nozzle
Door not fully closed	Make sure the door is fully closed and the door sensor has been engaged by the door bracket

No water

ISSUE	ACTION
Water not supplied to booth	Check incoming water line Open valve Check any main valves
Washdown solenoid not triggering	Listen for the click of the solenoid during washdown. If not heard, contact Innove Technical Support

No suds

ISSUE	ACTION
Cleaner BIB empty	Check Cleaner BIB (inner most position on lower drawer) Replace if empty
Cleaner not being pumped	Check Cleaner pump on rear of drawer Contact Innove Technical Support
Full BIB and pump operational	Prime the Cleaner pump to fill the supply line up to the top of the booth. Retry Washdown. Check for leaks in the Cleaner line at the top of the booth.

Not draining

ISSUE	ACTION
Drain hose blocked or kinked	Check drain hose for kinks Check for a shutoff valve on the outgoing drain line
Float Switch not triggering	Check that the float switch has free movement inside the drain channel

T4. Fans and Heaters

ISSUE	ACTION
No air coming out of the fan grate (upper or lower)	Contact Innove Technical Support
No heat coming from grate	Only the upper fan grate includes a heater Adjust the upper fan speed to be slower in order to avoid over-cooling the heater during initial ramp up

T5. Internet

ISSUE	ACTION
WiFi not connected	Use the Operator screen's Networking menu to set up Use the Operator screen's Networking menu to run a "Test Network" sequence and confirm the status report reads "Ok" Power cycle the booth Check salon network settings and signal strength Check with salon IT to ensure the booth's MAC address is not being blocked Contact Innove Tech Support
Session not initializing from app/portal/POS	Use the Operator screen's Networking menu to run a "Test Network" sequence and confirm the status report reads "Ok" Check and clear any booth errors from the booth or session portal Power cycle the booth Contact Innove Tech Support

T6. Tanning

ISSUE	ACTION
Tans too light	Run a test tan. During the beginning of the washdown sequence, check that there is only a second or two of spray purged from the nozzle. Any more than this is solution that is not getting on the tanner. From the Operator screen, check that the Compressor pressure is >16 PSI. Check the solutions and load out in the booth. Contact Innove Tech Support.
Tans too dark	Consider using a lower tan number selection. Check the solutions and load out in the booth.
Uneven tans	Review proper stance guidance. Avoid rigid positioning during the tanning sequence. Run a test tan. At the end of the tan sequence, check that the spray is not running out early as this can lead to inconsistent results. Contact Innove Tech Support to adjust spray timing. Run a test tan. During the tan sequence, check the spray pattern for stuttering or changes in flow. This could be an indication of mechanical issues within the spray column. Contact Innove Tech Support to review potential fixes.

IMPORTANT NOTE: Innove, Inc. Tech Support is available by phone or email 27/4.

Phone Tech Support: 855.450.3500

Tech E-Mail: tech@innovebw.com

APENDIX 1: FAULTS

Faults are designated by the occurrence of an unintended or unsatisfactory event within the booth's operation OR by a normal status that would prevent the booth from operating in its normal capacity. Faults can result from hardware, software, or user actions. Faults vary greatly in severity and consequence. Some faults are simply registered to inform the technicians, while others will cause the booth to halt operation until the issue is addressed.

FAULT CODES AND DESCRIPTIONS

CODE #	DESCRIPTION	DEFAULT MESSAGE
9000	Reserved	
9001	Unspecified not ready message	This Booth is currently not operational: %s
9002	Network unavailable message	The network is down.
9003	expired solution detected	One or more solutions are expired: %s
9004	unlicensed solution detected	One or more solutions are unlicensed: %s
9005	network unavailable for too long	The Booth has been offline for too long.
9006		The consumables drawer is currently open.
9007		A hardware error was detected: %s
9008	tan solution empty	Booth cannot operate without Tan solution
9009	activator solution empty	Booth cannot operate without Activate solution
9010	session timeout	Too much time has elapsed since the start of this tanning session
9011	motion sensor error	One or more motion sensors timed out during a session: %s
9012	spray undervoltage	
9013	spray overvoltage	
9014	spray timeout	The e-spray nozzle timed out after N seconds of operation
9015	payment gateway error	
9016	nfc read failure	There was an error reading one or more solutions containers: %s
9017	nfc remote database error	
9018	nfc local database error	
9019	tan solution missing	Booth cannot operate without Tan solution
9020	activate solution missing	Booth cannot operate without Activate solution
9021	cleanser in wrong slot	Cleanser solution must be located in drawer 4 (slot 1)
9022	tan session cannot start	Tanning Session Cannot Start: %s
9023	washdown cannot start	Washdown Cannot Start: %s
9024	tan session failed	Tanning Session Failed: %s
9025	python server cannot start	Cannot Start Python Server: %s
9026	session cup volume incorrect	Solution Volume Incorrect: %s
9027	wrong solution in cleanser slot	Drawer 4 (slot 1) has other solution than cleanser, slot 1 dedicated to the cleanser.
9028		
9029		
9030	solution low	Solution Low: %s
9031	solution critical	Solution Critical: %s
9032	solution empty	Solution Empty: %s
9033	solution invalid	Solution Invalid: %s
9034	solution not authentic	Solution is NOT Authentic: %s
9035	Solution cup is not empty	Solution cup is not empty. Cup Purge/Wash down required.
9035	Missing Moisturizer SKU in sessionData	
9036	I2C error	An issue was detected with the control nozzle or center depth sensor. Please reboot the booth.
9037	QR code invalid	
9038	QR code read failed	
9039	QR code expired	

CODE #	DESCRIPTION	DEFAULT MESSAGE
9040	unityd started	Booth OS Started
9041	got session lock request	Session Lock Requested
9042	got session configuration	Session Configured
9043	started session	Session Started
9044	activated session	Session Activation Received
9045	canceled session	Session Cancelled
9046	session unlock	Session Unlocked
9047	session complete (normal)	Session Complete
9048	washdown started	Washdown Started
9049	session reached X	Session Reached
9050		
9051		
9052		
9053		
9054	Started solution change	Operator started solution change for drawer
9055	Solution data update successfully	Solution data has been updated:
9056	RFID validation shows invalid	Solution at x Drawer position x is invalid
9057	Solution drawer opened/closed without	No solution change detected
9058	RFID read	Emergency float switch has been active for over 1 minute, please check float switch
9059	Emergency float triggered over 1 min	
9060	unityd software updated	
9061	Generic command execution result	Pressure outside spray parameters:
	Pressure outside spray parameters	
9100		
9101	Invalid Session Data	
9102	SkuNotFound	
9103	EmptySkuVolume	The session float sensor has timed out. Please check that the water valve is open and rerun the washdown.
	Float Sensor Timeout	

APPENDIX 2: TECHNICAL DIAGNOSTIC OUTPUT TOLERANCES

The Operator screen provides access to diagnostic functions that provide significant data about the various booth systems during operation. Below are the recommended range tolerances for the various systems. If a displayed value deviates from the range shown, there could be a problem with the component.

The target value is the ideal operating value. Values within the low to high range are acceptable for normal operation.

SETTING	MINIMUM	MAXIMUM	NOTE
Compressor (PSI)	16.5	20	If stuck low, check air hose connections
Session Cup Float (ADC)	1250	1600	For tanning session
Targeted Full Rotation Time (ms)	20,000	25,000	Outside this range, check solution flow
Sump Pump (s)	20	30	Outside this range, check drain flow

APPENDIX 3: STAFF QUICK START GUIDE

A familiarity with the features and operations is essential for long term sustainability of the Mystic spray booth, but if you just want to run a quick session, these steps will allow you to set up and run a great tan.

CHOOSE YOUR BASE TAN LEVEL

Use the number 1-12 to select your base tan level. 1-4 is light, 5-8 is medium, and 9-12 is dark.

1 2 3 4	5 6 7 8	9 10 11 12
LIGHT	MEDIUM	DARK
1-4 is about as close as you can get to a natural tan.	5-8 is about the best that you can get without a tan.	9-12 is about as close as you can get to a real tan.

CUSTOMIZE YOUR TAN

Use the buttons to customize your tan. Island, Hoola, and Kohl.

ISLAND	Hoola	Kohl
Good for those with a natural tan.	Best for those with a natural tan.	Best for those with a natural tan.

Light Customization | Dark Customization

SKINCARE & SCENTS

Use the buttons to select your skin care and scent options.

SKINCARE	SCENTS	SCENTS
Use the buttons to select your skin care options.	Use the buttons to select your scent options.	Use the buttons to select your scent options.



PREPARATION



Take an immediate shower
to get rid of surface oils.



Remove all jewelry and
cosmetics (including eye makeup).



Apply lotion to your body to
keep your skin hydrated.



Be sure to hydrate your body
with water throughout the day.

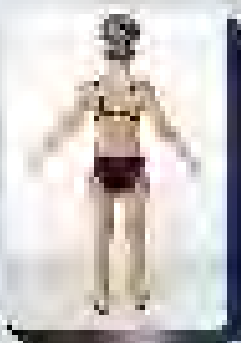
It's all about the skin. Make sure you're hydrated, exfoliated and protected with sunscreen before you begin.

DURING

When you're in the tanning bed, take a deep breath every 30 seconds. You'll feel a warm glow in 2 to 30 minutes.



Place your feet against the
wall. It's a good idea to
keep your feet up.



Take a deep breath and
relax. The tanning bed
will do the rest.

WHERE BEAUTY MEETS
SCIENCE AND TECHNOLOGY



SCAN QR CODE
TO LEARN MORE!



WELLFIT

SKINCARE TREATMENTS

WellFit's tanning bed is designed to give you a natural-looking tan in 20 minutes. It's a safe, effective way to get a tan without the harmful effects of UV radiation. WellFit's tanning bed is also designed to give you a natural-looking tan in 20 minutes. It's a safe, effective way to get a tan without the harmful effects of UV radiation.



CUSTOMIZED SPRAY TANS

Get up to 10x longer-lasting tan with WellFit's Customized Spray Tans. It's a safe, effective way to get a tan without the harmful effects of UV radiation.

- Get up to 10x longer-lasting tan
- Customized spray tan for your skin type
- Safe, effective way to get a tan without the harmful effects of UV radiation
- Get up to 10x longer-lasting tan with WellFit's Customized Spray Tans. It's a safe, effective way to get a tan without the harmful effects of UV radiation.